



Meeting: **Children and Families Overview and Scrutiny Committee**

Date/Time: **Wednesday, 4 July 2018 at 1.30 pm**

Location: **Sparkenhoe Committee Room, County Hall, Glenfield**

Contact: **Gemma Duckworth (0116 3052583)**

Email: **gemma.duckworth@leics.gov.uk**

Membership

Mrs B. Seaton CC (Chairman)

Mrs. H. J. Fryer CC	Mr. T. J. Pendleton CC
Mr. G. Hirst	Mr. S. D. Sheahan CC
Mr. J. Kaufman CC	Mr. G. Welsh CC
Mrs. C. Lewis	Mrs. A. Wright CC
Mrs. R. Page CC	Mrs. M. Wright CC

A G E N D A SUPPLEMENT

The following additional reports/appendices have now been circulated, agenda item 8 of the main agenda refers.

<u>Item</u>	<u>Report by</u>	
8. Early Help Review - Outcome of Consultation and Proposed Family Wellbeing Service.	Director of Children and Family Services	(Pages 3 - 254)



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**CABINET – 6TH JULY 2018****EARLY HELP REVIEW – FAMILY WELLBEING SERVICE (0-19)****REPORT OF THE DIRECTOR OF CHILDREN AND FAMILY SERVICES****PART A****Purpose of the Report**

1. The purpose of this report is to seek the Cabinet's approval to reduce the number of Children's Centres from 36 to 18 and to redesign the various elements of the Council's Early Help Services for children and young people into an integrated family and wellbeing service¹ (for 0-19 years).
2. The Cabinet, on 9 January 2018, agreed to consult on proposed changes to the Early Help offer. This report sets out the response to that consultation and the consideration that has led to the proposed revised delivery model.

Recommendations

3. It is recommended:
 - a) That the results of the public consultation be noted;
 - b) That the number of Children's Centres is reduced from 36 to 18 as detailed in paragraph 40 of this report;
 - c) That the Director of Children and Family Services following consultation with the Cabinet Lead Member for Children and Families and the Director of Corporate Resources be authorised to develop and implement the new family and wellbeing service on the basis outlined in this report, noting that this will include:
 - (i) A remodelling of the staff structure to reflect the new integrated service and achieve staffing efficiencies,
 - (ii) Delivering a buildings model based on the 18 Children's Centres and 3 Supporting Leicestershire Families centres, and finding suitable alternative uses for the redesignated buildings wherever possible, including updating the impact analysis as the model is developed.

¹ Service name still to be confirmed.

Reasons for Recommendations

4. The new delivery model will provide targeted intervention to those families most in need via a better integrated service that makes best use of the staff and resources available.
5. The proposals have been informed by feedback from the consultation exercise and further work carried out since January, including the Equality and Human Rights Impact Assessment (EHRIA). The new delivery model would enable the service to make the required savings of £1.5m up to 2020.
6. The Director of Children and Family Services will need to develop and implement the new model over several months, as this will include for example, the re-designation of buildings and relocation of services.

Timetable for Decisions (including Scrutiny)

7. The Children and Families Overview and Scrutiny Committee considered a report on 5 March 2018 and an extract of the minutes for this meeting are attached as Appendix K. This Committee will receive a further report on 4 July 2018 and its comments will be reported to the Cabinet.
8. The development of a new staffing structure to deliver the integrated service would commence from July 2018 with implementation of new roles from April 2019.
9. Implementation of the new buildings model would also be underway from April 2019.

Policy Framework and Previous Decisions

10. Sure Start Children's Centres were a Government-led initiative introduced in 2003 which committed to delivering 3,500 Children's Centres across the country by 2010. This led to the delivery of 36 Children's Centres across Leicestershire.
11. Children's Centres are defined in the Childcare Act 2006. There is a requirement for them to make available universal and targeted early childhood services either at the centres or by providing advice and assistance to parents (mothers and fathers) and prospective parents in accessing services provided elsewhere. Early childhood services are defined in the Act as:-
 - early years provision (early education and childcare);
 - social services functions of the local authority relating to young children, parents and prospective parents;
 - health services relating to young children, parents and prospective parents;
 - training and employment services to assist parents or prospective parents; and
 - information and advice services for parents and prospective parents.

12. Only facilities that fulfil the statutory definition of a Children's Centre may be termed as such. All Children's Centres are subject to an Ofsted inspection framework.
13. The Cabinet at its meeting on 9th January 2018 considered a report on proposed changes to Early Help services of around £3.8m which represented nearly a third of its current budget (£12.4m per annum).
14. The County Council, at its meeting on 21st February 2018 agreed the current MTFS, which included a revised savings target of £1.5m for the Early Help service.

Resource Implications

15. The Council's Medium Term Financial Strategy 2018/19-2021/22 (MTFS) requires a saving of £1.5m in 2019/20 through a service review of Early Help.
16. Part of the current Early Help offer, Supporting Leicestershire Families (SLF), has been part-funded by the Ministry of Housing and Local Government (MHLG) and partner contributions, but this is expected to cease after 2019/20, reducing SLF funding by £2.3m. In January 2018, it was agreed that the County Council would provide an additional £2m to support frontline services, through an increase in Council Tax. This, alongside improved Payment By Results income, postpones the requirement for the Department to meet the £2.3m shortfall until November 2020 and means that implementation of the new delivery model will have significantly less impact on frontline staff and services.
17. In 2020, the County Council will have a better understanding of its medium term financial position, when the results of the Fair Funding review and the Comprehensive Spending Review will be available. It is also likely that by this date local authorities will be advised if there is to be a successor scheme to the Government's Troubled Families programme. With this, and taking into account income generated by the Corporate Asset Investment Fund, the Council will be able to assess the affordability of bridging the £2.3m annual funding gap for the SLF programme.
18. Children's Centre buildings were initially funded through capital grants awarded mainly by the Department for Education (DfE). The terms and conditions of the grant included a clause allowing a graduated clawback if a building does not remain operational for 25 years. The risk can be mitigated, for example, if 0-5 years services continue to be provided from the premises. This clawback risk is assessed as low, but it will be actively managed through negotiations on the future use of properties and, where necessary, through dialogue with the DfE.

Legal Implications

19. The Childcare Act 2006 places a general duty on the Council to improve the well-being of young children in the areas to reduce inequalities between young children. To this end, the Council is required to secure that early childhood services are provided in an integrated manner with the aim of facilitating access and maximising the benefit of the services to young children and their parents.

The Council has to ensure a sufficiency of children's centres, so far as it is reasonably practicable, to meet local need.

Circulation under the Local Issues Alert Procedure

20. As this is a matter which will affect most areas of the County, a copy of the report is being circulated to all members via the Members News in Brief Service.

Officers to Contact

Paul Meredith, Director of Children and Family Services
Tel. 0116 305 7441
Email: paul.meredith@leics.gov.uk

Jane Moore, Assistant Director, Education and Early Help
Children and Family Services
Tel. 0116 305 2649
Email: jane.moore@leics.gov.uk

PART B

Background

21. The Early Help service is currently delivered through the following 4 services:-

- Supporting Leicestershire Families (SLF)
- Children's Centres
- Youth Offending Service (YOS)
- Early Help Information, Support and Assessment (EHISA).

22. Targeted interventions are delivered by the service via:-

- Four separate services, each with its own management structure.
- Three services (Children's Centres, YOS, and SLF) on a locality basis, but across different geographical areas throughout the County.
- 40 different buildings, of which 36 are Children's Centres and 4 are SLF Family Centres (formerly Youth Centres).

23. As indicated in Part A above, £1.5m MTFS savings are now required. It is planned to achieve this through:-

- A remodelled family wellbeing service
- A reduction in Early Help delivery buildings from 40 to 21 (reducing the Children's Centres from 36 to 18 and the SLF Family Centres from 4 to 3).

Consultation

24. In January 2018 the Cabinet agreed to consult on proposals to integrate the four Early Help Services into a combined family wellbeing service to support children, young people and their families through an integrated holistic service. At this time it was proposed to reduce the number of Early Help delivery buildings (including Children's Centres) from 40 to 15, as summarised in the table below (overleaf):-

Original proposals	
<u>Centres to remain open</u>	<u>Centres to be redesignated</u>
<ol style="list-style-type: none"> 1. Melton Venture House (SLF Centre) 2. Thurmaston 3. Wigston Magna 4. Shepshed 5. Loughborough West 6. Loughborough Mountfields (SLF Centre) 7. Earl Shilton 8. Hinckley East 9. Lutterworth 10. Market Harborough 11. Coalville 12. Northern Parishes 13. Measham 14. Coalville Greenhills (SLF Centre) 15. Huncote 	<ol style="list-style-type: none"> 1. Loughborough - Cobden 2. Loughborough - Shelthorpe 3. Coalville - Warren Hills 4. Mountsorrel 5. Barwell 6. Desford 7. Hinckley Westfield 8. Hinckley West 9. Melton - The Cove 10. Melton - The Edge 11. Ashby de la Zouch 12. Ibstock 13. Moira 14. Thringstone 15. Braunstone Town 16. Countesthorpe 17. South Wigston 18. Anstey 19. Broughton Astley 20. Fleckney 21. Bushby 22. Bagworth 23. Vale of Belvoir 24. Melton - Fairmead 25. Market Harborough Satellite (SLF Centre)

25. The consultation exercise took place from 22 January to 22 April 2018.

26. The prime target audience for this consultation were current service users and their families/carers. Also important were key partners, including:

- District Councils and adjoining local authorities
- NHS / Health service providers
- Schools and Colleges
- Early Years providers
- Police
- Landlords of County Council Early Help venues
- Organisations co-delivering services from County Council Early Help venues.

27. Other stakeholders which were directly or indirectly affected included:

- Parish Councils

- Internal services, i.e. Adults and Communities, Environment and Transport, Public Health Departments
- Transport and crèche providers
- Voluntary services, such as Homestart which deliver their services from Children's Centres.

28. The consultation process included the following:-

- Survey to public/service users – online and hard copies available within centres/district council offices (including Easyread version) - Appendices 5 to 7
- 40 service user drop in sessions (one in each Children's Centre/SLF centres)
- 7 consultation information events (one in each district) which were open to all members of the public (Summary of events in Appendix J)
- 2 key stakeholder events
- 36 site visits to engage with landlords/schools on the buildings proposals
- One-to-one partner meetings with the District Councils and key Health partners.

29. Early Help Staff were encouraged to complete the consultation survey and were also included from an operational perspective to support the development of the detailed service model via 4 staff workshops and a number of staff focus groups.

Consultation Responses

30. Of the 794 responses to the survey, over half were from Early Help service users, with the remainder including partner organisations, members, and the public.

31. A breakdown of survey user respondents is as follows:-

- 89% Children's Centre users.
- 22% SLF users.
- 3% YOS users.
- 9% EHISA users.

(Note: some users access more than one service)

32. The survey responses showed that 90% of respondents accessed services at a Children's Centre.

Key Themes

33. The feedback from the consultation is detailed in Appendix I to this report and a summary is given below. In general -

- a. The majority of respondents were in favour of an integrated, whole family service approach, and there was a positive response to the principles of integrated services and integrated working.

- b. Many respondents made it clear that they did not support proposals to close centres and would prefer the Council to make efficiencies elsewhere if possible.
 - c. Respondents were concerned with the future location of some Early Help services and had concerns about accessibility.
 - d. Concerns relating to the impact on mental health and anxiety of users being affected by the changes was a reoccurring theme in response to the proposals.
34. There was some concern (particularly from staff and partner organisations) that a 'Hub and Spoke' model of services would result in less effective delivery in some areas.
35. At the public events feedback included comments on the importance of and increasing the use of volunteers to deliver early intervention. It was noted that volunteer groups currently ran a high percentage of services and would likely be keen to continue to do so, but would need delivery space.

Views of the Overview and Scrutiny Committee - 5 March 2018

36. The Committee received a report on the proposals in March 2018, and an extract from the minutes of that meeting is attached to this report as Appendix K. Members recognised the Council's difficult financial position and the need to achieve savings, but concern was expressed about the effect of the proposals on people's ability to access the service, particularly given the reduction in the number of buildings from which services were delivered. The Committee considered the petition regarding the Cobden Surestart Centre which was presented at the meeting.

Petitions

37. At the time of writing this report officers were aware of a number of petitions on this matter some of which have been formally lodged. These are listed below. Members will be updated on all petitions lodged with the County Council.

Petition	Link	Signatures
Stop the Proposed Closure of Leicestershire Children's Centres	https://you.38degrees.org.uk/petitions/save-leicestershire-s-children-s-centres	4283
Save Cobden & Shelthorpe Sure Start	https://you.38degrees.org.uk/petitions/save-cobden-shelthorpe-sure-start	225
Petition Against Closure of Cobden Surestart	Paper petition - received.	204
Save Our Children's Centres	https://signme.org.uk/1435	n/a
Save Barwell Sure Start	https://you.38degrees.org.uk/petitions/keep-barwell-sure-start-centre-open	531

Proposed New Service

38. More detailed work into the availability and cost of alternative community venues to deliver services has now been undertaken since January in order to identify which Early Help buildings should be retained. The original rationale for selecting which buildings should remain is unchanged -

- Their location in the county and within towns and local areas.
- Suitability - for example, giving flexible space to deliver both group and one-to-one work and having office space to accommodate staff.
- Accessibility - on foot, by car, and public transport.
- How people currently use services at the location/building.
- Practicalities - such as running costs and whether the Council owns or leases the building (this often affects how it can be used).

39. Taking account of the consultation responses and further work, the final proposals are as follows:-

- a. An integrated family wellbeing service which offers targeted support to those families in need of intervention to prevent their escalation into social care.
- b. 21 family wellbeing centres (18 Children's Centres and 3 SLF centres) which will provide delivery space for the new service.
 - i. The new buildings model will support the delivery of services to families in areas of high deprivation, particularly to those individuals who benefit from receiving the care they need in familiar safe places.
 - ii. The additional buildings will provide the space needed to run extra programmes and will also support the volunteer workforce to continue to provide early intervention to families and reduce their risk of escalation to the most targeted one-to-one care provision.
 - iii. Each building in the new model will deliver the same range of services, tailored to local need as and when necessary.
- c. Redesignation of 18 Children's Centres into other uses – where possible to support Early Years initiatives so that capital clawback is avoided.

Retained Buildings

40. The Children's Centres and SLF centres to be retained in the new model and those to be redesignated are listed below -

New proposals	
Centres to remain open	Centres to be redesignated
<ol style="list-style-type: none"> 1. Melton - Venture House (SLF Centre) 2. <i>Melton – The Edge*</i> 3. Thurmaston 4. Wigston Magna 5. Loughborough West 6. Loughborough Mountfields (SLF Centre) 7. Earl Shilton 8. Hinckley East 9. Lutterworth 10. Market Harborough 11. Coalville 12. Northern Parishes 13. Measham 14. Coalville Greenhill (SLF Centre) 15. Huncote 16. <i>Loughborough - Shelthorpe*</i> 17. <i>Bagworth*</i> 18. <i>Broughton Astley*</i> 19. <i>Moira*</i> 20. <i>Braunstone*</i> 21. <i>Barwell*</i> 	<ol style="list-style-type: none"> 1. Loughborough - Cobden 2. Coalville - Warren Hills 3. Mountsorrel 4. Desford 5. Hinckley Westfield 6. Hinckley West 7. Melton - The Cove 8. Ashby de la Zouch 9. Ibstock 10. Thringstone 11. Countesthorpe 12. South Wigston 13. Anstey 14. Fleckney 15. Bushby 16. Vale of Belvoir 17. Melton - Fairmead 18. Market Harborough Satellite (SLF Centre) 19. <i>Shepshed*</i> <p>Changes from original proposals are in <i>italics*</i></p>

41. The children's centre in Shepshed, originally to be retained, is now to be re-designated as it has become apparent that its location is not convenient for local families and few Early Help programmes are being run there. Moreover, there is only a small space available, offering little flexibility.

Buildings to be Re-designated

42. The 19 buildings which will no longer be used by the service will, where possible, be re-designated and the possibility of clawback will be mitigated by ensuring use for some Early Years activity where possible.

43. It is envisaged that some buildings may be taken on by the local schools, and their future community use will be encouraged. Discussions would also be needed with building owners (in some cases this will be the County Council).

44. Appendix D gives details on each of the individual centres, in terms of their current use and the rationale for the proposals.

45. Families who are currently receiving support at the Centres to be re-designated will be advised of the nearest alternative location (Appendix D), and potential mitigation measures have been identified in the EHRIA (Appendix B).

New Family Wellbeing Service

46. The proposed new service model would integrate the four existing areas together into a single family wellbeing service, providing a core age-related offer for vulnerable children, young people and their families, via whole-family working. The new model would be run on a mainly targeted basis as at present, with families being assessed to identify levels of need.
47. The Service would be delivered from locality based teams operating from the 21 service buildings, community centres, and in people's homes. Multi-skilled Early Help Workers will deliver group and one-to-one interventions as necessary. Drop-in clinics will also be available.
48. In addition to the locality-based teams, a centrally-based unit at County Hall will continue to work closely with First Response Children's Duty to manage the 'front door' to services. This approach supports social care services to offer an alternative to statutory intervention where safeguarding thresholds are not met, and helps to build the single view of the child or young person which is so important in keeping children and young people safe. This will also support the infrastructure of the locality services, for example, through the provision of quality assurance activity, practice development, policy and process.
49. Assessments will inform the most appropriate level of support for a family, matching needs to services. This may include, for instance, referral to external partners, the family wellbeing service, other County Council services, giving information and advice, and coordinating multi-agency responses.
50. Criteria for receipt of Early Help services will need to be refined further to target those families which are unlikely to achieve good outcomes without support. Evidence shows that domestic violence and adult and child mental health problems in particular are key features in families needing support.
51. The focus of the service will be on continued support to the most vulnerable families, helping them to function effectively, ensuring that children are safe, and preventing escalation to statutory services.

Staffing

52. All staff in Early Help will be affected to some extent by the new service model. The greatest impact will be on the management roles but front line staff will also see changes to roles, and some reduction in overall numbers is an inevitable consequence of the overall budget reduction. Some changes to the focus or re-prioritisation of work may require new skills and competencies.
53. A Staff Action Plan would be launched in September 2018 with the new service model in place from Spring 2019.

Partnership Working

54. As described above the consultation included stakeholders affected by the proposed changes including Health and District Councils. Work is ongoing

regarding the joint planning of services with health colleagues, midwifery and health visitors as part of the core early help offer and to develop effective information-sharing protocols.

55. Service users accessing Health services may need to be redirected to other venues (such as GP surgeries) and this is being considered as part of the mitigation measures for each area.

Conclusion

56. The new integrated family and wellbeing service will ensure that the resources available to the Council of just over £10m to support Early Help and Intervention are targeted to those in greatest need and that there is sufficient service provision in each locality. Merging the four services will realise efficiencies thereby reducing the impact of the required saving on frontline staff and services, and the SLF model has already highlighted the benefits of supporting families holistically.

57. It is intended that the new service will be implemented from April 2019.

58. The proposed model will deliver a whole family service aimed at supporting families with significant needs and their family networks around them. It is based on extensive consultation, the findings of the individual centre profiles and views of partners, and having regard to the needs of the most vulnerable families.

Equality and Human Rights Implications

59. The full Equality and Human Rights Impact Assessment (EHRIA) is attached as Appendix B. The proposed changes will result in a more targeted service focused on those assessed as being in the greatest need. Consequently a number of existing service users will experience a reduced service. In developing the new service due regard will be paid to the findings of the EHRIA and measures will be taken to mitigate any impacts identified.

60. This EHRIA has been considered by the Leicestershire Equalities Challenge Group and a statement from them is included in Appendix E.

61. Overall the Group feel that the equalities implications have been considered thoroughly and particularly noted that officers had considered implications well beyond the usual protected characteristics. They suggested improvements in considering the impact on people depending on their disability; the EHRIA has been updated to reflect this.

Environmental Implications

62. The project may have environmental implications linked to the proposed service change in terms of the increased travel requirements where centre numbers are reduced. However, this should be offset where centres are redesignated as building running costs such as energy use will be reduced overall by the service area.

Background Papers

Sure Start Statutory Guidance 2013

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/273768/childrens_centre_stat_guidance_april_2013.pdf

Report to the Cabinet, County Council Strategic Plan and Transformation Programme – 6 May 2014 (Minute 142 refers)

<http://politics.leics.gov.uk/ieListDocuments.aspx?CId=135&MId=3990&Ver=4>

Report to the Cabinet, Early Help and Prevention Review – 17 June 2016 (Minute 438 refers)

<http://politics.leics.gov.uk/ieListDocuments.aspx?CId=135&MId=4603&Ver=4>

Appendices

Appendix A - Map

Appendix B – Full EHRIA

Appendix C – EHRIA screening document, January 2018

Appendix D – Centre Profiles

Appendix E – Statement from the Leicestershire Equalities Challenge Group

Appendix F – Consultation information document

Appendix G – Consultation Survey

Appendix H – Consultation Survey – Easy Read Version

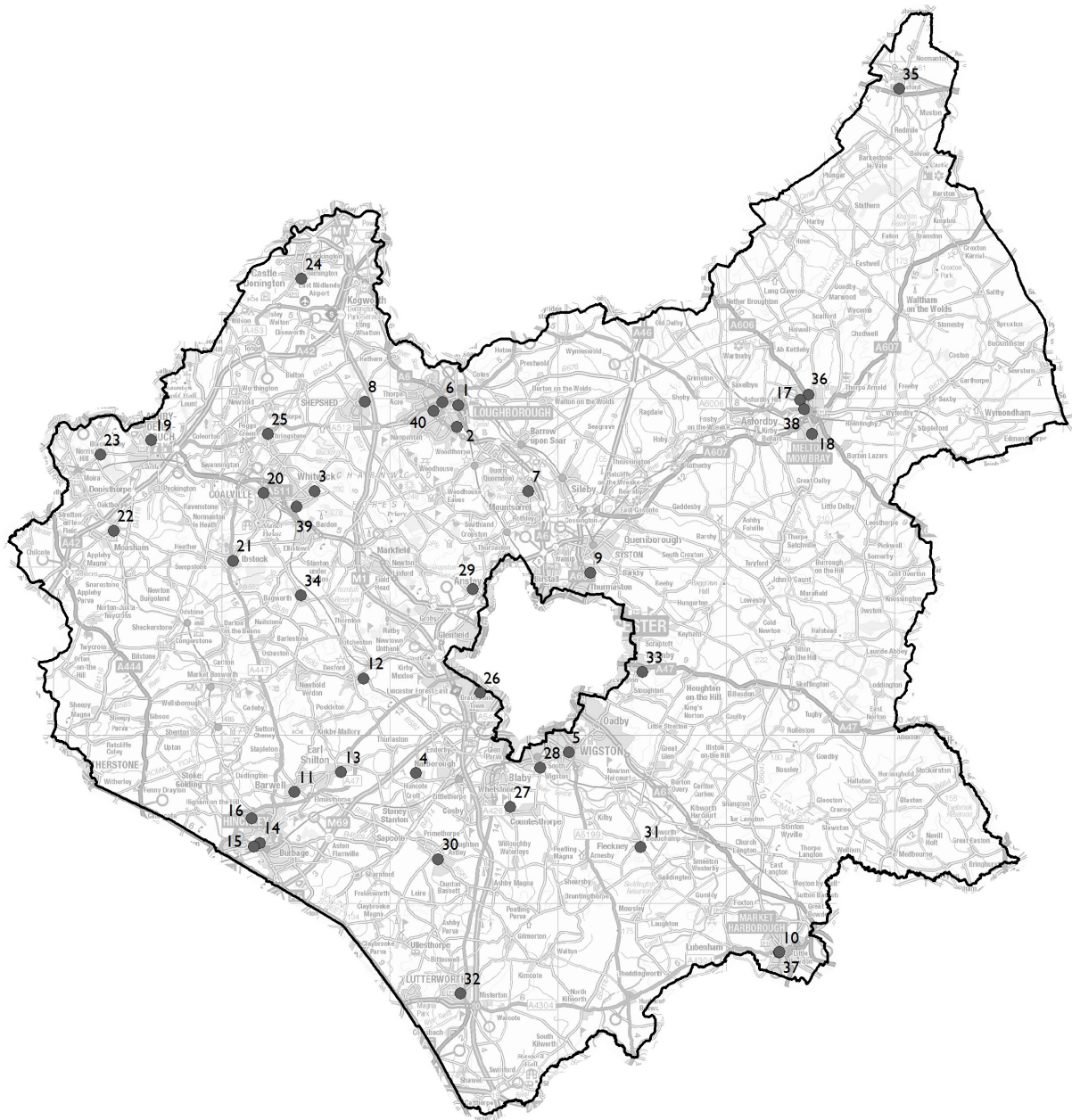
Appendix I – Consultation Findings Report

Appendix J – Summary Report of Consultation Information Events

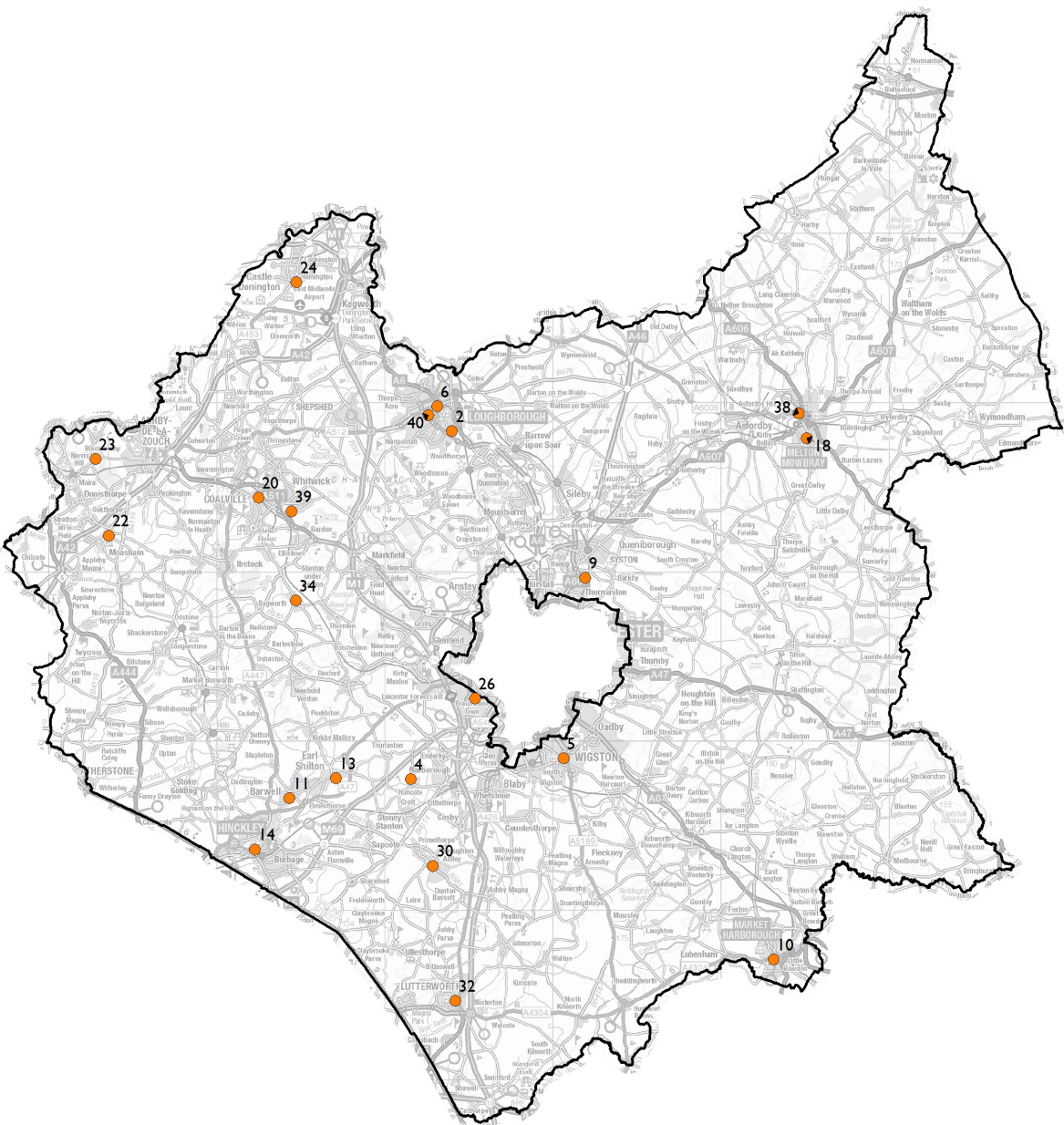
Appendix K – Minutes of the meeting of the Children and Families Overview and Scrutiny Committee held on 5 March 2018

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Early Help Service - Existing Service Buildings (40)



New Family Wellbeing Service - Proposed Service Buildings (21)



ID	Name
1	Loughborough Cobden
2	Loughborough Shelthorpe
3	Coalville Warren Hills
4	Huncote
5	Wigston Magna
6	Loughborough West
7	Mountsorrel
8	Shepshed
9	Thurmaston
10	Market Harborough
11	Barwell
12	Desford
13	Earl Shilton
14	Hinckley East
15	Hinckley Westfield
16	Hinckley West
17	Melton The Cove
18	Melton The Edge
19	Ashby de le Zouch
20	Coalville
21	Ibstock
22	Measham
23	Moira
24	Northern Parishes
25	Thringstone
26	Braunstone
27	Countesthorpe
28	South Wigston
29	Anstey
30	Broughton Astley
31	Fleckney
32	Lutterworth
33	Bushby
34	Bagworth
35	Vale of Belvoir
36	Melton Fairmead
37	Market Harborough Satellite (SFL Centre)
38	Melton Venture House (SLF Centre)
39	Coalville Greenhill (SLF Centre)
40	Loughborough Mountfields (SLF Centre)

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Equality & Human Rights Impact Assessment (EHRIA)

This Equality and Human Rights Impact Assessment (EHRIA) will enable you to assess the **new, proposed or significantly changed** policy/ practice/ procedure/ function/ service** for equality and human rights implications.

Undertaking this assessment will help you to identify whether or not this policy/ practice/ procedure/ function/ service** may have an adverse impact on a particular community or group of people. It will ultimately ensure that as an Authority we do not discriminate and we are able to promote equality, diversity and human rights.

Before completing this form please refer to the EHRIA [guidance](#), for further information about undertaking and completing the assessment. For further advice and guidance, please contact your [Departmental Equalities Group](#) or equality@leics.gov.uk

***Please note: The term 'policy' will be used throughout this assessment as shorthand for policy, practice, procedure, function or service.*

Key Details	
Name of policy being assessed:	Early Help Review
Department and section:	Children & Families Service
Name of lead officer/ job title and others completing this assessment:	Natalie Stanger Sam Cooper
Contact telephone numbers:	0116 305 7931 / 0116 3058103
Name of officer/s responsible for implementing this policy:	Jane Moore, Assistant Director Education & Early Help Chris Thomas, Head of Service - Early Help
Date EHRIA assessment started:	November 2017 (screening process)
Date EHRIA assessment completed:	May 2018 (full assessment post consultation)

NB. Upon completion of the screening section of this assessment, it was determined that a full EHRIA assessment was required. Below is the full assessment completed in May 2018. The previous sections 1 & 2 form part of the EHRIA Screening Assessment completed in November 2017 which can be found for reference in Appendix C.

Appendix B: Full Equality and Human Rights Impact Assessment (EHRIA) Report

Section 3: Equality and Human Rights Impact Assessment Report

This part of the assessment will help you to think thoroughly about the impact of this policy and to critically examine whether it is likely to have a positive or negative impact on different groups within our diverse community. It is also to identify any barriers that may detrimentally affect under-represented communities or groups, who may be disadvantaged by the way in which we carry out our business.

Using the information gathered either within the EHRIA Screening or independently of this process, this EHRIA Report should be used to consider the impact or likely impact of the policy in relation to all areas of equality, diversity and human rights as outlined in Leicestershire County Council's Equality Strategy.

Section 3

A: Research and Consultation

When considering the target groups it is important to think about whether new data needs to be collected or whether there is any existing research that can be utilised.

15. Based on the gaps identified either in the EHRIA Screening or independently of this process, how have you now explored the following and what does this information/data tell you about each of the diverse groups?

- a) current needs and aspirations and what is important to individuals and community groups (including human rights);
- b) likely impacts (positive and negative, intended and unintended) to individuals and community groups (including human rights);
- c) likely barriers that individuals and community groups may face (including human rights)

To enable the identification of current needs, aspirations and what is important to service users as well as potential impacts and barriers they may face as a result of the proposals, a 13 week consultation exercise took place from 22 January 2018 to 22 April 2018, specifically targeting parent/carers users of the service, key stakeholders, and staff. In addition extensive service user research with 787 families (Early Help Evaluation) has also been considered and incorporated when completing this document. This research reviewed Early Help families who were supported by a case worker from

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the Supporting Leicestershire Families Service and Children's Centre's who received an assessed service during 2013 and 2017.

The consultation contained the following elements :-

- Online and hard copy survey (including Easyread version)
- 7 locality public consultation meetings (one per district)
- 2 key stakeholder workshops
- 4 x staff workshops (plus additional staff focus groups)
- 40 service user drop in sessions (one in each Children's Centre/SLF centre) where staff were available to help people fill in the survey.
- 36 site visits to Children's Centres (one to each centre) to engage with landlords / site managers about the proposals
- 1:1 partner meetings with local District and Borough Council leads
- Meetings with key health partners

There were 794 responses to the consultation questionnaire and of these 54% were Early Help service users or family members of service users. Additional qualitative information was gathered before, during and after consultation during public meetings and stakeholder events and forms part of the detailed analysis of consultation responses which can be found in Appendix I. In addition we received 40 direct pieces of correspondence (email and letters) from a wide variety of stakeholders including breastfeeding groups, Parish Councils, Local Councillors, landlords etc. and in response to the proposals 5 petitions were received opposing the redesignation of centres.

a) current needs and aspirations and what is important to individuals and community groups (including human rights);

One of the key findings of the consultation was respondents who cited local support or groups as being important in helping them to access support and many others reflected the view that the service should be kept as it is and centres should not be closed.

In total there were 82 comments received in the consultation responses about what is important and what individuals and communities need. The following were considered important by respondents;

- Contact with other parents
- Early intervention
- Listening to young people
- Face to face contact
- Location of services
- Effective multi agency working
- Health of babies, unborn babies and expectant mothers
- Financial and debt management
- Having access to a local centre

Below are some of those comments taken from the consultation responses:-

"My wife attended a range of activities and found the centre to be a massively important support for her. More than that it helped forge relationships between parents in the village and helped establish strong community connections and support for many families"

“Joint working is important and this would be better facilitated by the proposed new service”

“A holistic view is important but that can still be achieved by sharing information. I also agree that early intervention is important and that people who need it the most receive help”

“Don't lose voice work, as listening to young people is important”

“Face to face contact with the centre staff is so important”

“Location of services is important when you can't travel, isolation and loneliness is a big issue when you are a new mum, the need to have regular contact with other parents is so important”

Of the direct correspondence received from service users, groups and key stakeholders, some of the comments they raised around needs, aspirations and what is important include

“Childrens centres have transformed the lives of young children and their parents across Leicestershire. The important role that they play in providing effective multi agency working is widely recognised both locally and nationally”

“The health of our babies, unborn babies, and expectant mothers is exceptionally important – particularly given that the village is an area of deprivation and we know that this increases the likelihood of maternal and childhood health issues”

“As a parent of two young girls these centres were vital to both mine and the girls wellbeing. They enabled us to meet other families which we are still now in contact with and take part in activities which encouraged the girls to learn new skills, improve their confidence and progress to be ready for school”

“New parents who spend time with other new parents make the transition through the early years with greater stability and a reduced need for other support services such as mental health.”

“The need for access to early help service including financial and debt management support is vital and an important part of the Children's Centre offer”

“Being able to access nearby post-natal and early years provision has fundamentally positive effects on mothers' mental health and children's welfare - thereby, as well as enhancing the whole childbirth and parenting experience, saving costs to health and community services if all goes wrong.”

Out of 57 areas of need collected by workers, the Early Help Evaluation identified the following key areas of need which are collected by workers when they begin work with a family, and are present in over 50% of cases.

- Parenting difficulties (78%)
- A heavy reliance on benefits (65%)
- Low-level adult mental health (64%)

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- Work-related benefits (62%)
- Single parent families (60%)
- Other adult mental health (59%)
- Negative child lifestyle (57%)
- Financial difficulties (56%)
- Unstable/disruptive family relationships (54%)
- Violent or aggressive behaviour in children (53%)
- Adult domestic abuse victims (52%)

b) likely impacts (positive and negative, intended and unintended) to individuals and community groups (including human rights)

The proposed changes to the service include integrating the 4 current services (Children's Centres, Supporting Leicestershire Families, Youth Offending Service and Early Help, Information, Support & Assessment) into one integrated Family Wellbeing Service.

The proposed service is intended to be delivered through

- Whole family working
- Drop in clinics
- Group work and/or casework (using the principle of one worker per family)
- Working with partners to join up and co-ordinate services
- Flexible delivery of services in family homes and community settings
- Advice, information and signposting to other organisations

Further detail of this is currently being developed and will incorporate the outcomes of consultation and equalities and human rights considerations.

Following the outcome of consultation and updates to the financial position, Cabinet will now be asked to consider a revised proposal to redesignate 19 of the current Children's Centre / SLF buildings and continue to operate the new service from 21 centres across the County (previously it was proposed to redesignate 25 centres). The service will reduce and become more targeted to support the most vulnerable or with the most needs, therefore LCC led universal services currently available to all will reduce or no longer be available. Instead better information and advice will be available and service users will be signposted to our partners where applicable. Further details of these changes can be found in the Early Help Report to Cabinet 6 July 2018.

The likely impacts of these changes will include:-

- No longer receiving a service as the service reduces and becomes more targeted (further scoping work will be required to quantify)
- LCC led universal services may no longer be available to service users
- LCC volunteer led universal services may reduce and change
- Health led universal services delivered by Leicestershire Partnership Trust (LPT) may also be affected (ongoing discussions to determine impact)
- Receiving a different service from the current offer e.g. attending a drop in session at a centre or community venue instead of having a case worker visit them at home
- Accessing a service at another building or venue;

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- Further travel to another building where their nearest centre is to be redesignated (see individual building profiles);
- Accessing a service with service users from across all 4 current services (Children's Centres, Supporting Leicestershire Families, Youth Offending Service, Early Help Information, Support and Assessment).
- Accessing our partners' services elsewhere (e.g. in GP surgeries)
- Receiving advice, information or being signposted elsewhere or finding this information online.

There may be a reduction in access to health services (e.g. Midwifery & Health Visiting) where these are currently delivered in Children's centres.

In recognition of the level of health activity and reflection of consultation feedback we will jointly plan the services with health colleagues, with midwifery and health visiting as part of the Children's Centre core offer and develop effective information sharing protocols.

c) likely barriers that individuals and community groups may face (including human rights)

Likely barriers are;

- Difficulties accessing public transport if further travel is required and if
 - it is not available in the area,
 - it is costly and not affordable to some
 - there are difficulties accessing public transport with a pushchair or for those with a disability or other issues such as high levels of anxiety
 - longer journey times are not feasible for parents who need to drop off and/or collect school aged children
- Having to travel / walk further to a building/service
- Not being able to 'drop in' to a local building for support
- Attending an unfamiliar building with unfamiliar staff, (service users with poor mental health / anxiety issues)
- Availability of staff to transport families to other buildings to meet the family's needs.

The Early Help evaluation identified the following key barriers to change:

- Life events and set-backs;
- Poor mental health and isolation;
- Negative upbringing;
- Negative relationships;
- A lack of family, peer and community support;
- Lack of knowledge and experience around parenting issues;
- Negative family qualities such as denial, lack of motivation to change, lack of trust in services, fear;
- Other parent issues such as stresses about housing, money or family disabilities;
- Cultural issues

Consultation comments received relating specifically to barriers to accessing services

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included the following reasons and can be linked to the above key barriers to change e.g domestic abuse is an example of a life event and set back, expensive transport is an issue linked to stresses about money etc.

- Public transport / expensive transport
- Closing centres
- Travelling further to a building
- Cultural, territorial and language barriers
- Poor mental health
- Lack of confidence
- Physical disabilities
- Time
- Domestic abuse

Specific comments taken from the consultation responses around barriers include

“Barriers increase through the age groups as less professional contact is made”

“Barriers such as relying on public transport and having to get a double buggy on a bus”

“Closing local centres will be a barrier to accessing services”

“Concern that barriers to accessing service will seriously limit outcomes for children in the long run”

“Concern there will be less support for families who are just managing, the barriers for accessing the new service and travel to different buildings”

“Increased cultural and territorial barriers from having to access another centre”

“Mental health, physical disabilities, expensive transport, lack of confidence, time, language, domestic abuse are all barriers to accessing services”

“Need to break down barriers with hard to reach families, online will never work with this group of people”

“Not feeling confident to access public transport to get to next nearest centre”

“The buildings themselves are as important as the service we offer, take them away you create barriers, concern 0-5 offer will be diluted”

16.	Is any further research, data collection or evidence required to fill any gaps in your understanding of the potential or known effects of the policy on target groups?
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The consultation results, together with the Early Help Evaluation and data held on current centre use is expected to be sufficient to enable us to understand the Equality and Human Rights Impact on service users and specifically those with protected characteristics at this stage however we do know there are some specific groups we have limited data on e.g. travellers that we may need to do some work on as the service model develops.

When considering who is affected by this proposed policy, it is important to think about consulting with and involving a range of service users, staff or other stakeholders who may be affected as part of the proposal.

- 17.** Based on the gaps identified either in the EHRIA Screening or independently of this process, how have you further consulted with those affected on the likely impact and what does this consultation tell you about each of the diverse groups?

As the service develops and is implemented we will work with partners and others likely to be affected will be engaged with. We will monitor the impact on affected groups location by location as we implement the whole family service to ensure that no one protected characteristic group is more adversely affected.

- 18.** Is any further consultation required to fill any gaps in your understanding of the potential or known effects of the policy on target groups?

Potentially: Further consultation may be required as the service model develops and eligibility criteria for accessing the new service are defined.

Section 3

B: Recognised Impact

- 19.** Based on any evidence and findings, use the table below to specify if any individuals or community groups who identify with any 'protected characteristics' are likely be affected by this policy. Describe any positive and negative impacts, including what barriers these individuals or groups may face.

	Comments
Age	<p><i>Groups likely to be affected:</i> There are 15,268 Early Help service users aged 0-19 in Leicestershire, 61% of all the Early Help service users. Nursery aged children (0-5) who are users of the Children's Centre service (11,644) and children aged up to 19 who are users of the SLF service (2,844), and those aged between 10-19 who use the Youth Offending service (363) will be affected by the new proposed service and will potentially be impacted as identified above in Q15 section 3.</p> <p><i>Negative impacts:</i> The proposed reduction of targeted services or removal of universal services will impact this group, some of whom may no longer receive Early Help services. Children who accessed partner services e.g. Health services at existing centres, may need to access these services elsewhere e.g. at GP surgeries or community venues which may be a significant distance from where they live.</p>

		<p><i>Positive impact:</i> Children's Centre users could be positively impacted if centres that will be redesignated could be used in future for nursery care and Free Early Education Entitlement (FEEE) for 2 to 3 year olds.</p> <p><i>Particular barriers applicable to this group:</i></p> <ul style="list-style-type: none"> • travelling further to a centre could be more difficult for parents with pushchairs using public transport, • if longer journey times are necessary and parents are restricted to the school day (if collecting older children) this makes accessing a service more difficult.
	Disability	<p><i>Groups likely to be affected:</i> 20% of the Early Help service users have identified as having a child with a significant disability ¹ and 20% of respondents to the consultation also indicated they have a child with a long-standing illness, disability or infirmity.</p> <p>25% of parents of service users have indicated they themselves have a significant limiting disability or illness according to Early Help Evaluation data and the number of respondents to the consultation who said they had a long standing illness, disability or infirmity was 18%.</p> <p>The Early Help Evaluation identified that 23% of respondents had Special Educational Needs, 44% had child development concerns and 32% with child learning difficulties. 11% of families had adults with learning difficulties.</p> <p>These families often have a range of complex needs and may also experience having to manage multiple health appointments.</p> <p><i>Negative impacts:</i> These service users could be impacted if their nearest centre is redesignated and they have to travel elsewhere, either resulting in longer journey times or by experiencing difficulties using public transport. This could be due to their disabilities or because of anxiety issues where they might find traveling distressing.</p> <p>Some Children's Centres currently offer groups for children with disabilities and their parents/carers. If these services were to change or the location of these</p>

¹ EH Service User Needs Profile

		<p>was changed this would impact on this group who would have to travel further to receive comparable services.</p> <p><i>Positive impact:</i> A positive impact might be that some service users will receive a service in their home or more locally to them e.g. delivered from a community centre and this should be considered as mitigation for this user group. We have also maintained a commitment to deliver the SEND Youth Groups across the County that currently run within SLF.</p> <p><i>Particular barriers applicable to this group:</i> Difficulties using public transport – this could be a parent or carer of a disabled child, or a disabled parent/carers. Travel difficulties could be due to their disabilities or because of anxiety issues where they and/or their child might find traveling distressing.</p> <p>As the service offer develops this group will require further consideration, including consideration for service users with different physical disabilities e.g those with sensory disabilities as well as those with a mobility disability. Whilst the eligibility thresholds are not yet defined, where there are complex cases these are still likely to receive targeted support.</p>
	Gender Reassignment	<p>Of the 794 respondents to the survey 1% identified as having a different gender identity from that assigned at birth. Whilst gender reassignment is not a key factor affecting the delivery of this service a young person and their family may access the service if they are affected for example by mental health or behavioural issues and therefore they could be impacted by the potential impacts identified in Section 3 Q15.</p>
	Marriage and Civil Partnership	<p><i>Groups likely to be affected:</i> The Early Help Evaluation identified a high proportion of families which were single parent families compared to the Leicestershire average - 60%.</p> <p><i>Negative impacts:</i> This group will be impacted as identified in Q15 above.</p> <p><i>Particular barriers applicable to this group:</i> This group is potentially more likely to experience a range of diverse and complex needs. Barriers single parents with other needs could experience might include having greater difficulty accessing services whilst juggling childcare / school drop off arrangements impacting their ability to attend centres or sessions that are further distance to travel.</p>

		<p>They may find accessing a centre further away difficult due to affordability of public transport.</p> <p>These parents could become more isolated if they find it harder to access services, particularly if they have limited support networks.</p>
	Pregnancy and Maternity	<p><i>Groups likely to be affected:</i> 1,189 expectant mothers attended ante natal sessions at Children's Centres in 2017/18 equating to 5% of all Early Help service users and 5.7% of Children's Centre service users.</p> <p>11,644 of the Children's Centre service users in 2017/18 were under 5 and therefore the majority of the service users will be parents with young children.</p> <p><i>Negative impacts:</i> This group will be impacted by the proposed changes, the reduction in universal services and by previously accessing partner services in centres that are proposed for redesignation. (In 2016/17 59% of service users only had a Children's Centre universal involvement which includes one-off contacts & attending volunteer-led groups or universal services provided by other organisations).</p> <p><i>Particular barriers applicable to this group:</i> Accessing public transport if further travel is required, because of:</p> <ul style="list-style-type: none"> • the difficulties of accessing public transport with a pushchair and/or more than one child • the difficulties posed by longer journey times with new babies.
	Race	<p><i>Groups likely to be affected:</i> 6% of the respondents to the consultation identified as BME, the remaining 94% identified as white. However in the Early Help Evaluation 13% of the respondents identified as BME which is higher than the County BME population (9%). Further details of the BME population are provided by each centre (see Centre Profiles in Appendix D).</p> <p>According to the Early Help Evaluation there were 2 groups of families which were more likely to receive services from the Children's Centres and this research showed there were even higher proportions of BME in these cohorts with lower needs (16-17%), therefore this group could be impacted by service changes or eligibility threshold increases.</p>

		<p>There are areas in the County with higher BME populations including Charnwood with the highest BME population, which also includes a large Polish community. There are also Polish communities in North West Leicestershire, Braunstone, Melton, and Wigston and there is also a high BME population in Oadby & Wigston.</p> <p>There are also traveller communities located in Harborough and Bagworth who use these two children's centres.</p> <p><i>Negative impacts:</i> Some Children's Centres offer groups targeted at particular BME groups such as international stay and play sessions and also offer interpreters where there is a local need. Service users are also directed to partner organisations (English for Speakers of Other Languages - ESOL) for services. Outreach services and group sessions are offered specifically to traveller communities at Bagworth and Harborough Children's Centres.</p> <p>The SLF service currently run a BME group and provide both youth and intensive work to travelling families.</p> <p>There may be an impact on the users of these services and groups, if they do not meet service thresholds or if budgets for interpreters are reduced.</p>
	Religion or Belief	<p>Of the 794 respondents to the consultation 55% identified as having no religion, and 40% Christian. Less than 1% identified as Buddhist, Hindu, Jewish, Muslim, or Sikh, and 3% as having another religion or belief.</p> <p>However both Children's Centres and SLF centres are inclusive and faith neutral and this would continue in the new service therefore, religion is not a key factor affecting the delivery of this service and is not relevant to the analysis.</p>
	Sex	<p>89% of respondents to the consultation were women, 11% men and 1% identify as other.</p> <p>Of the 26,526 Early Help Service users that accessed our services in 2017/18 63% were female and 36% were male (1% did not specify their gender). Of the 22,167 Children' Centre users in 2017/18 66% were female and 33% were male (1% did not specify their gender).</p> <p>Whilst both males and females will be affected by changes to the service and locations of the centres, large numbers of adult females will be affected, as detailed in Q15 and also in sections relating to Age,</p>

		and Pregnancy and Maternity.
	Sexual Orientation	<p>Of the 794 respondents to the consultation 94% identified as being straight/heterosexual, 2.5% bisexual, 0.2% lesbian and 3% other.</p> <p>The SLF service work with a small number of young people where sexual orientation is a complex area in their life.</p> <p>Whilst sexual orientation is not a key factor affecting the delivery of this service a young person and their family may access the service if they are affected for example by mental health or behavioural issues and therefore they could be impacted by the potential impacts identified in Section 3 questions 15.</p>
	The following groups whilst not protected, are relevant to the Early Help service and will be affected by the proposals.	
	Urban/Rural	<p><i>Groups likely to be affected:</i></p> <p>27% of all Early Help service users in 2017/18 live in rural areas² compared to 30% of the total Leicestershire population³. A further breakdown on a centre by centre basis is provided in the Centre Profiles in Appendix D.</p> <p><i>Impacts:</i></p> <p>Service users living in rural areas whose nearest centre will be redesignated might have to travel further to access a service. This group are often more isolated generally and so would be further affected by the reduction in universal services.</p> <p>However they may also be impacted by accessing a service that is still local but in a different location e.g. a community setting.</p> <p><i>Particular barriers applicable to this group:</i></p> <p>Potential lack of appropriate public transport or increased journey times which are not possible for those with young children, using a pushchair, or for parents of school aged children who need collecting from school. Public transport could also be costly and may not be affordable.</p>

² using the ONS urban rural classification 2011.

³ based on the ONS Mid Year Estimates 2016) and the ONS 2011 Urban Rural classification as Census Output Area level.

	Deprivation	<p><i>Groups likely to be affected:</i> 42% of Early Help Service users live in the 30% most deprived areas of Leicestershire compared to 31% of the overall Leicestershire Population⁴.</p> <p>Further details by centre are included in the Centre Profiles in Appendix D.</p> <p><i>Negative Impacts:</i> This group may be impacted when accessing services if they are required to travel further and barriers include the potential high cost of public transport or the availability of public transport if they have to rely on this form of transport.</p> <p>As with the previous group, they may also receive a service locally within a community setting which would then mitigate this impact.</p>
	Teenage/Young Parents	<p><i>Groups likely to be affected:</i> There were 174 teenage parents (parents under 20) known to the Children's Centre service in 2017-18. This figure is potentially higher where they are not known to the service. The Early Help evaluation identified 17% of families had had a teenage pregnancy.</p> <p>Teenage parents are a key target group for Children's Centre services and some centres currently offer specific groups for these service users.</p> <p><i>Negative impacts:</i> This group will be impacted by the service changes, e.g. if these groups are no longer offered or particularly where they are currently held at centres proposed for redesignation, which means they would have to travel further to access services.</p> <p><i>Particular barriers applicable to this group:</i> Access to transport and affordability could be more difficult for this group</p>
	Mental Health	<p><i>Group likely to be affected:</i> The Early Help evaluation identified 64% of families as having low level adult mental health – this is the largest adult need identified in the evaluation. In addition, 59% had other adult mental health issues. Service users in this group may also fall under the protected characteristic of disability.</p>

⁴ Based on the ONS Mid Year Population estimate for 2016 (total of 682,957 people living in the County) and the Indices of Deprivation 2015, Income Deprivation Affecting Children domain (IDACI).

		<p><i>Negative impacts:</i> There may be an impact on mothers or parental mental health and potentially levels of post-natal depression if new mothers/parents do not get the right support, if there is reduced support or as services change and they are unsure how to access or have to access unfamiliar services or centres.</p> <p><i>Particular barriers applicable to this group:</i></p> <ul style="list-style-type: none"> • attending unfamiliar settings or meeting unfamiliar faces rather than workers they know and trust • having to travel on public transport may be more distressing or impossible • not being able to drop into a familiar or local building • attending large groups may be stressful • Busy, unwelcoming buildings that are not purpose built may also provide additional barriers to some families requiring support
	Isolation/Limited support Network	<p><i>Group likely to be affected:</i> The Early Help Evaluation identified that 47% of service users had no or limited support networks.</p> <p><i>Negative impacts:</i> This group could be impacted by the proposed changes if services reduce and they are no longer available to them increasing their isolation or if they must travel further to access services, particularly groups.</p> <p><i>Particular barriers applicable to this group:</i> No or limited public transport or longer journey times. Parents of children of school age may then not be able to access services if journey times are increased.</p>
	Domestic Abuse	<p><i>Groups likely to be affected:</i> The Early Help evaluation identified that 36% of respondents were child victims and 52% were adult victims of domestic abuse. Some of these service users were more likely to receive services from the SLF service. Domestic abuse is often linked to other needs; mental health, child behaviour, child aggression, high levels or poor parenting and teen pregnancy.</p> <p><i>Negative impacts:</i> This group will be impacted by the service changes should they become more targeted or should their nearest centre be redesignated requiring them to travel further to access services. In addition a lot of women who are unknown to the Children's Centre service drop into buildings to ask for</p>

		<p>help and if there are fewer centres there will be less opportunity for this group to do that.</p> <p><i>Particular barriers applicable to this group:</i></p> <ul style="list-style-type: none"> • Accessing public transport may be distressing • Affordability of public transport • Not being able to drop into a centre • Attending an unfamiliar setting or meeting unfamiliar staff.
	Drugs/Alcohol Misuse	<p><i>Groups likely to be affected:</i></p> <p>The Early Help evaluation identified that 5% of service users had a child with a drug misuse issue and 2% from alcohol misuse. 10% of adults had drug misuse issues and 10% alcohol misuse</p> <p><i>Negative impacts:</i></p> <p>The evaluation highlighted that attending groups or sessions supported some sufferers of substance misuse and therefore if the service becomes more targeted and service users do not meet eligibility there will be a negative impact on this group.</p>
	Violent and Aggressive Behaviour/ASB	<p><i>Group likely to be affected:</i></p> <p>The Early Help evaluation identified 53% of service users / respondents had a child with violent or aggressive behaviour and 54% of families are in unstable or disruptive relationships.</p> <p><i>Negative impacts:</i></p> <p><i>In line with overall reduction in services, it is possible that fewer families will receive support (although Child on Parent Violence will continue to be a major focus)</i></p> <p><i>Positive impacts:</i> By merging the four early help services into one new service it will be possible to develop a more evidence based approach to child on parent violence and ensure locality teams have an appropriate skill mix to deliver services in the community or family home.</p>
	Financial Difficulties	<p><i>Group likely to be affected:</i></p> <p>The Early Help Evaluation identified that 62% of respondents of adults were on work related benefits, with 65% of families being heavily reliant on benefits, some 56% were experiencing family financial difficulties and 26% were in rent arrears.</p> <p><i>Negative impacts:</i></p> <p>The combination of these factors may influence the</p>

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		<p>ability to attend a centre that has a greater travelling distance. The other thing to consider is that presently some centres offer targeted group support, support with DWP or understanding benefit or help paying bills and if this offer is withdrawn this group will be adversely affected.</p> <p><i>Particular barriers applicable to this group:</i> Any change to service provision that has a financial implication for the service users e.g transport costs.</p>
	Young/Carers	<p><i>Groups likely to be affected:</i> The Early Help Evaluation identified that 9% of respondents were child carers and 21% were adult carers. Currently some centres offer services specific to this group- SLF run Young Carers Groups in Melton, Loughborough, NWL, Blaby on a weekly basis that support Young Carers to have time away from caring responsibilities, along with undertaking some informed learning. In localities where SLF do not run groups, these are delivered by the Voluntary & Community Sector. Whilst there may be some reduction in provision intention is to continue support to this client group.</p> <p><i>Negative impacts:</i> If the services change or reduces this will have a negative impact on this group. Young carers in particular may face social isolation, lack of support around making life decisions and independence.</p>
	Asylum seekers, refugee community	<p><i>Groups likely to be affected:</i> Whilst we know that a number of asylum seeking children access Children's social care, the number accessing services through Early Help is small. Current information tells us that there are asylum seeking families in the Melton area who have accessed the SLF service and a small number in the Market Harborough and Charnwood areas but no group specific services are offered.</p> <p>Service users in this group will also fall under the protected characteristic of race.</p> <p><i>Particular barriers applicable to this group:</i> Language barriers and financial difficulties. However it should be noted that the same holistic assessment would apply to this group of people when accessing services.</p>

20.

Based on any evidence and findings, use the table below to specify if any

particular Articles in the Human Rights Act are <u>likely</u> apply to your policy. Are the human rights of any individuals or community groups affected by this proposal? Is there an impact on human rights for any of the protected characteristics?	
	Comments
Part 1: The Convention- Rights and Freedoms	
Article 2: Right to life	N/A
Article 3: Right not to be tortured or treated in an inhuman or degrading way	N/A
Article 4: Right not to be subjected to slavery/ forced labour	N/A
Article 5: Right to liberty and security	N/A
Article 6: Right to a fair trial	N/A
Article 7: No punishment without law	N/A
Article 8: Right to respect for private and family life	Some respondents to the consultation suggested that the proposals could be an additional burden on families that already face a large number of difficulties in everyday life. Proposals could result in increased stress, poorer health, diminished ability to work, and strain on family relationships. As identified on page 14 in order for the new service to be effective some disclosure of personal information is needed and will continue to operate in line with Data Protection and information sharing requirements.
Article 9: Right to freedom of thought, conscience and religion	N/A
Article 10: Right to freedom of expression	N/A
Article 11: Right to freedom of assembly and association	N/A
Article 12: Right to marry	N/A
Article 14: Right not to be discriminated against	Some consultation responses viewed the proposals as discriminatory against vulnerable groups, such as families with low income or mental health difficulties, where greater travel distance might be required to access services, and would result in greater

		inequality between those groups and non vulnerable families.
	Part 2: The First Protocol	
	Article 1: Protection of property/ peaceful enjoyment	N/A
	Article 2: Right to education	<p>The right to education is usually understood to mean the right to access such formal educational provision as may be offered by the state to offer that provision respecting the right of parents to ensure such education is in conformity with their own religious and philosophical convictions. It does not impose an obligation on the state to establish education of a particular type or particular level.</p> <p>Consultation responses viewed the Children's Centres in particular and the Children's Centre Programme vital for the social and cognitive development of young (0-5) children, and a vital mainstay of children's early education including 'school readiness' due to the social and experiential benefits for children. As a result of the proposals some respondents felt that some children would not be able to attend and that their future outcomes would deteriorate as a result.</p> <p>SLF & YOS currently have dedicated workers who work with young people at risk of not being involved in education, employment or training for young people (11+ generally, but not exclusively) with a remit to assist inclusion into an appropriate outcome to improve life chances, which can include having access to an appropriate assessment for SEND young people. The proposed Family Wellbeing Service will continue to work with families to support and enable students to access education, including supporting them to take up 2 and 3 year Free Early Education Entitlement where they are eligible. The service will also continue to work closely with families, education providers and LCC education services to promote educational outcomes, right to receive an education, and support statutory education processes as required.</p>

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	Article 3: Right to free elections	N/A				
Section 3						
C: Mitigating and Assessing the Impact						
Taking into account the research, data, consultation and information you have reviewed and/or carried out as part of this EHRIA, it is now essential to assess the impact of the policy.						
21.	If you consider there to be actual or potential adverse impact or discrimination, please outline this below. State whether it is justifiable or legitimate and give reasons.					
<p>Feedback from consultation and from research indicates there is a potential adverse impact or discrimination for some families.</p> <p>The impact is justified although is not necessarily applicable across the board as different families find themselves in different scenarios. The following impacts are justified:</p> <ul style="list-style-type: none"> Limited local availability of provision results in longer journey time impacting the ability of some parents to take their children to a centre, ie due to other commitments or lack of access to transport Affordability of travel costs particularly those from low income families or those with disabled children . For those service users who will still meet eligibility criteria, services will be provided locally to them, either in the home or at a community venue or some service users may be transported to our centres. Service users will be required to access Health services e.g their health visitor elsewhere at alternative venues e.g GPs surgeries or community venues. 						
<p>N.B.</p> <p>i) If you have identified adverse impact or discrimination that is <u>illegal</u>, you are required to take action to remedy this immediately.</p> <p>ii) If you have identified adverse impact or discrimination that is <u>justifiable or legitimate</u>, you will need to consider what actions can be taken to mitigate its effect on those groups of people.</p>						
22.	<p>Where there are potential barriers, negative impacts identified and/or barriers or impacts are unknown, please outline how you propose to minimise all negative impact or discrimination.</p> <ul style="list-style-type: none"> a) include any relevant research and consultations findings which highlight the best way in which to minimise negative impact or discrimination b) consider what barriers you can remove, whether reasonable adjustments may be necessary, and how any unmet needs that you have identified can be addressed c) if you are not addressing any negative impacts (including human rights) or potential barriers identified for a particular group, please explain why 					
<table border="1"> <thead> <tr> <th>Negative impacts/barriers</th><th>Proposed mitigation</th></tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> No longer receiving a service as the service reduces and becomes more targeted. LCC led universal services could no </td><td> <p>In the consultation the following was suggested for people to access support (Q17) “knowing what is on offer where and when” “Good publicity of services</p> </td></tr> </tbody> </table>			Negative impacts/barriers	Proposed mitigation	<ul style="list-style-type: none"> No longer receiving a service as the service reduces and becomes more targeted. LCC led universal services could no 	<p>In the consultation the following was suggested for people to access support (Q17) “knowing what is on offer where and when” “Good publicity of services</p>
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longer be available to service users	<p>available so people know the services are still available even if not on the doorstep.”</p> <p>To mitigate against service users no longer receiving services, better online advice and information will be available to service users, and we will work closely with our partners and refer service users to external organisations where applicable. In addition further exploration of volunteer led universal services and how these could be delivered from alternative venues will be considered as part of the next phase of work</p> <p>When developing eligibility thresholds, we will consider those who are most in need or who could be unfairly disadvantaged by the changes.</p>
Receiving a different service from the current offer e.g. attending a drop in session at a centre or community venue instead of having a case worker visit them at home	Existing service users will be supported through this transition e.g. by face to face contact with their support worker, or by being met by a familiar worker
<p>Further travel to another building where their nearest centre is proposed for redesignation,</p> <p>Difficulties accessing public transport if further travel is required and if</p> <ul style="list-style-type: none"> • it is not available in the area, • if it is costly and not affordable to some • because of the difficulties of accessing public transport with a pushchair or for those with a disability • longer journey times are not do-able for parents who need to collect school aged children • having to travel on public transport may be more distressing. 	<p>Proposals have now been revised to increase the number of centres that will continue to deliver services which will mitigate some of these impacts.</p> <p>If service users are required to travel further and it is unaffordable or not available, or is problematic due to their needs the following mitigation may apply;</p> <ul style="list-style-type: none"> • the service users with the greatest needs may be provided with transport to a venue • services may be provided locally in community setting • services for some will continue to be provided within the home <p>As the service model is further developed, and eligibility criteria is determined the above mitigation will be considered.</p>
Not being able to ‘drop in’ to a local building for support.	<p>Possible mitigation suggestions made through consultation were</p> <p>Telephone support for service users.</p> <p>In addition fewer buildings are now proposed for redesignation where which mitigates for this impact in those areas.</p>

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Attending an unfamiliar building with unfamiliar staff. (Service users with poor mental health / anxiety issues / other disabilities)	The service will aim as far as possible to ensure consistent staff are provided at community venues. Where suitable and available the same venues will be used in communities. Buildings will be assessed for suitability for people with mental health issues. Affected services users will be supported through this transition.
Language barriers for non-English speaking service users	Where service user still meet eligibility interpreters to support service users.
	For vulnerable groups identified above, where targeted services are currently offered, consideration will need to be given when developing the new service to continue to offer some specific services to alleviate any disadvantage to these groups.

Section 3**D: Making a decision**

- 23.** Summarise your findings and give an overview as to whether the policy will meet Leicestershire County Council's responsibilities in relation to equality, diversity, community cohesion and human rights.

As long as the mitigations are accepted and approved as part of the final proposals, it is believed that the new service will meet LCCs responsibilities in these areas.

The EHRIA considers each of the potentially negative impacts which have been identified, and discusses how they could be mitigated. It should be noted that whilst it is possible to mitigate the impacts as far as possible there may still be an adverse impact experienced by some families. Members are asked to read the analysis and to consider the adverse impact identified and the degree of mitigation which is, or is not, possible.

In particular Members will wish to be satisfied that the outcomes for children, particularly the most disadvantaged, would not be adversely affected to the extent of compromising the duty to have sufficient Childrens Centres to meet local need .)

Section 3**E: Monitoring, evaluation & review of your policy**

- 24.** Are there processes in place to review the findings of this EHRIA and make appropriate changes? In particular, how will you monitor potential barriers and any positive/ negative impact?
- Will we be reviewing the impact the changes have had on certain user groups. We will review service user data against benchmark data at six monthly intervals to monitor impact on service users during the first year. We will continue to use a range of methodology (i.e. focus groups, 'voice' events, mystery shopping) to gain the views and thoughts of both services users / potential service users. We will monitor rates of service offer decline and follow up with a random sample of families to understand their reasons for declining service.
- 25.** How will the recommendations of this assessment be built into wider planning and

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	<p>review processes? <i>e.g. policy reviews, annual plans and use of performance management systems</i></p> <p>If the proposals receive approval, this would take effect from April 2019 following a HR Action plan and finalisation of plans for retained buildings and disposal plans in place for those not being retained. A post implementation review of the new service would be built in after go live to ensure those impacted are not discriminated against and that families, and stakeholders such as Health Visitors continue to be able to access the new service</p> <p>By concentrating our services on those most in need, regardless of their background and protected characteristics and having regard to local circumstance. We know that engagement of families is critical to enabling change and we are committed to overcoming the barriers to involvement that some differences can present.</p>
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Section 3:
F: Equality and human rights improvement plan

Please list all the equality objectives, actions and targets that result from the Equality and Human Rights Impact Assessment (EHRIA) (continue on separate sheets as necessary). These now need to be included in the relevant service plan for mainstreaming and performance management purposes.

Equality Objective	Action	Target	Officer Responsible	By when
Every child gets the best possible start in life. Women (and babies) who have additional support needs are able to access services during and after pregnancy, and that teenage/young parents are able to access services.	Review take up of services after April 2019 to ensure that women who are pregnant and babies up to age 2 are accessing services at a proportionate level according to need and population	Fair and equitable provision of services to those meeting criteria for support. Ensure deprived or disadvantaged families can continue to access provision following service changes	Chris Thomas	
Children, young people and their families from deprived or disadvantaged communities should be able to access early help services.	Review the impact of reduced number of buildings to understand whether protected groups have been disproportionately affected	Ensure deprived or disadvantaged families can continue to access provision following service changes	Chris Thomas	
Families with additional support needs and either	Using the benchmark data identified in the	Fair and equitable provision of services to	Chris Thomas	

Equality Objective	Action	Target	Officer Responsible	By when
adult disability or child disability should be able to access early help services if needed. With fewer buildings families may have to travel further to access certain types of support, or to non-LCC venues.	EHIRA, monitor proportionate take-up of group work / drop in services post-implementation to consider impact on this group.	those meeting criteria for support.		
Parents/families with a range of different issues which may include mental health difficulties, rural isolation, poverty, young parents, domestic abuse. Drug/alcohol misuse, financial difficulties, carers, asylum seekers should be able to access early help services if they meet the threshold. The reduction in buildings may mean that some families have to travel further or make use of public transport.	Undertake qualitative data analysis through the use of telephone surveys, focus groups, etc. to explore any barriers to services	Fair and equitable provision of services to those meeting criteria for support.	Chris Thomas	

Equality Objective	Action	Target	Officer Responsible	By when
The need to provide more services in family homes (as a mitigation of the above) may have a disproportionate impact on total number of families supported post-review, i.e. fewer families in total receive help.	Undertake data analysis to understand impact on number of families supported – whether any reduction is proportionate to reduction in service.	Fair and equitable provision of services to those meeting criteria for support.	Chris Thomas	

Section 4: Sign off and scrutiny

Upon completion, the Lead Officer completing this assessment is required to sign the document in the section below.

It is required that this Equality and Human Rights Impact Assessment (EHRIA) is scrutinised by your [Departmental Equalities Group](#) and signed off by the Chair of the Group.

Once scrutiny and sign off has taken place, a depersonalised version of this EHRIA should be published on Leicestershire County Council's website. Please send a copy of this form to louisa.jordan@leics.gov.uk, Members Secretariat, in the Chief Executive's department for publishing.

Section 4

A: Sign Off and Scrutiny

Confirm, as appropriate, which elements of the EHRIA have been completed and are required for sign off and scrutiny.

Equality and Human Rights Assessment Screening ☐


Equality and Human Rights Assessment Report ☒

1st Authorised Signature (EHRIA Lead Officer):


.....

Date:26.06.2018.....

2nd Authorised Signature (DEG Chair):


.....

Date:26.06.2018.....

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Equality & Human Rights Impact Assessment (EHRIA)

This Equality and Human Rights Impact Assessment (EHRIA) will enable you to assess the **new, proposed or significantly changed** policy/ practice/ procedure/ function/ service** for equality and human rights implications.

Undertaking this assessment will help you to identify whether or not this policy/ practice/ procedure/ function/ service** may have an adverse impact on a particular community or group of people. It will ultimately ensure that as an Authority we do not discriminate and we are able to promote equality, diversity and human rights.

Before completing this form please refer to the EHRIA [guidance](#), for further information about undertaking and completing the assessment. For further advice and guidance, please contact your [Departmental Equalities Group](#) or equality@leics.gov.uk

***Please note: The term 'policy' will be used throughout this assessment as shorthand for policy, practice, procedure, function or service.*

Key Details	
Name of policy being assessed:	Early Help Review
Department and section:	Children & Family Service
Name of lead officer/ job title and others completing this assessment:	Jenny Allen, Project Manager Rebecca Marriott, Business Analyst
Contact telephone numbers:	0116 305 7931
Name of officer/s responsible for implementing this policy:	Jane Moore, Assistant Director Education & Early Help Chris Thomas, Head of Service - Early Help
Date EHRIA assessment started:	November 2017
Date EHRIA assessment completed:	

Section 1: Defining the policy

Section 1: Defining the policy

You should begin this assessment by defining and outlining the scope of this policy. You should consider the impact or likely impact of the policy in relation to all areas of equality, diversity and human rights, as outlined in Leicestershire County Council's Equality Strategy.

1	<p>What is new or changed in this policy? <i>What has changed and why?</i></p> <p>The Early Help Review proposes to re-design LCC's Children & Families Early Help offer in order to provide a more integrated service to children, young people and families. If progressed, this will mean changes to both how we deliver our services and where we deliver them from.</p> <p>The Early Help budget is required to make savings of £1.5m and, in addition to this, the existing Supporting Leicestershire Families Service is facing a reduction of £2.3m funding - an overall reduction to the Early Help budget of £3.8m (31%).</p> <p>This means that our capacity to deliver Early Help services will be significantly reduced and we have to think differently as to how we can continue to meet our statutory responsibilities and make the best use of our resources, in order to ensure that we are delivering the right services to the right people.</p> <p>Early Help is currently delivered by 4 separate services - Supporting Leicestershire Families (SLF), Youth Offending Service (YOS), Children's Centres (CC's) and the Early Help Information, Assessment and Support Service (EHAS). Each of these services targets a different group; YOS targets young people aged 10-17 who have offended or who are at risk of offending, Supporting Leicestershire Families targets families with a number of vulnerability or risk factors and incorporates a youth element supporting young people aged 11-19, and the Children's Centre Service targets expectant parents and families with 0-5 year olds.</p> <p>The Early Help Review proposes to embed a whole family approach across Early Help and integrate the four existing services into a targeted 0-19 Family Wellbeing Service, which will focus on supporting the most vulnerable families in Leicestershire. This will enable the required savings to be made through a combination of service and management efficiencies, a reduction in the number of buildings and a reduction in frontline staff.</p> <p>Other target operating models that were considered included a proportional budget reduction from each of the four Early Help services, and part-integrating services to reduce duplication within existing operating procedures.</p> <p>The proposed 0-19 Family Wellbeing Service is intended to be delivered through drop in clinics, group work and/or casework (using a one worker per family principle). It is intended that the service will work with internal and external partners in order to better co-ordinate services and ensure that they are joined up as far as possible for service users. The detail of this is yet to be developed and will be shaped by further analysis and the outcomes of consultation.</p> <p>The service is intended to be fully flexible in its delivery, providing services through outreach support, in family homes and community settings, and through advice and</p>
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	<p>signposting as well as through Family Wellbeing Centres.</p> <p>It is proposed that the service will work across two geographical localities (which are yet to be determined). This is mainly for operational purposes, to align the different areas that the existing four services work to. The boundary is yet to be defined and will be developed following further analysis and modelling. It is not anticipated that service users will be impacted by this change.</p> <p>There are currently 40 fixed buildings from which service users can access Early Help Services – 36 Children’s Centres and 4 SLF Centres.</p> <p>It is proposed that the new integrated service would be delivered from 15 Family Wellbeing Centres; a reduction of 25 buildings. The proposed locations of these buildings will be based on a number of criteria including their location, accessibility suitability for future use, current usage and geographical distribution across the county.</p> <p>The focus of the centres would expand to support children and young people across the full 0-19 age range and their families. It is intended that 5 of the Family Wellbeing Centres would function as ‘hub’ sites where staff would be located, and from which a wide range of services including group work and clinics would be delivered. A further 10 Family Wellbeing Centres would function as spoke sites to support the hubs and provide facilities to deliver a range of services for families, some of which would be targeted to meet specific local needs.</p> <p>Further work will be undertaken with partners to investigate alternative uses for the 25 existing Children’s Centres and SLF Centres that are no longer proposed to be used as delivery buildings in the new model. A number of these buildings are currently leased and licensed under various arrangements. Where possible, discussions will take place with partners and landlords to ensure that services continue to be provided for children through provision of nursery care and Free Early Education Entitlement (FEEE) for 2 and 3 year olds (e.g. private nursery providers).</p>
2	<p>Does this relate to any other policy within your department, the Council or with other partner organisations? <i>If yes, please reference the relevant policy or EHRIA. If unknown, further investigation may be required.</i></p> <p>This change is driven by the Council’s Medium Term Financial Strategy (MTFS) which was approved by the County Council on the 22 February 2017 to make £1.5M savings from Early Help Services. Coupled with the reduction of Government funding in relation to the Troubled Families DCLG grant this brings the total budget reduction to £3.8M (31%) for the Early Help Service.</p> <p>The four Early Help Services work with a wide range of internal and external partners to deliver the existing Early Help offer, and these partners will continue to be important to the delivery of the proposed Family Wellbeing Service.</p> <p>A number of partner organisations including Health and district and borough councils also operate services from, or share space within, existing Early Help delivery buildings.</p> <p>Initial stakeholder analysis work and engagement with partners has begun through early communication and a briefing event on 5th December. Further consultation with partner organisations will be undertaken throughout the consultation period, as appropriate, to help shape the new service offer.</p>

	<p>It is a statutory requirement for a Local Authority to undertake formal statutory consultation wherever there are proposals in respect of the opening, change of use or other major changes to the provision of Children's Centres. The views of service users and stakeholders are necessary to inform the outcome of the review and how the current service model can best be delivered as a result of the required budget reduction. More detail on the proposed consultation is included at Section 2 part 8 below.</p>
3	<p>Who are the people/ groups (target groups) affected and what is the intended change or outcome for them?</p> <p>Service Users</p> <p>The four existing Early Help services work with children and young people aged 0-19 and their families who need support in Leicestershire. It is intended that the Family Wellbeing Service will continue to deliver to this group, but will become more targeted. Service users may find that they have to access services in a different way and/or from a different place, as the overall capacity of the service reduces to make the required savings. It is intended that integrating the four services and taking a whole family approach, rather than working separately with individuals within the family, will make the service more focussed and help to mitigate the impact of this as far as possible. As the new service model evolves following initial consultation we will undertake more research into which service users are affected by any proposed change and what impacts this will have on users who may have a protected characteristic.</p> <p>A range of services targeted specifically at families with children under the age of 5 is currently delivered from Children's Centres; many of these are led by partner organisations or volunteers. Families who currently access services at the 25 Children's Centres and SLF Centres for which alternative uses are being sought would potentially feel the biggest impact as they may need to travel to a different venue within the community or county in future, and in some cases may find that the services they access are delivered in a different way.</p> <p>The proposed locations of Family and Wellbeing Centres are based on a number of criteria including their location, accessibility, suitability for future use, current usage and geographical distribution across the county, in order to mitigate the impact for service users.</p> <ul style="list-style-type: none"> • It is proposed that the 5 Hub centres will be located at Loughborough, Coalville, Wigston, Hinckley and Melton. These are the largest settlements, all of which currently have multiple buildings used for service delivery in the current model. • The 10 spokes are proposed to be located at Loughborough, Shepshed, Thurmaston, Coalville, Measham, Northern Parishes (Castle Donington), Earl Shilton, Market Harborough, Lutterworth and Huncote. • 9 of the 25 buildings proposed for re-designation are situated within close proximity (approx. 1 mile) of an alternative service delivery building. • Analysis of Children's Centre users during 2015-16 showed that a significant proportion of service users already access services from more than one centre. • A number of the centres proposed for re-designation are underused and some only deliver part of the existing Children's Centre programme – for example,

	<p>centres at Bushby and Vale of Belvoir are used as delivery sites by Health only, with families in these areas serviced by targeted outreach support from Children's Centre workers where required.</p> <p>Consultation and further analysis is planned to further explore the impact of these proposed changes for service users.</p> <p>Staff The significant reduction in funding and proposed creation of a single 0-19 Family Wellbeing Service will result in changes to the existing organisational structure, including a review of roles and a reduction in the number of posts. More work to scope the roles required to deliver the proposed Family Wellbeing Service will be undertaken during and following the consultation period. Further analysis of the workforce and the potential impact on staff will take place once this scoping work has been completed. Anything relating to equalities in respect of staffing issues will be dealt with through standard HR procedures (Action Plans etc.)</p> <p>Partners A number of partner organisations including Health and district and borough councils currently operate services from, or share space within, existing Early Help delivery buildings. Those delivering services from the 25 existing Children's Centres and SLF Centres for which alternative uses are being explored may need to relocate to, or deliver their services from, alternative venues where this space is not available as part of the new proposals. Although partner delivery will be critical to the Family Wellbeing Service, there may be some implications on the type and amount space available for partner organisations to deliver services from in the Family Wellbeing Centres.</p>																		
4	<p>Will this policy meet the Equality Act 2010 requirements to have due regard to the need to meet any of the following aspects? (Please tick and explain how)</p> <table><tr><th></th><th>Yes</th><th>No</th><th>How?</th></tr><tr><td>Eliminate unlawful discrimination, harassment and victimisation</td><td>✓</td><td></td><td>One of the outcomes of the support provided to families through the proposed Family Wellbeing Service will be the resilience, independence and awareness of equality issues which may strengthen the capacity of service users to challenge any experience of unlawful discrimination, harassment and victimisation.</td></tr><tr><td>Advance equality of opportunity between different groups</td><td>✓</td><td></td><td>The existing Early Help services have a clear focus on reducing inequalities for families by focusing on those in greatest need of support. This will continue through the proposed Family Wellbeing Service.</td></tr><tr><td>Foster good relations between different groups</td><td>✓</td><td></td><td>The proposed Family Wellbeing Service will have a focus on group work in the new model and will continue to be delivered in a way that promotes community cohesion and good relationships between different groups of people, and encourages peer support in a supportive environment.</td></tr></table>				Yes	No	How?	Eliminate unlawful discrimination, harassment and victimisation	✓		One of the outcomes of the support provided to families through the proposed Family Wellbeing Service will be the resilience, independence and awareness of equality issues which may strengthen the capacity of service users to challenge any experience of unlawful discrimination, harassment and victimisation.	Advance equality of opportunity between different groups	✓		The existing Early Help services have a clear focus on reducing inequalities for families by focusing on those in greatest need of support. This will continue through the proposed Family Wellbeing Service.	Foster good relations between different groups	✓		The proposed Family Wellbeing Service will have a focus on group work in the new model and will continue to be delivered in a way that promotes community cohesion and good relationships between different groups of people, and encourages peer support in a supportive environment.
	Yes	No	How?																
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Section 2: Equality and Human Rights Impact Assessment (EHRIA) Screening

Section 2: Equality and Human Rights Impact Assessment Screening

The purpose of this section of the assessment is to help you decide if a full EHRIA is required.

If you have already identified that a full EHRIA is needed for this policy/ practice/ procedure/ function/ service, either via service planning processes or other means, then please go straight to [Section 3](#) on Page 7 of this document.

Section 2			
A: Research and Consultation			
5.	Have the target groups been consulted about the following?	Yes	No*
	a) their current needs and aspirations and what is important to them;		✓
	b) any potential impact of this change on them (positive and negative, intended and unintended);		✓
	c) potential barriers they may face		✓
6.	If the target groups have not been consulted directly, have representatives been consulted or research explored (e.g. Equality Mapping)?	✓	
7.	Have other stakeholder groups/ secondary groups (e.g. carers of service users) been explored in terms of potential unintended impacts?		✓
8.	<p>*If you answered 'no' to the question above, please use the space below to outline what consultation you are planning to undertake, or why you do not consider it to be necessary.</p> <p>Significant research and analysis has taken place to inform high level proposals, including best practice research, function mapping and service user analysis. Further work will be undertaken alongside and following the formal consultation period to develop detail of the proposed service and how it will be delivered.</p> <p>Some initial engagement relating to the proposals has taken place with staff and partners.</p> <p>It is a statutory requirement for a Local Authority to undertake formal statutory consultation wherever there are proposals in respect of the opening, change of use or</p>		

	<p>other major changes to the provision of Children's Centres.</p> <p>The Cabinet report seeks permission to carry out a 12 week formal consultation period between January-April 2018. This will include consultation with a range of key stakeholders including the public, service users and potential service users, staff and Trade unions, advisory board members, internal partners and external partner organisations who may provide services (e.g. Health) to gather further evidence and views on the potential impact of the proposal.</p> <p>The output of the consultation will be analysed and a final Full Business Case will be produced to take account of any comments. The consultation will inform improvements to and the detail of the new proposed model.</p>
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Section 2

B: Monitoring Impact

9.	Are there systems set up to:	Yes	No
	a) monitor impact (positive and negative, intended and unintended) for different groups;	✓	
	b) enable open feedback and suggestions from different communities	✓	

Note: If no to Question 8, you will need to ensure that monitoring systems are established to check for impact on the protected characteristics.

Existing data held by the four Early Help Services has been used as the starting point for analysis. This relates to service users who have accessed services during the 2016-17 financial year.

Further equalities information will be collected as part of the formal consultation process. This will provide an additional dataset and help fill in gaps in existing data, so that impact can be assessed by protected characteristic and mitigations implemented where appropriate.

Systems to monitor impact and enable open feedback and suggestions will be established throughout the consultation period.

Section 2

C: Potential Impact

10.	Use the table below to specify if any individuals or community groups who identify with any of the <u>'protected characteristics'</u> may <u>potentially</u> be affected by this policy and describe any positive and negative impacts, including any barriers.			
		Yes	No	Comments
	Age	✓		The Early Help Service offer targets 0-19 year olds and their families. Each service targets a

			<p>specific age group; Children's Centres work predominantly with children under the age of 5 and their parents, as well as expectant parents. The Youth Offending Service works primarily with children aged 10-17, and Supporting Leicestershire Families work across the full 0-19 spectrum, with its youth aspect focusing on 11-19.</p> <p>There are 14,148 Early Help service users aged 0-19, 59% of the total Early Help service users.</p> <p>40% of service users are aged 19+, reflecting the whole family work undertaken by SLF and work carried out with parents by Children's Centres.</p> <p>The Early Help service worked with 11,074 children aged 0-5 in 2016/17, comprising 46% of the total service users. The potential reduction in the number of Children's Centres will have a specific impact on this group and their parents, particularly those who currently access services based at centres proposed for redesignation, who may have to travel to an alternative venue in the future.</p> <p>It is proposed that alternative uses are explored for the future use of the Children's Centres proposed for redesignation, including nursery care and Free Early Education Entitlement (FEEE) for 2 and 3 year olds which could have a positive impact for some service users of this age group.</p> <p>Teenage parents are a key target group for Children's Centre services and some centres currently offer specific groups for these service users. There may be an impact on these service users, particularly where they are currently held at centres proposed for redesignation. Access to transport and affordability could be more difficult for this group or they may have to travel further to access services.</p> <p>Consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Disability	✓	<p>178 of the 23,839 recorded Early Help service users during 2016-17 identified themselves as disabled (0.01%). This is a relatively small proportion in comparison to the 3.23% of 0-15 year olds and 6.95% of 16-49 year olds in Leicestershire who report that their day to day activities are limited in some way by a long term health problem or disability. Further work</p>

			<p>will be undertaken to explore this dataset through consultation and assessment of the potential impact on this group.</p> <p>Some Children's Centres currently offer groups for children with disabilities and their parents/ carers. There may be an impact on service users of these groups, particularly where they are currently held at centres proposed for redesignation. These service users may have to travel further to receive comparable services.</p> <p>Whilst the geographical distribution of the proposed Family Wellbeing Centres and the accessibility of their locations have been considered, travelling distances to Early Help services delivered through a reduced network of buildings may reduce access for people with physical mobility difficulties or other problems with travel as a result of mental health conditions or learning difficulties.</p> <p>Consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Gender Reassignment		<p>There is no known evidence to suggest that a higher proportion of service users at the facilities which may be affected identify as trans or transgender than would be found in the wider population; there are no accurate statistics available relating to the number of people who identify as trans or transgender within Leicestershire or the UK as a whole. Gender identity is not incorporated into the Census or other official statistics. Early Help Services do not currently collect data relating to Gender Reassignment.</p> <p>It is intended that the proposals are inclusive and therefore would not discriminate against people identifying with this characteristic, however proposals could potentially have an impact on service users who may find that there are changes to the way in which they access services and/or the venue from which they are provided.</p> <p>If further analysis identifies an adverse impact on persons with this protected characteristic, consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Marriage and		There is limited data available relating to this

	Civil Partnership		<p>group; the marital status of 858 of the total 10,045 Early Help service users aged 16+ has been recorded (9%).</p> <p>Of these, 29% are married, 17% are co-habiting, and 1% are in a civil partnership. 43% of service users are recorded as single, 6% separated and 1% widowed. The largest group is therefore single; however the overall split between those in a marriage/partnership arrangement and those who are not is relatively even (46% against 53%).</p> <p>The impact of the proposals will not be felt more acutely by those who are married or in a civil partnership than those who are single or co-habiting.</p> <p>It is intended that proposals are inclusive and therefore would not discriminate in any way against people identifying with this characteristic, however proposals could potentially have an impact on service users who may find that there are changes to the way in which they access services and/or the venue from which they are provided.</p> <p>If further analysis identifies an adverse impact on persons with this protected characteristic, consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Pregnancy and Maternity	✓	<p>The cohort of services users of the children's centres is likely to include a greater number of women who are pregnant or who have maternity responsibilities than would be found in the wider population as this is a key target group for Children's Centres, with many services being targeted towards expectant and post-natal mothers with children under 5.</p> <p>There is no data collected relating specifically to pregnancy and maternity, however the gender split relating to the adult population aged 19+ using Children's Centres (89% female, 10% male) reflects that many services are targeted towards this group; antenatal classes, breastfeeding support etc.</p> <p>Whilst the geographical distribution of the proposed Family Wellbeing Centres and the accessibility of their locations have been considered, travelling distances to Early Help services delivered through a reduced network of buildings may reduce access for women in</p>

			<p>advanced pregnancy or with babies, who may find travelling more difficult and who may have travel further to access services.</p> <p>Consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Race	✓	<p>Data relating to this group is available for 17,084 of the overall 23,807 Early Help service users.</p> <p>Of these, 85% of service users identify as White and 10% as BME (other 5% not declared).</p> <p>The ethnic breakdown of service users varies across the county; ranging from 17% BME in Oadby & Wigston to 3% in Melton. Some Children's Centres offer groups targeted at particular BME groups where there is a local need. There may be an impact on service users of these groups, particularly where they are currently held at centres proposed for redesignation. Further analysis will be undertaken to assess the local impact of proposed changes on this group and to identify appropriate mitigations, given the significant variance in the number BME service users across the county.</p> <p>It is intended that proposals are inclusive and therefore would not discriminate against people identifying with any particular race, however proposals could potentially have an impact on service users who may find that there are changes to the way in which they access services and/or the venue from which they are provided. Consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Religion or Belief		<p>Data collected relating to this characteristic is limited and only available for 3,570 of the total Early Help service users.</p> <p>Of these, 46% identify as Christian, and 46% do not identify with a religion. A further 8% identify with other religions, although a significant proportion of these do not specify which.</p> <p>There is no known reason to believe that a disproportionate number of service users of any particular religion would be affected by the proposals and it is intended that the proposals are inclusive and therefore would not discriminate against people identifying with any religions or beliefs. However, the proposals could potentially</p>

				<p>have an impact on service users who may find that there are changes to the way in which they access services and/or the venue from which they are provided. Consideration will be given to ways to mitigate these potential impacts when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Sex	✓		<p>Data is available for this group and the gender profile shows the split of Early Help service users to be 62% female and 37% male (with the remaining 1% recorded as unknown, and 3 people identifying as indeterminate).</p> <p>Breaking the profile down into different age groups, the gender split of children aged 0-5 and young people using Early Help Services is fairly even as would be expected. In 0-5 year olds the split is 48% female, 51% male, and in 6-18 year olds the split is slightly more male with 44% female and 55% male.</p> <p>The gender split of the adult population aged 19+ is less even, with females being the predominant service users. 85% of service users are recorded as female, 15% as male. This split is the greatest in relation to users of Children's Centres (89% female, 10% male), where expectant parents and families with children under the age of 5 are the key target group.</p> <p>Both male and females will potentially be affected by changes to the service and location of delivery points, with larger number of adult females affected. Consideration will be given to ways to mitigate the potential impact of this when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.</p>
	Sexual Orientation			<p>There are no accurate statistics available relating to the sexual orientation of the Leicestershire population, or of the UK as a whole.</p> <p>The four Early Help services do not currently collect data relating to the Sexual Orientation of its service users.</p> <p>It is intended that proposals are inclusive and therefore would not discriminate against people identifying with any particular sexual orientation, however proposals could potentially have an impact on service users who may find that there are changes to the way in which they access services and/or the venue from which they are</p>

				provided. Consideration will be given to ways to mitigate the potential impact of this when section 3 of this EHRIA is completed and this will be informed by the outcome of consultation.
	Other groups e.g. rural isolation, deprivation, health inequality, carers, asylum seeker and refugee communities, looked after children, deprived or disadvantaged communities	✓		<p>All current Early Help service users will potentially be affected by the proposals, with the result that some service users may need to access services either in a different way or from a different location.</p> <p>A number of criteria have been considered to help inform the locations of the proposed sites, including geographical distribution across the county, accessibility, deprivation and need, service user demand and suitability of buildings to help mitigate the impact of this as far as possible.</p> <p>Further analysis to explore the impact of the proposals in relation to these other groups will be undertaken during and following the consultation period and consideration will be given to ways to mitigate any potential impact of this when section 3 of this EHRIA is completed.</p>
	Community Cohesion			<p>Although belonging to a particular community is not a protected characteristic within the Equality Act 2010 and community cohesion is not a statutory equality objective, the Council recognises the importance of strong communities through the Leicestershire Communities Strategy 2017-21.</p> <p>Early Help services contribute to community cohesion as services work with a range of partner organisations and have developed a large volunteer base that supports and enhances the existing offer. Proposals for the Family Wellbeing Service would continue with this approach which is in keeping with the Council's strategy.</p>
11.	<p>Are the human rights of individuals <u>potentially</u> affected by this proposal? Could there be an impact on human rights for any of the protected characteristics? (Please tick)</p> <p>Explain why you consider that any particular article in the Human Rights Act may apply to your policy/ practice/ function or procedure and how the human rights of individuals are likely to be affected below: [NB. Include positive and negative impacts as well as barriers in benefiting from the above proposal]</p>			
		Yes	No	Comments
	Part 1: The Convention- Rights and Freedoms			

Article 2: Right to life		✓	
Article 3: Right not to be tortured or treated in an inhuman or degrading way		✓	
Article 4: Right not to be subjected to slavery/ forced labour		✓	
Article 5: Right to liberty and security		✓	
Article 6: Right to a fair trial		✓	
Article 7: No punishment without law		✓	
Article 8: Right to respect for private and family life	✓		Although the majority of services delivered by Early Help are voluntary, in order for them to be most effective some disclosure of personal information is needed – this would remain the case for the proposed Family Wellbeing Service, which would continue to operate in line with Data Protection and information sharing requirements and to respect its service users' rights to private and family life.
Article 9: Right to freedom of thought, conscience and religion		✓	
Article 10: Right to freedom of expression		✓	
Article 11: Right to freedom of assembly and association		✓	
Article 12: Right to marry		✓	
Article 14: Right not to be discriminated against	✓		The proposed Family Wellbeing Service will continue to deliver services with due regard to the Public Sector Equality Duty, and to respect its service users' rights.
Part 2: The First Protocol			
Article 1: Protection of property/ peaceful enjoyment		✓	
Article 2: Right to education	✓		The proposals do not involve the denial of any rights to access the educational system; the proposed Family Wellbeing Service will continue to work with families to support and enable students to access education, including supporting them to take up 2 and 3 year Free Early Education Entitlement where they are eligible.

	Article 3: Right to free elections		✓	
Section 2				
D: Decision				
12.	Is there evidence or any other reason to suggest that:	Yes	No	Unknown
	a) this policy could have a different affect or adverse impact on any section of the community;			✓
	b) any section of the community may face barriers in benefiting from the proposal			✓
13.	Based on the answers to the questions above, what is the likely impact of this policy			
	No Impact <input type="checkbox"/>	Positive Impact <input type="checkbox"/>	Neutral Impact <input type="checkbox"/>	Negative Impact or Impact Unknown <input checked="" type="checkbox"/>
Note: If the decision is 'Negative Impact' or 'Impact Not Known' an EHRIA Report is required.				
14.	Is an EHRIA report required?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	

Section 2: Completion of EHRIA Screening

Upon completion of the screening section of this assessment, you should have identified whether an EHRIA Report is required for further investigation of the impacts of this policy.

Option 1: If you identified that an EHRIA Report is required, continue to [Section 3](#) on Page 7 of this document to complete.

Option 2: If there are no equality, diversity or human rights impacts identified and an EHRIA report is not required, continue to [Section 4](#) on Page 14 of this document to complete.

Section 3: Equality and Human Rights Impact Assessment (EHRIA) Report

Section 3: Equality and Human Rights Impact Assessment Report

This part of the assessment will help you to think thoroughly about the impact of this policy and to critically examine whether it is likely to have a positive or negative impact on different groups within our diverse community. It is also to identify any barriers that may detrimentally affect under-represented communities or groups, who may be disadvantaged by the way in which we carry out our business.

Using the information gathered either within the EHRIA Screening or independently of this process, this EHRIA Report should be used to consider the impact or likely impact of the policy in relation to all areas of equality, diversity and human rights as outlined in Leicestershire County Council's Equality Strategy.

Section 3

A: Research and Consultation

When considering the target groups it is important to think about whether new data needs to be collected or whether there is any existing research that can be utilised.

- | | |
|-----|---|
| 15. | <p>Based on the gaps identified either in the EHRIA Screening or independently of this process, <u>how</u> have you now explored the following and <u>what</u> does this information/data tell you about each of the diverse groups?</p> <ul style="list-style-type: none"> a) current needs and aspirations and what is important to individuals and community groups (including human rights); b) likely impacts (positive and negative, intended and unintended) to individuals and community groups (including human rights); c) likely barriers that individuals and community groups may face (including human rights) |
|-----|---|

16.	Is any further research, data collection or evidence required to fill any gaps in your understanding of the potential or known affects of the policy on target groups?
<p>When considering who is affected by this proposed policy, it is important to think about consulting with and involving a range of service users, staff or other stakeholders who may be affected as part of the proposal.</p>	
17.	Based on the gaps identified either in the EHRIA Screening or independently of this process, <u>how</u> have you further consulted with those affected on the likely impact and <u>what</u> does this consultation tell you about each of the diverse groups?
18.	Is any further consultation required to fill any gaps in your understanding of the potential or known effects of the policy on target groups?

Section 3**B: Recognised Impact**

19.	Based on any evidence and findings, use the table below to specify if any individuals or community groups who identify with any 'protected characteristics' are <u>likely</u> be affected by this policy. Describe any positive and negative impacts, including what barriers these individuals or groups may face.	
	Comments	
Age		
Disability		
Gender Reassignment		
Marriage and Civil Partnership		
Pregnancy and Maternity		
Race		
Religion or Belief		
Sex		
Sexual Orientation		
Other groups e.g. rural isolation, deprivation, health inequality, carers, asylum seeker and refugee communities, looked after children, deprived or disadvantaged communities		
Community Cohesion		

20.	<p>Based on any evidence and findings, use the table below to specify if any particular Articles in the Human Rights Act are <u>likely</u> apply to your policy. Are the human rights of any individuals or community groups affected by this proposal? Is there an impact on human rights for any of the protected characteristics?</p>	
		Comments
	Part 1: The Convention- Rights and Freedoms	
	Article 2: Right to life	
	Article 3: Right not to be tortured or treated in an inhuman or degrading way	
	Article 4: Right not to be subjected to slavery/ forced labour	
	Article 5: Right to liberty and security	
	Article 6: Right to a fair trial	
	Article 7: No punishment without law	
	Article 8: Right to respect for private and family life	
	Article 9: Right to freedom of thought, conscience and religion	
	Article 10: Right to freedom of expression	
	Article 11: Right to freedom of assembly and association	
	Article 12: Right to marry	
	Article 14: Right not to be discriminated against	
	Part 2: The First Protocol	
	Article 1: Protection of property/ peaceful enjoyment	
	Article 2: Right to education	
	Article 3: Right to free elections	

Section 3**C: Mitigating and Assessing the Impact**

Taking into account the research, data, consultation and information you have reviewed and/or carried out as part of this EHRIA, it is now essential to assess the impact of the policy.

- 21.** If you consider there to be actual or potential adverse impact or discrimination, please outline this below. State whether it is justifiable or legitimate and give reasons.

N.B.

i) If you have identified adverse impact or discrimination that is illegal, you are required to take action to remedy this immediately.

ii) If you have identified adverse impact or discrimination that is justifiable or legitimate, you will need to consider what actions can be taken to mitigate its effect on those groups of people.

- 22.** Where there are potential barriers, negative impacts identified and/or barriers or impacts are unknown, please outline how you propose to minimise all negative impact or discrimination.
- a) include any relevant research and consultations findings which highlight the best way in which to minimise negative impact or discrimination
 - b) consider what barriers you can remove, whether reasonable adjustments may be necessary, and how any unmet needs that you have identified can be addressed
 - c) if you are not addressing any negative impacts (including human rights) or potential barriers identified for a particular group, please explain why

Section 3**D: Making a decision**

23.	Summarise your findings and give an overview as to whether the policy will meet Leicestershire County Council's responsibilities in relation to equality, diversity, community cohesion and human rights.

Section 3**E: Monitoring, evaluation & review of your policy**

24.	Are there processes in place to review the findings of this EHRIA and make appropriate changes? In particular, how will you monitor potential barriers and any positive/ negative impact?
25.	How will the recommendations of this assessment be built into wider planning and review processes? <i>e.g. policy reviews, annual plans and use of performance management systems</i>

Section 3:
F: Equality and human rights improvement plan

Please list all the equality objectives, actions and targets that result from the Equality and Human Rights Impact Assessment (EHRIA) (continue on separate sheets as necessary). These now need to be included in the relevant service plan for mainstreaming and performance management purposes.

Equality Objective	Action	Target	Officer Responsible	By when

Section 4: Sign off and scrutiny

Upon completion, the Lead Officer completing this assessment is required to sign the document in the section below.

It is required that this Equality and Human Rights Impact Assessment (EHRIA) is scrutinised by your [Departmental Equalities Group](#) and signed off by the Chair of the Group.

Once scrutiny and sign off has taken place, a depersonalised version of this EHRIA should be published on Leicestershire County Council's website. Please send a copy of this form to louisa.jordan@leics.gov.uk, Members Secretariat, in the Chief Executive's department for publishing.

Section 4

A: Sign Off and Scrutiny

Confirm, as appropriate, which elements of the EHRIA have been completed and are required for sign off and scrutiny.

Equality and Human Rights Assessment Screening ☐

Equality and Human Rights Assessment Report ☐

1st Authorised Signature (EHRIA Lead Officer):

Date:

2nd Authorised Signature (DEG Chair):

Date:

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CENTRE PROFILES BUILDINGS TO BE RETAINED

Early Help Review : Bagworth Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - Closed

Tues - 9:00-13:00

Weds - 9:00-15:00

Thurs - 9:00-15:00

Fri - Closed

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x1 weekly
- Health Visitor Clinic x 2 weekly
- Midwife Clinic
- Targeted group sessions*
Travellers group and site visits

Other Organisations using the Centre

- Health Checks x 2 weekly
- Home-Start Mims (one term only)
- ADHD Solutions 1x monthly
- Childminders group weekly
- Sensory play sessions

Summary & Proposal

Summary of Consultation Comments

- Important part of local community,
- Rural and isolated with very poor transport links.
- Sensory room particularly valued part of the offer

Centre Summary

- 116 targeted and 421 universal service users in last 12 months
- Leased
- £14.62k running costs

Proposed – RETAIN CENTRE

- The centre is ideally situated between Hinckley and NWL in an otherwise rurally isolated location.
- There is high use by the local travelling community.
- There is a large housing development nearby with a large proportion of social housing planned.
- The building has good flexible space, and there is little alternative community space.
- High risk for capital clawback.

Equalities Statement

- 12% of children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 78% of the users to this centre access universal services

Nearest Centres to Bagworth Centre in miles

Coalville

4.3

Coalville Greenhill

4.7

Earl Shilton

8.2

Current Service User Population : Bagworth

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	537	537	100%	132	1,426
Targeted Users	116	537	22%	35	388
Pathway Users	17	537	3%	9	131
1-2-1 Users	38	537	7%	10	182
Universal Users	421	537	78%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Bagworth

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	4,355	154,736	3%	1,685	9,870
Population aged 0-4 years	1,041	36,836	3%	352	2,240
Population aged 5-10 years	1,413	47,316	3%	496	2,948
Population aged 11-17 years	1,531	52,794	3%	647	3,222
Population aged 18-19 years	370	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Bagworth

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	327	2,835	12%	9	3,035
Population aged 0-4 : Deprivation	101	1,041	10%	32	240
Population aged 0-4 : Rural	737	1,041	71%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Bagworth

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	18	3%	3	426
Users living between 0.5 miles and 3 miles	105	20%	14	917
Users living more than 3 miles	414	77%	0	612
Grand Total	537	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Barwell Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:30-15:00
 Tues - 9:15-12:30
 Weds - 9:30-14:45
 Thurs -Closed
 Fri - 9:30-14:45
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x3 per week
- 0-2 Pathway
- Health Visitor Clinic 2x days per week
- Midwife Clinic 1 full day per week
- Targeted group sessions

Other Organisations using the Centre

- Health Checks x 2 weekly
- Midwifery 1x day per week
- Childminders group
- Babbleback (Speech & Language)
- Health run

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support to retain,
- Most don't have car or funds for transport,
- High deprivation,
- Damage to already vulnerable community,
- No where else to go in Barwell
- Large number of individual emails. and letters during consultation

Centre Summary

- 171 targeted and 455 universal service users in last 12 months
- Leased
- £13.83k running costs

Proposed – RETAIN CENTRE

- The area has high deprivation and local need due to a reduction in other local services.
- A significant consultation response was received regarding the centre.
- The centre has a good flexible space which supports the 0-19 model.

Equalities Statement

- 11% of children in the reach population identify as BME
- 19% of the 0-4 population are living in deprivation
- 73% of the users to this centre access universal services

Nearest Centres to Barwell Centre in miles



Current Service User Population : Barwell

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	626	626	100%	132	1,426
Targeted Users	171	626	27%	35	388
Pathway Users	32	626	5%	9	131
1-2-1 Users	67	626	11%	10	182
Universal Users	455	626	73%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Barwell

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,033	154,736	1%	1,685	9,870
Population aged 0-4 years	511	36,836	1%	352	2,240
Population aged 5-10 years	666	47,316	1%	496	2,948
Population aged 11-17 years	672	52,794	1%	647	3,222
Population aged 18-19 years	184	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Barwell

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	138	1,313	11%	9	3,035
Population aged 0-4 : Deprivation	99	511	19%	32	240
Population aged 0-4 : Rural	0	511	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Barwell

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	242	39%	3	426
Users living between 0.5 miles and 3 miles	384	61%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	626	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Braunstone Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-15:30

Tues - Closed (Health Delivering sessions)

Weds - 9:00-15:30

Thurs - Closed (Health delivering sessions)

Fri - Closed (pathway runs in the AM)

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic
- Midwife Clinic
- Family ESOL Learning

Other Organisations using the Centre

- Health Visitors - Deliver Tuesday/Thursday and LGT other days
- Midwives - deliver all day Wednesday
- School Nurses deliver continence clinics Social Care contacts, Blaby DC play specialist
- LAC based here 3 days a week

Summary & Proposal

Summary of Consultation Comments

- Essential for the local community,
- Difficult to access other centres as poor transport links ,
- Increasing population growth
- GP services at capacity

Centre Summary

- 151 targeted service users and 957 universal
- LCC owned building with ground lease from academy
- £11.714k running costs

Proposed – RETAIN CENTRE

- The centre is situated in an area of high deprivation and local need
- There is very little alternative community space available elsewhere
- There is good flexible space including evening access and parking.

Equalities Statement

- 31% of children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 86% of the users to this centre access universal services

Nearest Centres to Braunstone Centre in miles



Current Service User Population : Braunstone

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	1,108	1,108	100%	132	1,426
Targeted Users	151	1,108	14%	35	388
Pathway Users	49	1,108	4%	9	131
1-2-1 Users	66	1,108	6%	10	182
Universal Users	957	1,108	86%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Braunstone

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	8,989	154,736	6%	1,685	9,870
Population aged 0-4 years	2,240	36,836	6%	352	2,240
Population aged 5-10 years	2,948	47,316	6%	496	2,948
Population aged 11-17 years	2,991	52,794	6%	647	3,222
Population aged 18-19 years	810	17,790	5%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Braunstone

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	1,612	5,246	31%	9	3,035
Population aged 0-4 : Deprivation	224	2,240	10%	32	240
Population aged 0-4 : Rural	0	2,240	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Braunstone

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	56	5%	3	426
Users living between 0.5 miles and 3 miles	852	77%	14	917
Users living more than 3 miles	195	18%	0	612
Grand Total	1,103	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Broughton Astley Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - Closed

Tues - 9:00-13:00

Weds - 9:00-12:30

Thurs -9:00-13:00

Fri - 9:30-12:30

Sat - Closed

Sun - Closed

Current Weekly Sessions

- 0-2 Pathway x 2
- Breastfeeding Support Group x 1
- Health Visitor-led groups and appointments (1 full day, 2 half days)
- Targeted group sessions*

Other Organisations using the Centre

- 3 x HV sessions (1 full day, 2 half days),
- 2 x SALT sessions (1 full day, 1 half day),
- 1 x breastfeeding support group (1 session),
- 1 x childminder professional support group (1 session/fortnight),
- 1 x Women's Aid session (half day),
- 1 x Home-Start Families in Mind group (1 session/fortnight)
- Health/midwifery-led ante-natal courses Bumps to Babies at least 3 times per year.
- Base for community Buggy Walk fortnightly.

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support to retain this centre.
- Essential speech and language therapy delivered,
- along with breastfeeding support and 0-2 pathway.
- Very limited offer for other community services/venues

Centre Summary

- 116 targeted and 373 universal service users in the last 12 months
- LCC owned building
- £16.98k running costs

Proposed – RETAIN CENTRE

- The centre is situated in an area that is rurally isolated
- Supports local deprivation
- There is a significant lack of alternative community venues locally
- It is a good location on a school site with a flexible space, large delivery rooms and a consultation room, plus onsite parking

Equalities Statement

- 4% of children in the reach population identify as BME
- 7% of the 0-4 population are living in deprivation
- 76% of the users to this centre access universal services

Nearest Centres to Broughton Astley Centre in miles



Current Service User Population : Broughton Astley

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	489	489	100%	132	1,426
Targeted Users	116	489	24%	35	388
Pathway Users	51	489	10%	9	131
1-2-1 Users	47	489	10%	10	182
Universal Users	373	489	76%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Broughton Astley

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,306	154,736	1%	1,685	9,870
Population aged 0-4 years	480	36,836	1%	352	2,240
Population aged 5-10 years	748	47,316	2%	496	2,948
Population aged 11-17 years	889	52,794	2%	647	3,222
Population aged 18-19 years	189	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Broughton Astley

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	60	1,491	4%	9	3,035
Population aged 0-4 : Deprivation	32	480	7%	32	240
Population aged 0-4 : Rural	480	480	100%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Broughton Astley

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	93	19%	3	426
Users living between 0.5 miles and 3 miles	395	81%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	488	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Coalville Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-17:00 Tues - 9:00-17:00
 Weds - 9:00-17:00 Thurs -9:00-17:00
 Fri - 9:00-16:30
 Sat - Closed (Open one Sat am a month)
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 2
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic
- Targeted group sessions
- Partner led group sessions
- Antenatal sessions
- Specialist Midwife - Teenage Pregnancy

Other Organisations using the Centre

- Health Visitors - daily
- Midwives
- Autism Outreach
- Childminders
- Relate

Equalities Statement

- 13% of children in the reach population identify as BME
- 15% of the 0-4 population are living in deprivation
- 59% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support for this centre, concern its not going to be a hub and questions why Greenhills is when its not fit for purpose ?
- Good transport links
- Mention of the positive work of LAC in the area too !

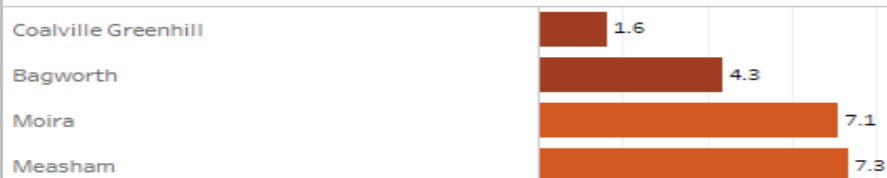
Centre Summary

- In last 12 months 298 targeted service users and 431 universal
- LCC owned building
- £14.04k running costs

Proposed – RETAIN CENTRE

- Coalville Children's Centre is a purpose-built centre that has good flexible space suitable for a future 0-19 service.
- Social Care services are also offered from this building so continuing to use this building for the proposed new service will allow close working between the two services where it is needed.
- It is a standalone building owned by LCC, so there are no restrictions on when we would be able to offer services or access the building.
- The building is located in the town centre amongst community facilities, with good public transport links.

Nearest Centres to Coalville Centre in miles



Current Service User Population : Coalville

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	729	729	100%	132	1,426
Targeted Users	298	729	41%	35	388
Pathway Users	128	729	18%	9	131
1-2-1 Users	66	729	9%	10	182
Universal Users	431	729	59%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18
Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Current Reach Area Population : Coalville

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,868	154,736	2%	1,685	9,870
Population aged 0-4 years	1,006	36,836	3%	352	2,240
Population aged 5-10 years	1,217	47,316	3%	496	2,948
Population aged 11-17 years	1,304	52,794	2%	647	3,222
Population aged 18-19 years	341	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Coalville

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	299	2,382	13%	9	3,035
Population aged 0-4 : Deprivation	148	1,006	15%	32	240
Population aged 0-4 : Rural	0	1,006	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Coalville

	Users in Distance Band	Total Users in Reach Area	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	146	723	20%	3	426
Users living between 0.5 miles and 3 miles	575	723	80%	14	917
Users living more than 3 miles	2	723	0%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Earl Shilton Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9:00-16:00
 Tues - 9:00-16:00
 Weds - 9:00-16:00
 Thurs - 9:00-16:00
 Fri - 9:00-16:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x2 per week
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic x 5 per week
- Targeted group sessions

Other Organisations using the Centre

- Health Visitors x 5 per week Inc weaning clinic
- Babbleback (S&L)
- Health run

Equalities Statement

- 8% of children in the reach population identify as BME
- 15% of the 0-4 population are living in deprivation
- 73% of the users to this centre access universal services – this is the highest in the County.

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support for the centre,
- Concern about peoples ability to get in from outlying villages as poor transport links

Centre Summary

- 388 targeted service users and 1038 universal
- LCC Owned building
- £16.44k running costs

Proposed – RETAIN CENTRE

- Earl Shilton is the second biggest settlement with high levels of deprivation and local need.
- It is easily accessible from a number of other locations where future centres are not proposed. Desford is a 9 minute drive and Ibstock a 17 minute drive.
- The building has good flexible space and there are no issues with accessibility.

Nearest Centres to Earl Shilton Centre in miles



Current Service User Population : Earl Shilton

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	1,426	1,426	100%	132	1,426
Targeted Users	388	1,426	27%	35	388
Pathway Users	99	1,426	7%	9	131
1-2-1 Users	182	1,426	13%	10	182
Universal Users	1,038	1,426	73%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Earl Shilton

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	5,622	154,736	4%	1,685	9,870
Population aged 0-4 years	1,379	36,836	4%	352	2,240
Population aged 5-10 years	1,745	47,316	4%	496	2,948
Population aged 11-17 years	1,989	52,794	4%	647	3,222
Population aged 18-19 years	509	17,790	3%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Earl Shilton

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	285	3,459	8%	9	3,035
Population aged 0-4 : Deprivation	209	1,379	15%	32	240
Population aged 0-4 : Rural	0	1,379	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Earl Shilton

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	426	30%	3	426
Users living between 0.5 miles and 3 miles	385	27%	14	917
Users living more than 3 miles	612	43%	0	612
Grand Total	1,423	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Coalville Greenhill SLF Centre Profile

Current Activity & Services

Opening Hours

Mon	- 9-5
Tues	- 9-5
Weds	- 9-5
Thurs	- 9-5
Fri	- 9-5
Sat	- Closed
Sun	- Closed

Current Weekly Sessions

- Delivery of the Core SLF group work programme
- 1-2-1 with Young People & Adults
- Family working
- SOS meetings
- Holiday activity programme
- Specific young carers and SEND youth groups
- 60% of the work of Supporting Leicestershire Families is within the home

Other Organisations using the Centre

- Wider LCC : Meetings, 1-2-1 with Young People / Young Adults, SOS meetings, used as a Training Venue
- Joint Delivery : Great Project, Adult Learning service

Summary & Proposal

Summary of Consultation Comments

- Unsure why this would be a hub
- Needs building work to be fit for purpose

Centre Summary

- LCC owned
- £2,265 running costs

Proposed – RETAIN CENTRE

- The centre has a large and flexible space suitable for the future 0-19 service.
- The centre is located just outside the town centre, close to other community facilities with parking available.
- It is a standalone building owned by LCC, so there are no restrictions on when we can offer services or access the building.

Equalities Statement

- 9% of children in the reach population identify as BME
- 14% of the 0-4 population are living in deprivation
- 73% of the users to this centre access intense SLF support

Nearest Centres to Coalville Greenhill Centre in miles



Current Service User Population : Coalville Greenhill (SLF)

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All SLF Users	582	582	100%	330	1,279
SLF Intense	422	582	73%	231	851
SLF Brief	107	582	18%	70	296
SLF Youth	76	582	13%	48	332

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18
Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners
Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)
Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Coalville Greenhill (SLF)

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	22,363	154,736	14%	11,243	56,592
Population aged 0-4 years	5,341	36,836	14%	2,700	13,208
Population aged 5-10 years	7,056	47,316	15%	3,522	17,592
Population aged 11-17 years	7,913	52,794	15%	3,949	19,684
Population aged 18-19 years	2,053	17,790	12%	1,072	6,453

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Coalville Greenhill (SLF)

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	1,255	13,729	9%	492	7,266
Population aged 0-19 : Deprivation	3,137	22,363	14%	1,283	6,285
Population aged 0-19 : Rural	9,706	22,363	43%	4,949	18,220

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018
Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation
Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Coalville Greenhill (SLF)

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	46	8%	0	64
Users living between 0.5 miles and 3 miles	245	42%	81	611
Users living more than 3 miles	287	50%	52	949
Grand Total	578	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Hinckley East Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9-5 Tues - 9-5
 Weds - 9-5 Thurs -9-5
 Fri - 9-5 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x1 per week
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic x3 per week
- Midwives x 2 per week
- Targeted group sessions
- Antenatal sessions (joint with health)
- Babbleback (Speech & Language) CC run

Other Organisations using the Centre

- SLF – casework & group work delivery, and staff based in the building
- Health Visitors x3 per week, inc sleep clinic
- Midwives x2 per week
- Enuresis clinic x1
- Bums to Babies (joint with health) weekly
- Well-Being Drop In weekly (cc and Vols)
- School nurse - approx. monthly sessions
- Fostering & Adoption - monthly kinship carers group
- ADHD Solution 1x monthly
- PHEW (CC and NHS)

Nearest Centres

Arriva bus 158 goes every 20 minutes to Barwell and Earl Shilton

Summary & Proposal

Summary of Consultation Comments

- All extremely positive about the services offered at the centre,
- Concern about capacity going forward

Centre Summary

- In the last 12 months there have been 233 targeted and 510 service users
- LCC owned
- £11.35k running costs

Proposed – RETAIN CENTRE

- Hinckley East is the biggest of the three existing Children's Centres in the town; it meets the flexible space requirements of a future 0-19 service.
- It is a standalone site owned by LCC so there are no restrictions on when we would be able to offer services or access the building.
- Social Care services are also offered from this building, and continuing to use this building for the proposed service will allow close working between the two services where it is needed.
- Usage figures show that this is the most popular building with people accessing services at Hinckley.

Equalities Statement

- 12% of children in the reach population identify as BME
- 14% of the 0-4 population are living in deprivation
- 69% of the users to this centre access universal services

Nearest Centres to Hinckley East Centre in miles



Current Service User Population : Hinckley East (CC)

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	743	743	100%	132	1,426
Targeted Users	233	743	31%	35	388
Pathway Users	67	743	9%	9	131
1-2-1 Users	128	743	17%	10	182
Universal Users	510	743	69%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Hinckley East (CC)

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,438	154,736	2%	1,685	9,870
Population aged 0-4 years	915	36,836	2%	352	2,240
Population aged 5-10 years	1,023	47,316	2%	496	2,948
Population aged 11-17 years	1,193	52,794	2%	647	3,222
Population aged 18-19 years	307	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Hinckley East (CC)

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	265	2,125	12%	9	3,035
Population aged 0-4 : Deprivation	126	915	14%	32	240
Population aged 0-4 : Rural	0	915	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Hinckley East (CC)

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	223	30%	3	426
Users living between 0.5 miles and 3 miles	519	70%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	742	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Huncote Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9-15:30

Tues - 9-15:30

Weds - 9-15:30

Thurs - 9-15:30

Fri - 9-15:30

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- Breastfeeding Support Group
- Health Visitor Clinic
- Antenatal sessions
- Targeted group sessions

Other Organisations using the Centre

- Fostering & Adoption - deliver evening / weekend training.
- Health visitors
- Midwives
- Social Care Contacts
- BDC Play specialist

Summary & Proposal

Summary of Consultation Comments

- Very poor transport links to other centres,
- Very popular especially bosom babies

Centre Summary

- 216 targeted service users in last 12 months and 734 universal
- LCC owned building and ground lease for land
- £18.31k running costs
- Partnership with BDC

Proposed – RETAIN CENTRE

- The centre has a large flexible space suitable for the future 0-19 service.
- Huncote is accessible to a large rural area and towns including Enderby (7 minute drive), Narborough (5 minute drive) and Croft (5 minute drive) as well as locations where a centre is not proposed - Desford (10 minute drive) and Countesthorpe (approximately a 13 minute drive).
- It is the closest site in both distance and travel time (6 minute drive) to the proposed Lubbesthorpe development which will see the creation of 4,250 new homes.

Equalities Statement

- 10% of children in the reach population identify as BME
- 10% of the 0-4 population are living in deprivation
- 77% of the users to this centre access universal services

Nearest Centres to Huncote Centre in miles

Earl Shilton

4.2

Broughton Astley

4.6

Braunstone

5.9

Barwell

6.0

Current Service User Population : Huncote

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	950	950	100%	132	1,426
Targeted Users	216	950	23%	35	388
Pathway Users	63	950	7%	9	131
1-2-1 Users	93	950	10%	10	182
Universal Users	734	950	77%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Huncote

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	7,876	154,736	5%	1,685	9,870
Population aged 0-4 years	1,971	36,836	5%	352	2,240
Population aged 5-10 years	2,461	47,316	5%	496	2,948
Population aged 11-17 years	2,730	52,794	5%	647	3,222
Population aged 18-19 years	714	17,790	4%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Huncote

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	476	4,949	10%	9	3,035
Population aged 0-4 : Deprivation	202	1,971	10%	32	240
Population aged 0-4 : Rural	724	1,971	37%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Huncote

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	49	5%	3	426
Users living between 0.5 miles and 3 miles	507	54%	14	917
Users living more than 3 miles	388	41%	0	612
Grand Total	944	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Loughborough Mountfields SLF Centre Profile

Current Activity & Services

Opening Hours

Mon – 9am – 8.30 pm Tues – 9am – 5pm
 Weds – 9am – 5pm Thurs – 9am – 8pm
 Fri – 9am – 4pm Sat - closed
 Sun - closed

These are the public opening hours, however, the building is in use at least two nights a week until 9pm to run the SLF Group work programme

Current Weekly Sessions

- Delivery of the Core SLF Group work
- 1-2-1 with Young People & Adults
- Family working
- SOS meetings
- Holiday activity programme
- Specific young carers and SEND youth groups
- Specific BME group
- 60% of the work of Supporting Leicestershire Families is within the home

Other Organisations using the Centre

- Local Area Co-ordinator – Office space
- Adult Education – Running groups
- CIC education – Office Space
- YOS – Office Space, group work delivery and 1:1
- Police – group work delivery
- Loughborough Inclusion Partnership – 1:1
- UAVA – Group work
- Health - running groups
- Department of Works and Pensions – co-location (one worker linked to the Troubled Families Programme)

Summary & Proposal

Summary of Consultation Comments

- Main concern is location not suitable,
- Difficult to access on foot and public transport
- Poor parking
- Concerns over capacity,
- Impact on multi agency working

Centre Summary

- LCC owned
- £4800 running costs

Proposed – RETAIN CENTRE

- It is a purpose-built building with an outside area and a large and flexible space.
- The centre is sited close to community facilities with the main supermarket in Loughborough close by.
- Owned by LCC so there are no restrictions on when we can offer services or access the building.

Equalities Statement

- 21% of children in the reach population identify as BME
- 16% of the 0-4 population are living in deprivation
- 67% of the users to this centre access intense SLF support services

Nearest Centres to Loughborough Mountfields Centre in miles



Current Service User Population : Loughborough Mountfields (SLF)

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All SLF Users	1,279	1,279	100%	330	1,279
SLF Intense	851	1,279	67%	231	851
SLF Brief	183	1,279	14%	70	296
SLF Youth	332	1,279	26%	48	332

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Loughborough Mountfields (SLF)

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	40,498	154,736	26%	11,243	56,592
Population aged 0-4 years	9,522	36,836	26%	2,700	13,208
Population aged 5-10 years	11,709	47,316	25%	3,522	17,592
Population aged 11-17 years	12,814	52,794	24%	3,949	19,684
Population aged 18-19 years	6,453	17,790	36%	1,072	6,453

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Loughborough Mountfields (SLF)

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	4,431	21,253	21%	492	7,266
Population aged 0-19 : Deprivation	6,285	40,498	16%	1,283	6,285
Population aged 0-19 : Rural	5,678	40,498	14%	4,949	18,220

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Loughborough Mountfields (SLF)

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	0	0%	0	64
Users living between 0.5 miles and 3 miles	611	48%	81	611
Users living more than 3 miles	653	52%	52	949
Grand Total	1,264	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Loughborough West Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9:00-17:00 Tues -9:00-17:00
 Weds - 9:00-17:00 Thurs -9:00-17:00
 Fri - 9:00-17:00 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic & Development Assessments
- Targeted group sessions
- Speech & Language Sessions

Other Organisations using the Centre

- Health x 4 weekly
- Homestart x 1 weekly
- VISTA family group (two rooms for music therapy) x 1 weekly
- Bookings across the year for training i.e adoptive parents training, childminder training

Summary & Proposal

Summary of Consultation Comments

- Very positive support for this good location
- Concern about capacity

Centre Summary

- In the last 12 months there have been 119 targeted and 200 universal service users
- Co-location with Strengthening Families team
- LCC owned
- £8.94k running costs

Proposed – RETAIN CENTRE

- Loughborough West is a purpose built Children's Centre that meets space requirements for the proposed service.
- Social Care services are also offered from this building so continuing to use this building for the proposed service will allow close working between the two services where it is needed.
- The building is located in the town centre, amongst community facilities.
- LCC own the building so there are no restrictions on when we would be able to offer services or access the building.

Equalities Statement

- 33% of children in the reach population identify as BME
- 22% of the 0-4 population are living in deprivation
- 63% of the users to this centre access universal services

Nearest Centres to Loughborough West Centre in miles



Current Service User Population : Loughborough West

93

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	319	319	100%	132	1,426
Targeted Users	119	319	37%	35	388
Pathway Users	43	319	13%	9	131
1-2-1 Users	44	319	14%	10	182
Universal Users	200	319	63%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Loughborough West

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	6,282	154,736	4%	1,685	9,870
Population aged 0-4 years	894	36,836	2%	352	2,240
Population aged 5-10 years	1,141	47,316	2%	496	2,948
Population aged 11-17 years	1,278	52,794	2%	647	3,222
Population aged 18-19 years	2,969	17,790	17%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Loughborough West

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	716	2,167	33%	9	3,035
Population aged 0-4 : Deprivation	197	894	22%	32	240
Population aged 0-4 : Rural	24	894	3%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Loughborough West

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	16	5%	3	426
Users living between 0.5 miles and 3 miles	303	95%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	319	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Lutterworth Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-12:00 Tues - 9:00-12:00
 Weds - 9:00-12:00 Thurs - 12:00-15:00
 Fri – Closed Sat -Closed
 Sun - Closed

Current Weekly Sessions

- 0-2 Pathway x 2
- Breastfeeding Support Group
- Health Visitor-led groups and appointments
- Targeted group sessions

Other Organisations using the Centre

- 3 x HV sessions (minimum of 3 half days),
- 1 x breastfeeding support group weekly),
- 1 x Home-Start Family Group (fortnightly), Childminder professional support group (1 session/week)
- Health-midwifery ante-natal courses Bumps to Babies at least 3 times per year,
- Social care contacts.
- Solihull Parenting Groups may be delivered here depending on the location of parents referred.
- Base for fortnightly community Buggy Walks

Summary & Proposal

Summary of Consultation Comments

- All comments around accessibility due to rural location and lack of transport links to other areas if it closed.

Centre Summary

- 211 targeted service users and 533 universal in the last 12 months
- Building is leased
- £19.03k running costs

Proposed – RETAIN CENTRE

- This is the second biggest settlement in the Harborough area.
- There are good transport links by road to the surrounding towns and villages, including Broughton Astley – an 11 minute drive.
- The building meets flexible space requirements and is sited alongside other community facilities at the Sports Pavilion.

Equalities Statement

- 7% of children in the reach population identify as BME
- 6% of the 0-4 population are living in deprivation
- 72% of the users to this centre access universal services

Nearest Centres to Lutterworth Centre in miles



Current Service User Population : Lutterworth

95

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	744	744	100%	132	1,426
Targeted Users	211	744	28%	35	388
Pathway Users	131	744	18%	9	131
1-2-1 Users	55	744	7%	10	182
Universal Users	533	744	72%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Lutterworth

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	4,876	154,736	3%	1,685	9,870
Population aged 0-4 years	1,039	36,836	3%	352	2,240
Population aged 5-10 years	1,573	47,316	3%	496	2,948
Population aged 11-17 years	1,835	52,794	3%	647	3,222
Population aged 18-19 years	429	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Lutterworth

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	211	2,939	7%	9	3,035
Population aged 0-4 : Deprivation	65	1,039	6%	32	240
Population aged 0-4 : Rural	1,039	1,039	100%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Lutterworth

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	75	10%	3	426
Users living between 0.5 miles and 3 miles	356	49%	14	917
Users living more than 3 miles	295	41%	0	612
Grand Total	726	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Market Harborough Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-16:30 Tues - 9:00-16:30
 Weds - 9:00-16:30 Thurs -9:00-16:30
 Fri - 9:00-16:00 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- 0-2 Pathway x 5
- Breastfeeding Support Group
- Health Visitor-led groups and appointments
- Targeted group sessions
- Post natal Clinics

Other Organisations using the Centre

- 2 x midwifery sessions (1 full day Leics, 1 1/2 day Northants),
- 3 x HV sessions (minimum of 3 half days),
- 1 x breastfeeding support group weekly,
- 5 x 0-2 pathways,
- 1 x Solihull Parenting Group (joint delivery with SLF),
- 1 x domestic abuse group (joint delivery with UAVA),
- 1 x Home-Start Family Group (fortnightly).
- Health-midwifery ante-natal courses Bumps to Babies at least 5 times per year
- Social care contacts.

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support for this centre,
- Concern its proposed as a centre not a hub –
- concern about capacity to deliver in new model,
- Needs family facing offer,
- Highest food bank referrals in county

Centre Summary

- In the last 12 months there have been 247 targeted service users and 581 universal
- LCC owned
- £22.5k running costs

Proposed – RETAIN CENTRE

- The building has been identified as suitable for future use.
- It is a standalone purpose-built building owned by LCC, so there are no restrictions on when we would be able to offer services or access the building and there are no risks to future use.
- It is on the same site as the SLF centre, but is a more modern building with a longer lifespan.

Equalities Statement

- 11% of children in the reach population identify as BME
- 9% of the 0-4 population are living in deprivation
- 70% of the users to this centre access universal services

Nearest Centres to Market Harborough Centre in miles



Current Service User Population : Market Harborough

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	828	828	100%	132	1,426
Targeted Users	247	828	30%	35	388
Pathway Users	105	828	13%	9	131
1-2-1 Users	109	828	13%	10	182
Universal Users	581	828	70%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Market Harborough

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	6,371	154,736	4%	1,685	9,870
Population aged 0-4 years	1,553	36,836	4%	352	2,240
Population aged 5-10 years	2,026	47,316	4%	496	2,948
Population aged 11-17 years	2,241	52,794	4%	647	3,222
Population aged 18-19 years	551	17,790	3%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Market Harborough

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	403	3,776	11%	9	3,035
Population aged 0-4 : Deprivation	145	1,553	9%	32	240
Population aged 0-4 : Rural	106	1,553	7%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Market Harborough

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	41	5%	3	426
Users living between 0.5 miles and 3 miles	753	91%	14	917
Users living more than 3 miles	34	4%	0	612
Grand Total	828	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Measham Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-15:00

Tues - 9:00-17:00

Weds - 9:00-14:00

Thurs - 9:00-17:00

Fri - 9:00-13:00

Sat - Closed

Sun - Close

Current Weekly Sessions

- Volunteer led sessions x 2
- Breastfeeding Support Group
- Health Visitor Clinic
- Targeted Group sessions
- Partner led group sessions
- Health led group sessions

Other Organisations using the Centre

- Health Visitors - 3 days per week.
- NWL DC Physical Activity Team (changes each term)

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support to retain this centre because of location and poor transports links within the area

Centre Summary

- 166 targeted service users in last 12 months and 294 universal
- Leased
- Running costs are £13.84k

Proposed – RETAIN CENTRE

- The building is suitable in terms of flexible space requirements for the future 0-19 service.
- The group delivery space is good with two large rooms available; although the office space is small as with all of the centres in the North West Leicestershire area.

Equalities Statement

- 10% of children in the reach population identify as BME
- 12% of the 0-4 population are living in deprivation
- 64% of the users to this centre access universal services

Nearest Centres to Measham Centre in miles



Current Service User Population : Measham

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	460	460	100%	132	1,426
Targeted Users	166	460	36%	35	388
Pathway Users	55	460	12%	9	131
1-2-1 Users	29	460	6%	10	182
Universal Users	294	460	64%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Measham

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,272	154,736	2%	1,685	9,870
Population aged 0-4 years	686	36,836	2%	352	2,240
Population aged 5-10 years	1,089	47,316	2%	496	2,948
Population aged 11-17 years	1,185	52,794	2%	647	3,222
Population aged 18-19 years	312	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Measham

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	188	1,908	10%	9	3,035
Population aged 0-4 : Deprivation	83	686	12%	32	240
Population aged 0-4 : Rural	626	686	91%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Measham

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	68	15%	3	426
Users living between 0.5 miles and 3 miles	209	46%	14	917
Users living more than 3 miles	182	40%	0	612
Grand Total	459	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Moira Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:30-12:30
 Tues - 9:30-15:00
 Weds - 9:30-12:30
 Thurs - 9:30-3:00
 Fri - 9:30-12:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 1
- 0-2 Pathway
- Health Visitor Clinic
- Targeted group sessions
- Partner led group sessions
- Health led group sessions

Other Organisations using the Centre

- Health Visitors - 2 days per week
- Homestart
- Childminders

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support to keep this centre open, very little else available.
- Very poor transport links with rest of NWL,
- Outreach needs to be essential part of off

Centre Summary

- 126 targeted service users in last 12 months and 361 universal
- LCC owned
- £13.44 running costs

Proposed – RETAIN CENTRE

- The centre is situated in a high area of need and high deprivation
- It is in a good location, and is well used particularly for targeted services and 'drop ins'
- A high consultation response was received relating to this centre
- There is a significant lack of alternative community venues in the area
- The building has a flexible space and suitable for evening use.

Equalities Statement

- 5% of children in the reach population identify as BME
- 15% of the 0-4 population are living in deprivation
- 74% of the users to this centre access universal services

Nearest Centres to Moira Centre in miles



Current Service User Population : Moira

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	487	487	100%	132	1,426
Targeted Users	126	487	26%	35	388
Pathway Users	29	487	6%	9	131
1-2-1 Users	31	487	6%	10	182
Universal Users	361	487	74%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Moira

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,988	154,736	2%	1,685	9,870
Population aged 0-4 years	643	36,836	2%	352	2,240
Population aged 5-10 years	978	47,316	2%	496	2,948
Population aged 11-17 years	1,115	52,794	2%	647	3,222
Population aged 18-19 years	252	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Moira

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	103	1,927	5%	9	3,035
Population aged 0-4 : Deprivation	96	643	15%	32	240
Population aged 0-4 : Rural	356	643	55%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Moira

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	54	11%	3	426
Users living between 0.5 miles and 3 miles	404	83%	14	917
Users living more than 3 miles	28	6%	0	612
Grand Total	486	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Current Activity & Services**Opening Hours**

Mon -9:00-17:00

Tues - 9:00-17:00

Weds - 9:00-17:00

Thurs -9:00-17:00

Fri - No CC Staff in

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Health Visitor Clinics
- Targeted Group sessions

Other Organisations using the Centre

Health Visitors - daily

2 x sessions per week run by private providers.

Summary & Proposal**Summary of Consultation Comments**

- Majority of comments are suggestions to move into the new parish council hub and let the school have the CC back.
- Out of the way for other NWL families

Centre Summary

- 135 targeted service users in last 12 months and 557 universal
- LCC owned
- £17.94k running costs

Proposed – RETAIN CENTRE

- A centre is proposed at this location to cover the town of Castle Donington, Kegworth and the surrounding rural northernmost area of the county.
- It is approximately a 20 minute car journey from Castle Donington to the next nearest proposed centre.
- This is a purpose built building that meets flexible space requirements with two large rooms available for group work delivery and office space.

Equalities Statement

- 9% of children in the reach population identify as BME
- 9% of the 0-4 population are living in deprivation
- 76% of the users to this centre access universal services

Nearest Centres to Northern Parishes Centre in miles

Current Service User Population : Northern Parishes

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	557	557	100%	132	1,426
Targeted Users	135	557	24%	35	388
Pathway Users	46	557	8%	9	131
1-2-1 Users	32	557	6%	10	182
Universal Users	422	557	76%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Northern Parishes

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,153	154,736	2%	1,685	9,870
Population aged 0-4 years	818	36,836	2%	352	2,240
Population aged 5-10 years	978	47,316	2%	496	2,948
Population aged 11-17 years	1,071	52,794	2%	647	3,222
Population aged 18-19 years	286	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Northern Parishes

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	143	1,660	9%	9	3,035
Population aged 0-4 : Deprivation	78	818	9%	32	240
Population aged 0-4 : Rural	818	818	100%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Northern Parishes

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	108	19%	3	426
Users living between 0.5 miles and 3 miles	315	57%	14	917
Users living more than 3 miles	133	24%	0	612
Grand Total	556	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Loughborough Shelthorpe Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-15:30 Tues - 9:00-15:30
 Weds - 9:00-15:30 Thurs -9:00-15:30
 Fri - 9:00-15:30 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic
- Midwife Clinic
- Targeted group sessions
- Feeling Secure (domestic abuse support for under fives)
- Speech and Language sessions
- Messy Hands (school holiday times only for children with additional needs)
- HYPA – helping young parents achieve

Other Organisations using the Centre

- Midwifery session x 1
- Homestart x1
- United Against Violence & Abuse (UAVA) x 1
- Health Visiting Team x 1
- Menphys support group x1
- Paediatric Dietician x 1
- La Leche Breast Feeding support x 1
- Twin & multiples group x1
- Childminder group x 1

Summary & Proposal

Summary of Consultation Comments

- Overwhelming support to retain this centre.
- Most deprived area of Charnwood
- Would have a negative impact on the most disadvantaged.
- Good site, flexible space, accessible, works well in the community.

Centre Summary

- In 2017/18 there were 840 service users at the Shelthorpe centre
- Of this, 167 were targeted service users and 673 universal
- A wide variety of sessions are run from this centre.
- The building is LCC owned and running costs are £29.26k

Proposed – RETAIN CENTRE

- This building was originally proposed for closure, following consultation and further research the proposal is to retain it based on;
- High deprivation
- Local community access needs
- Good flexible space, supports the 0-19 model
- High consultation response

Equalities Statement

- 22% of children in the reach population identify as BME.
- 17% of the 0-4 population are living in deprivation
- 81% of the users to this centre access universal services

Nearest Centres to Shelthorpe Centre in miles



Current Service User Population : Loughborough Shelthorpe

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	840	840	100%	132	1,426
Targeted Users	167	840	20%	35	388
Pathway Users	36	840	4%	9	131
1-2-1 Users	87	840	10%	10	182
Universal Users	673	840	80%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Loughborough Shelthorpe

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	4,792	154,736	3%	1,685	9,870
Population aged 0-4 years	1,049	36,836	3%	352	2,240
Population aged 5-10 years	1,360	47,316	3%	496	2,948
Population aged 11-17 years	1,653	52,794	3%	647	3,222
Population aged 18-19 years	730	17,790	4%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Loughborough Shelthorpe

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	567	2,599	22%	9	3,035
Population aged 0-4 : Deprivation	174	1,049	17%	32	240
Population aged 0-4 : Rural	0	1,049	0%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Loughborough Shelthorpe

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	159	19%	3	426
Users living between 0.5 miles and 3 miles	677	81%	14	917
Users living more than 3 miles	3	0%	0	612
Grand Total	839	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Melton The Edge Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -8:30-17:00
 Tues - 8:30-17:00
 Weds - 8:30-17:00
 Thurs - 8:30-17:00
 Fri - 8:30-17:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Targeted group sessions
- Antenatal sessions

Other Organisations using the Centre

- Youth Club Health and community events

Equalities Statement

- 10% of children in the reach population identify as BME
- 13% of the 0-4 population are living in deprivation
- 76% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- The Edge has better parking and is away from the town centre, therefore less traffic congestion. Can one centre support all needs in Melton? Better outdoor space at Melton. Concerns around less breastfeeding support and less support for new mums, leading to isolation and mental health issues

Centre Summary

- 113 targeted service users in the last 12 months and 362 universal
- Leased from Melton Borough Council
- £15.61k running costs

Proposed – RETAIN CENTRE

- This centre was originally proposed to close but following consultation it is now proposed to be retained due to :-
- High deprivation
- High consultation response
- Serves a different part of town to Venture House
- The flexible space supports the 0-19 model.
- The Edge is smaller in size than the site at Venture House but in a good location in a residential area, with a walk to other community facilities.

Nearest Centres to Melton The Edge Centre in miles

Melton Venture House

1.3

Thurmaston

11.6

Current Service User Population : Melton The Edge

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	475	475	100%	132	1,426
Targeted Users	113	475	24%	35	388
Pathway Users	50	475	11%	9	131
1-2-1 Users	43	475	9%	10	182
Universal Users	362	475	76%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Melton The Edge

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,683	154,736	2%	1,685	9,870
Population aged 0-4 years	903	36,836	2%	352	2,240
Population aged 5-10 years	1,139	47,316	2%	496	2,948
Population aged 11-17 years	1,286	52,794	2%	647	3,222
Population aged 18-19 years	355	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Melton The Edge

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	191	1,854	10%	9	3,035
Population aged 0-4 : Deprivation	113	903	13%	32	240
Population aged 0-4 : Rural	185	903	20%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Melton The Edge

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	136	29%	3	426
Users living between 0.5 miles and 3 miles	277	59%	14	917
Users living more than 3 miles	58	12%	0	612
Grand Total	471	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Thurmaston Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00- 12.00 Tues - 9:00- 12.00
 Weds - 9.00-3.00 Thurs - 9:00- 3.00
 Fri - 9:00 -1.00 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Feeling Safe (domestic abuse support for school aged children)
- Health Visitor Clinic
- Targeted group sessions
- Freedom Programme
- Early Learners (school readiness)

Other Organisations using the Centre

- Health Visitors
- Childminders

Equalities Statement

- 20% of children in the reach population identify as BME
- 13% of the 0-4 population are living in deprivation – this is the highest in the county.
- 61% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Overall very popular but concern about its accessibility given poor transport links
- Distance to other centres in Charnwood

Centre Summary

- 173 targeted service users and 265 universal In the last 12 months
- Building is leased
- £25.06k running costs

Proposed – RETAIN CENTRE

- One of the key settlements in the Charnwood area. It lies close to the city border and is accessible by road and public transport from a number of surrounding towns and villages.
- The location is well placed for accessibility by road from a number of places where a centre is not proposed; Mountsorrel and Anstey are approximately a 13 minute drive away and the Birstall area is approximately 10 minutes by car. The site is also well placed for service users who may be travelling from the Melton and Harborough directions – it is a 14 minute drive from Bushby.
- There is demand in the area; after the Loughborough Children's Centres, this centre is the next most used in the Charnwood area by targeted and pathway service users. There are 4,500 new homes proposed for Thurmaston in the Charnwood Local Plan; one of the highest proposed levels of housing growth countywide
- The building has suitable flexible space and accessibility to function as a future centre.

Nearest Centres to Thurmaston Centre in miles



Current Service User Population : Thurmaston 109

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	438	438	100%	132	1,426
Targeted Users	173	438	39%	35	388
Pathway Users	45	438	10%	9	131
1-2-1 Users	95	438	22%	10	182
Universal Users	265	438	61%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Thurmaston

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	7,278	154,736	5%	1,685	9,870
Population aged 0-4 years	1,840	36,836	5%	352	2,240
Population aged 5-10 years	2,298	47,316	5%	496	2,948
Population aged 11-17 years	2,411	52,794	5%	647	3,222
Population aged 18-19 years	729	17,790	4%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Thurmaston

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	802	3,965	20%	9	3,035
Population aged 0-4 : Deprivation	240	1,840	13%	32	240
Population aged 0-4 : Rural	308	1,840	17%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Thurmaston

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	80	19%	3	426
Users living between 0.5 miles and 3 miles	305	71%	14	917
Users living more than 3 miles	44	10%	0	612
Grand Total	429	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Melton Venture House – Centre Profile

Current Activity & Services

Opening Hours

Mon	- 9.00 – 7.00pm
Tues	- 9.00 – 7.00pm
Weds	- 9.00 – 7.00pm
Thurs	- 9.00 – 5.00pm
Fri	- 9.00 – 5.00pm
Sat	- Closed
Sun	- Closed

Current Weekly Sessions

- Delivery of the Core SLF Group work programme
- Specific young carers and SEND youth group
- 1-2-1 with Young People & Adults
- Family working
- SOS meetings
- Holiday activity programme
- 60% of the work of Supporting Leicestershire Families is within the home

Other Organisations using the Centre

- ADHA Solutions – Parent Training Course
- Leicester City Social Services – 121 work with looked after child
- Education Provider - Michael Corker – 121 meetings with young people as part of their curriculum
- LCC - Core Group Meetings with Social Care Leicestershire Adult Learning Service - Back to Basic Cookery Course and other group work Home Schooling
- Other LCC departments – Touch down space

Summary & Proposal

Summary of Consultation Comments

- Numerous comments around the accessibility of the centre and no or limited parking as well as congestion.
- Disabled access is limited and needs to be improved.
- Some of the other venues in Melton are more suitable / in the right areas of Melton.
- Concerns around the capacity of the centre being enough to support needs in Melton

Centre Summary

- LCC owned
- £4,570 running costs

Proposed – RETAIN CENTRE

- The building has flexible and ample delivery space to support the future 0-19 model.
- The building is standalone purpose-built, owned by LCC therefore there are no restrictions on when we can offer services or access the building and there are no risks to future use.
- It is the most centrally located of the four buildings in Melton
- There is good access to the centre on foot and via public transport, the building also has parking.
- This building has the lowest running costs.

Equalities Statement

- 8% of children in the reach population identify as BME
- 11% of the 0-4 population are living in deprivation
- 70% of the users to this centre access intense SLF support services

Nearest Centres to Melton Venture House Centre in miles

Melton The Edge	1.3
Thurmaston	11.8

Current Service User Population : Melton Venture House (SLF)

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All SLF Users	330	330	100%	330	1,279
SLF Intense	231	330	70%	231	851
SLF Brief	70	330	21%	70	296
SLF Youth	48	330	15%	48	332

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Melton Venture House (SLF)

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	11,243	154,736	7%	11,243	56,592
Population aged 0-4 years	2,700	36,836	7%	2,700	13,208
Population aged 5-10 years	3,522	47,316	7%	3,522	17,592
Population aged 11-17 years	3,949	52,794	7%	3,949	19,684
Population aged 18-19 years	1,072	17,790	6%	1,072	6,453

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Melton Venture House (SLF)

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	492	6,169	8%	492	7,266
Population aged 0-19 : Deprivation	1,283	11,243	11%	1,283	6,285
Population aged 0-19 : Rural	4,949	11,243	44%	4,949	18,220

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Melton Venture House (SLF)

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	64	20%	0	64
Users living between 0.5 miles and 3 miles	209	64%	81	611
Users living more than 3 miles	52	16%	52	949
Grand Total	325	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Wigston Magna Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-16:30

Tues - 9:00-16:30

Weds - 9:00-16:30

Thurs - 9:00-16:30

Fri - 9:00-16:30

Sat - Closed (except 1st Sat of month for Dad's Club)

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- Breastfeeding Support Group
- Health Visitor Clinic
- Antenatal sessions
- Midwifery Clinic
- 0-2 Pathway
- Dads Club
- Targeted group sessions (evening)

Other Organisations using the Centre

- Health Visitor - run various sessions throughout the week, along with midwifery 2 full days per week.

Summary & Proposal

Summary of Consultation Comments

- Very popular sessions especially dads group and bosom babies.
- Poor transport links within Blaby Oadby and Wigston generally,
- concern also about increased capacity at the site.

Centre Summary

- 175 targeted and 739 universal service users
- LCC owned
- £19.15k running costs

Proposed – RETAIN CENTRE

- The building meets flexible space requirements to meet the needs of the future 0-19 service.
- Good access on foot and located in close proximity to local amenities.
- This centre is currently well used and provides a double reach that covers Wigston and Oadby.

Equalities Statement

- 54% of children in the reach population identify as BME – this is the highest in the County.
- 10% of the 0-4 population are living in deprivation
- 81% of the users to this centre access universal services

Nearest Centres to Wigston Magna Centre in miles



Current Service User Population : Wigston Magna

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	914	914	100%	132	1,426
Targeted Users	175	914	19%	35	388
Pathway Users	62	914	7%	9	131
1-2-1 Users	82	914	9%	10	182
Universal Users	739	914	81%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Wigston Magna

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	9,870	154,736	6%	1,685	9,870
Population aged 0-4 years	2,059	36,836	6%	352	2,240
Population aged 5-10 years	2,830	47,316	6%	496	2,948
Population aged 11-17 years	3,222	52,794	6%	647	3,222
Population aged 18-19 years	1,759	17,790	10%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Wigston Magna

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	3,035	5,581	54%	9	3,035
Population aged 0-4 : Deprivation	214	2,059	10%	32	240
Population aged 0-4 : Rural	0	2,059	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Wigston Magna

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	229	25%	3	426
Users living between 0.5 miles and 3 miles	671	73%	14	917
Users living more than 3 miles	14	2%	0	612
Grand Total	914	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

**CENTRE
PROFILES
BUILDINGS
TO BE
REDESIGNATED**

Early Help Review :Anstey Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -Closed

Tues - 9:00-12:00

Weds - 9:00-11:30

Thurs -9:00-11:30

Fri - Closed

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- Health Visitor Clinic

Other Organisations using the Centre

- Health Visitor Clinic x 1

Community groups available in Anstey

- Mini movers, Jubilee Hall, Staddon Road, Anstey, play group up to 5 years old, every Tuesday 10.00-11.30 £1
- Star Tots baby and toddler group, Jubilee hall, Staddon Road, Anstey, every Friday 9.30-11.00 £1.50

Nearest Centres

- Centrebus 125 runs hourly from Anstey to Loughborough (Shelthorpe) and takes 35 minutes
- Travel to Braunstone, Thurmaston or Wigston would be by car or bus to Leicester and bus out again

Summary & Proposal

Summary of Consultation Comments

- Comments around poor transport links to other centres
- Impact on library revenue

Centre Summary

- 137 targeted and 520 universal service users in the last 12 months
- On site at the library
- User agreement to provide us with desk space when we have sessions
- Running costs of £5.3k

Proposed – REDESIGNATE CENTRE

- The building does not offer the appropriate flexibility for use as a future Family Wellbeing Centre; it is sited in a library building, with no appropriate private office space.
- The existing property licence restricts usage to certain days and there is a lack of scope for access to the building outside of normal working hours.
- Least used children's centre in Charnwood area

Equalities Statement

- 19% of children in the reach population identify as BME
- 11% of the 0-4 population are living in deprivation
- 79% of the users to this centre access universal services

Details of Alternative Community Venues

- Birstall Methodist Church 0116 2207045

Nearest Centres to Anstey Centre in miles

Braunstone

5.1

Thurmaston

6.0

Wigston Magna

7.9

Current Service User Population : **Anstey**

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	657	657	100%	132	1,426
Targeted Users	137	657	21%	35	388
Pathway Users	40	657	6%	9	131
1-2-1 Users	48	657	7%	10	182
Universal Users	520	657	79%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : **Anstey**

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	7,276	154,736	5%	1,685	9,870
Population aged 0-4 years	1,807	36,836	5%	352	2,240
Population aged 5-10 years	2,181	47,316	5%	496	2,948
Population aged 11-17 years	2,537	52,794	5%	647	3,222
Population aged 18-19 years	751	17,790	4%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : **Anstey**

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	719	3,781	19%	9	3,035
Population aged 0-4 : Deprivation	206	1,807	11%	32	240
Population aged 0-4 : Rural	643	1,807	36%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : **Anstey**

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	36	6%	3	426
Users living between 0.5 miles and 3 miles	189	29%	14	917
Users living more than 3 miles	428	66%	0	612
Grand Total	653	100%		5

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Ashby Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-15:00

Tues - 9:30-17:00

Weds - 9:00-16:00

Thurs -9:00-16:00

Fri - 9:00-16:30

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 2
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinics
- Targeted group sessions
- Health led Speech & Language session
- Antenatal sessions

Other Organisations using the Centre

- Health Visitors - daily
- Homestart - group delivery

Nearest Centres

- Midland Classic bus to Measham 19A runs hourly and takes 10 minutes
- Arriva Bus 29A from Ashby to Coalville takes 22 minutes and runs every 30 minutes

Summary & Proposal

Summary of Consultation Comments

- Biggest concern is around transport links to other centres.
- Expensive taxis or increased petrol.
- Users have a fantastic experience at the centre, especially the twins group.
- Concern other sites will become overcrowded.

Centre Summary

- Ongoing discussion with Health colleagues to mitigate impact on their delivery.
- 363 universal users and 65 targeted in last 12 months.
- LCC owned with running costs of £17.49k.

Proposed – REDESIGNATE CENTRE

- The building does not meet flexible space requirements; office space and group delivery space are both limited.
- The building is on a school site and flexibility of access (such as evenings) could be a future problem.

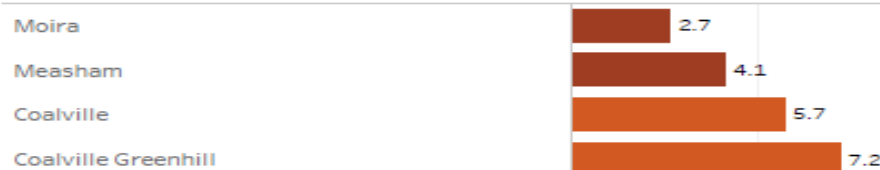
Equalities Statement

- 11% of children in the reach population identify as BME.
- 10 % of the 0-4 population are living in deprivation.
- 85% of the users to this centre access universal services.

Details of Alternative Community Venues

- St Helens Heritage Centre, Hood Park Leisure Centre

Nearest Centres to Ashby de le Zouch Centre in miles



Current Service User Population : Ashby de le Zouch

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	428	428	100%	132	1,426
Targeted Users	65	428	15%	35	388
Pathway Users	15	428	4%	9	131
1-2-1 Users	13	428	3%	10	182
Universal Users	363	428	85%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Ashby de le Zouch

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,157	154,736	1%	1,685	9,870
Population aged 0-4 years	489	36,836	1%	352	2,240
Population aged 5-10 years	653	47,316	1%	496	2,948
Population aged 11-17 years	837	52,794	2%	647	3,222
Population aged 18-19 years	178	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Ashby de le Zouch

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	165	1,466	11%	9	3,035
Population aged 0-4 : Deprivation	51	489	10%	32	240
Population aged 0-4 : Rural	0	489	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Ashby de le Zouch

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	83	19%	3	426
Users living between 0.5 miles and 3 miles	345	81%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	428	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Bushby Children's Centre Profile

Current Activity & Services

Opening Hours

None – appointment only

Current Weekly Sessions

- Health Visitor-led groups and appointments

Other Organisations using the Centre

- The centre is accessible by appointment only because no LCC staff are based there.

Details of Alternative Community Venues

- Houghton on the Hill Village Hall – 2 rooms available
bookings@houghtonvillahall.org.uk
- Stoughton Village Hall
- The Coplow Centre, Billesdon

Equalities Statement

- 26% of children in the reach population identify as BME
- 8% of the 0-4 population are living in deprivation
- 88% of the users to this centre access universal services
- The main impact here will be on health visiting service

Summary & Proposal

Summary of Consultation Comments

No comments received

Summary

- 249 universal users and 35 targeted users in the last 12 months
- Licensing agreement with Thurnby and Bushby Parish Council gives access to family room for 2 1/2 days per week.
- These are currently all fully used by health for delivery of a variety of health visiting services such as targeted speech and language groups, weaning groups and developmental reviews.
- Discussion ongoing with health partners to mitigate impact on their delivery.

Proposed – REDESIGNATE CENTRE

- Current usage figures show little demand for a site here, and it is proposed that services will continue to be delivered to people living in the area via outreach services.
- This location is close to the border with Leicester City and many residents already travel to access community facilities and services in the city.
- Thurmaston is a 14 minute drive and Wigston Magna a 16 minute drive.
- The building does not meet flexible space requirements; access restrictions mean that LCC only has access to one room at certain times and the building does not meet office space requirements.
- The building is in a rural location and is not easily accessible to the wider community.
- Discussions are ongoing with Health colleagues about alternative uses for the building

Nearest Centres to Bushby Centre in miles



Current Service User Population : Bushby

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	284	284	100%	132	1,426
Targeted Users	35	284	12%	35	388
Pathway Users	9	284	3%	9	131
1-2-1 Users	13	284	5%	10	182
Universal Users	249	284	88%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Bushby

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,628	154,736	2%	1,685	9,870
Population aged 0-4 years	531	36,836	1%	352	2,240
Population aged 5-10 years	820	47,316	2%	496	2,948
Population aged 11-17 years	997	52,794	2%	647	3,222
Population aged 18-19 years	280	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Bushby

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	307	1,183	26%	9	3,035
Population aged 0-4 : Deprivation	40	531	8%	32	240
Population aged 0-4 : Rural	279	531	53%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Bushby

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	20	7%	3	426
Users living between 0.5 miles and 3 miles	181	64%	14	917
Users living more than 3 miles	81	29%	0	612
Grand Total	282	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Loughborough Cobden Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-15:30

Tues - 9:00-15:30

Weds - 9:00-15:30

Thurs -9:00-15:30

Fri - 9:00-15:30

Sat – Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group &
- Health Visitor Clinic
- Targeted group sessions*
- Drop in sessions (Living Without Abuse)

Other Organisations using the Centre

- Health x2 with need for 2 rooms
- Adult Learning programmes - x2
- Living Without Abuse x3 weekly

Equalities Statement

- 56% of children in the reach population identify as BME
- 26% of the 0-4 population are living in deprivation
- 69% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Significant impact on vulnerable families
- Already high deprivation
- Very popular but acknowledge good transport links

Centre Summary

- 176 targeted and 391 universal service users in last 12 months
- Leased
- £19.98k running costs

Proposed – REDESIGNATE CENTRE

- The building is large and well used, however problems have been identified relating to its accessibility and there are more suitable buildings in close proximity.
- The building is within a close distance of proposed centres at Loughborough West (15 minute walk / 4 minute drive) and Mountfields (21 minute walk / 6 minute drive).
- The building is leased and is expensive in comparison to these two alternatively proposed centres.

Details of Alternative Community Venues

- Rosebery St Peters, Storer Road, £27 per hour,
- Fearon Hall 01509 230629
- Loughborough Leisure Centre 01509 611080

Nearest Centres to Cobden Centre in miles (Current Model)

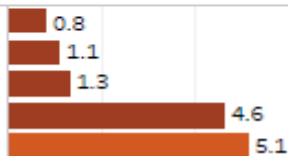
Loughborough West

Shelthorpe

Mountfields Lodge Youth Centre

Mountsorrel

Shepshed



Current Service User Population : Loughborough Cobden 122

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	567	567	100%	132	1,426
Targeted Users	176	567	31%	35	388
Pathway Users	64	567	11%	9	131
1-2-1 Users	68	567	12%	10	182
Universal Users	391	567	69%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Loughborough Cobden

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,097	154,736	2%	1,685	9,870
Population aged 0-4 years	899	36,836	2%	352	2,240
Population aged 5-10 years	924	47,316	2%	496	2,948
Population aged 11-17 years	975	52,794	2%	647	3,222
Population aged 18-19 years	299	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Loughborough Cobden

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	994	1,764	56%	9	3,035
Population aged 0-4 : Deprivation	237	899	26%	32	240
Population aged 0-4 : Rural	0	899	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Loughborough Cobden

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	161	28%	3	426
Users living between 0.5 miles and 3 miles	406	72%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	567	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review: Countesthorpe Children's Centre Profile

Current Activity & Services

Opening Hours

Mon – Closed

Tues - 9:00-15:00

Weds - 9:00-13:00

Thurs -9:00-15:30

Fri - Closed

Sat – Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic

Other Organisations using the Centre

- Health Visitors (including sessions some Fridays when closed)
- Family & Adult Learning (including sessions some Fridays when closed) (social care contacts, joint working with pre school on site).

Nearest Centres

- Arriva bus No 85 runs hourly from Countesthorpe to South Wigston and takes 11 minutes

Equalities Statement

- 11% of children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 85% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Biggest concern for loss of speech and language work delivered collaboratively with health.
- Loss of volunteer bosom babies.
- Poor transport links to other centres.
- A lot of other "offers" already gone in Countesthorpe.

Centre Summary

- 138 targeted service users in the last 12 months and 879 universal
- Leased
- £13.74k running costs

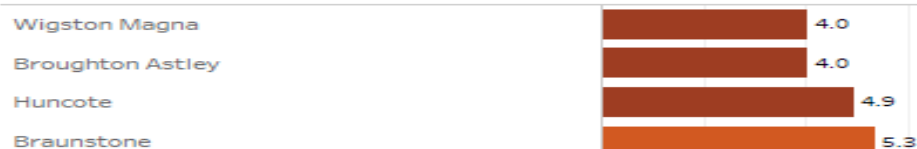
Proposed – REDESIGNATE CENTRE

- The building meets flexible requirements but the office space is small, making it less suitable than other centres in the area.
- The building at Huncote is a more suitable building with better flexibility, a good geographical coverage and located on a more suitable site with parking.
- Proposed Family Wellbeing Centres are accessible at Wigston Magna (12 minute drive), Huncote (13 minute drive) and Lutterworth (15 minute drive).

Details of Alternative Community Venues

- Blaby Social centre 07975 906405

Nearest Centres to Countesthorpe Centre in miles



Current Service User Population : Countesthorpe

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	1,017	1,017	100%	132	1,426
Targeted Users	138	1,017	14%	35	388
Pathway Users	40	1,017	4%	9	131
1-2-1 Users	76	1,017	7%	10	182
Universal Users	879	1,017	86%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Countesthorpe

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	5,694	154,736	4%	1,685	9,870
Population aged 0-4 years	1,329	36,836	4%	352	2,240
Population aged 5-10 years	1,739	47,316	4%	496	2,948
Population aged 11-17 years	1,962	52,794	4%	647	3,222
Population aged 18-19 years	664	17,790	4%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Countesthorpe

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	330	3,527	9%	9	3,035
Population aged 0-4 : Deprivation	122	1,329	9%	32	240
Population aged 0-4 : Rural	447	1,329	34%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Countesthorpe

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	96	9%	3	426
Users living between 0.5 miles and 3 miles	917	90%	14	917
Users living more than 3 miles	4	0%	0	612
Grand Total	1,017	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Desford Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 8:30-16:30

Tues - 8:30-16:30

Weds - 8:30-16:30

Thurs - 8:30-16:30

Fri - 8:30-16:30

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x1
- Breastfeeding Support Group (health run)
- Health Visitor Clinic x6 weekly
- Midwife Clinic x1 weekly
- Targeted group sessions

Other Organisations using the Centre

- Health Visitors x6 weekly
- Tongue Tie clinic
- Midwifery x1 all day
- Bump and Baby
- Breastfeeding Café
- Movement and Music Session
- Twins and multiple birth group
- Babbleback (Speech & Language)
- Health run

Details of Alternative Community Venues

- Elohim Church Barlestone 01455 291022,
- St Martins Church Hall, Desford 01455 823537

Summary & Proposal

Summary of Consultation Comments

- Main concern about transport to other centres –
- No direct transport links,
- Extremely popular centre,
- Especially breastfeeding support,
- Wide reach area to rural villages, heart of the community

Centre Summary

- 89 targeted and 407 universal service users in the last 12 months
- Leased
- £16.14k running costs

Proposed – REDESIGNATE CENTRE

- The building does not mean flexible space requirements and there is insufficient space for group delivery work.
- Earl Shilton and Huncote have better flexibility and are both accessible within a 10 minute driving distance.

Equalities Statement

- 9% children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 82% of the users to this centre access universal services

Nearest Centres to Desford Centre in miles



Current Service User Population : Desford

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	496	496	100%	132	1,426
Targeted Users	89	496	18%	35	388
Pathway Users	9	496	2%	9	131
1-2-1 Users	45	496	9%	10	182
Universal Users	407	496	82%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Desford

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,248	154,736	2%	1,685	9,870
Population aged 0-4 years	853	36,836	2%	352	2,240
Population aged 5-10 years	972	47,316	2%	496	2,948
Population aged 11-17 years	1,158	52,794	2%	647	3,222
Population aged 18-19 years	265	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Desford

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	168	1,971	9%	9	3,035
Population aged 0-4 : Deprivation	86	853	10%	32	240
Population aged 0-4 : Rural	853	853	100%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Desford

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	19	4%	3	426
Users living between 0.5 miles and 3 miles	258	52%	14	917
Users living more than 3 miles	218	44%	0	612
Grand Total	495	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Melton Fairmead Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 09:00 - 15:00

Tues - 09:00 : 15:00

Weds - 09:00 - 15:00

Thurs -09:00 - 15:00

Fri - 09:00 - 12:00

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Targeted group sessions

Other Organisations using the Centre

- Health and Community Events

Equalities Statement

- 8% of children in the reach population identify as BME
- 12% of the 0-4 population are living in deprivation
- 70% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Better parking at Fairmead than Venture House.

Centre Summary

- 121 targeted service users and 286 universal
- Leased from MBC
- £14.78k running costs

Proposed – REDESIGNATE CENTRE

- The building at Fairmead Children's Centre is based in an old caretakers house; it is small and does not meet flexible space requirements, with only a small office space.
- It is located in a residential area and parking and access can be difficult.
- The building is leased and its running costs are significantly higher than those of alternative sites proposed for future use.
- The proposed Family Wellbeing Centre at Venture House is within walking distance of the building (17 minutes) or a 4 minute drive away.

Details of Alternative Community Venues

- The Cove Community Centre can be hired 01664 502402
- The Edge Community Centre can be hired through Melton Borough Council

Nearest Centres to Melton Fairmead Centre in miles

Melton Venture House

0.9

Melton The Edge

1.7

Thurmaston

12.6

Loughborough West

15.7

Current Service User Population : Melton Fairmead

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	407	407	100%	132	1,426
Targeted Users	121	407	30%	35	388
Pathway Users	51	407	13%	9	131
1-2-1 Users	44	407	11%	10	182
Universal Users	286	407	70%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Melton Fairmead

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,926	154,736	2%	1,685	9,870
Population aged 0-4 years	719	36,836	2%	352	2,240
Population aged 5-10 years	901	47,316	2%	496	2,948
Population aged 11-17 years	1,025	52,794	2%	647	3,222
Population aged 18-19 years	281	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Melton Fairmead

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	144	1,817	8%	9	3,035
Population aged 0-4 : Deprivation	89	719	12%	32	240
Population aged 0-4 : Rural	87	719	12%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Melton Fairmead

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	101	25%	3	426
Users living between 0.5 miles and 3 miles	269	66%	14	917
Users living more than 3 miles	37	9%	0	612
Grand Total	407	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Fleckney Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-12:00

Tues - Closed

Weds - 9:00-12:00

Thurs - Closed

Fri - 9:00-12:00

Sat - Closed

Sun - Closed

Current Weekly Sessions

- 0-2 Pathway x 1
- Health Visitor-led groups and appointments
- Targeted group sessions

Other Organisations using the Centre

- 3 x HV sessions (up to 1 full day, 2 half days),
- 1 x 0-2 pathway group.
- Health/midwifery-led ante-natal courses Bumps to Babies at least 3 times per year.

Nearest Centres

- Arriva bus no 49 goes every 30 minutes from Fleckney to Wigston and takes 25 minutes

Equalities Statement

- 14% of children in the reach population identify as BME
- 8% of the 0-4 population are living in deprivation
- 65% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Poor transport links to Mkt Harb, high area of deprivation and need, access to health, lots of new housing.

Centre Summary

- In the last 12 months there have been 144 targeted and 266 universal service users
- Rent space - Licensing agreement with Friends of Fleckney Library gives access to family room for 3 1/2 days per week. Sessions run outside of the published hours.
- £4.83k running costs

Proposed – REDESIGNATE CENTRE

- The building does not meet flexible space requirements - there is no suitable office space.
- This is the second least used Children's Centre in the Harborough area. It is sited within a library building; access to the building is limited to certain times and the existing property licence restricts usage to three days per week.
- Proposed centres at Wigston Magna are accessible from Fleckney and surrounding settlements by road - Wigston Magna is an 11 minute drive and Market Harborough is within 22 mins drive.

Details of Alternative Community Venues

- Fleckney Village Hall 0116 2402795
- Fleckney Baptist Church Hall 0116 2402926
- Fleckney Sports Centre 0116 2403755

Nearest Centres to Fleckney Centre in miles



Current Service User Population : Fleckney

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	410	410	100%	132	1,426
Targeted Users	144	410	35%	35	388
Pathway Users	48	410	12%	9	131
1-2-1 Users	44	410	11%	10	182
Universal Users	266	410	65%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Fleckney

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	4,630	154,736	3%	1,685	9,870
Population aged 0-4 years	1,029	36,836	3%	352	2,240
Population aged 5-10 years	1,480	47,316	3%	496	2,948
Population aged 11-17 years	1,715	52,794	3%	647	3,222
Population aged 18-19 years	406	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Fleckney

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	356	2,498	14%	9	3,035
Population aged 0-4 : Deprivation	78	1,029	8%	32	240
Population aged 0-4 : Rural	1,029	1,029	100%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Fleckney

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	63	15%	3	426
Users living between 0.5 miles and 3 miles	138	34%	14	917
Users living more than 3 miles	207	51%	0	612
Grand Total	408	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Hinckley West Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 8:30-16:30
 Tues - 8:30-16:30
 Weds - 8:30-16:30
 Thurs -8:30-16:30
 Fri - 8:30-16:30
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x1 per week
- 0-2 Pathway x 2
- Health Visitor Clinicx3
- Dietician Clinicx2
- Midwives x1
- Targeted group sessions
- Babbleback (S&L) CC run

Other Organisations using the Centre

- Health Visitors x3 per week
- Dietician clinic x 2 sessions per week
- Midwives x1 per week
- Private providers - baby massage.
- School have two rooms within the centre.

Summary & Proposal

Summary of Consultation Comments

- Main concern is travel to other centres
- Lack of transport links, no car etc

Centre Summary

- In the last 12 months there have been 151 targeted and 323 universal service users
- The building is leased
- £16.63k running costs

Proposed – REDESIGNATE CENTRE

- This is a leased building on a school site; due to the nature of this there are issues with accessibility particularly outside school hours.
- The building does not meet the flexible access requirements of the new service.
- The proposed Family Wellbeing Centre location at Hinckley East is a 25 minute walk or 6 minute drive away.

Details of Alternative Community Venues

- Green Towers 01455 230468
- St Francis Centre 01455 617185

Equalities Statement

- 10% of children in the reach population identify as BME
- 11% of the 0-4 population are living in deprivation
- 68% of the users to this centre access universal services

Nearest Centres to Hinckley West Centre in miles



Current Service User Population : Hinckley West

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	474	474	100%	132	1,426
Targeted Users	151	474	32%	35	388
Pathway Users	45	474	9%	9	131
1-2-1 Users	51	474	11%	10	182
Universal Users	323	474	68%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Hinckley West

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,142	154,736	2%	1,685	9,870
Population aged 0-4 years	684	36,836	2%	352	2,240
Population aged 5-10 years	964	47,316	2%	496	2,948
Population aged 11-17 years	1,199	52,794	2%	647	3,222
Population aged 18-19 years	295	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Hinckley West

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	179	1,797	10%	9	3,035
Population aged 0-4 : Deprivation	78	684	11%	32	240
Population aged 0-4 : Rural	203	684	30%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016 , the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Hinckley West

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	114	24%	3	426
Users living between 0.5 miles and 3 miles	288	61%	14	917
Users living more than 3 miles	72	15%	0	612
Grand Total	474	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Hinckley Westfield Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-12:00
 Tues - 9:00-15:00
 Weds - 9:00-15:00
 Thurs - 9:00-15:00
 Fri - 9:00-12:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x1 Toy Library
- 0-2 Pathway x2
- Health Visitor Clinic x1 per week
- Targeted group sessions

Other Organisations using the Centre

- Health Visitors x1 per week
- Baby massage (private provider) Home-Start, (one off Mims for term Apr-July)
- Freedom and RTK with UAVA

Nearest Centres

- Walking distances to Hinckley East 0.4 mile

Summary & Proposal

Summary of Consultation Comments

- No adverse comments,
- People would prefer this centre to close than Hinckley East

Centre Summary

- In the last 12 months there have been 141 targeted and 309 universal service users
- Leased on a community centre site
- £28.23k

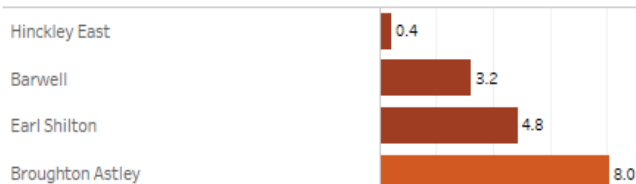
Proposed – REDESIGNATE CENTRE

- The building does not meet the flexibility requirements for the future service in terms of adequate space for group work delivery or office space.
- The building is leased, and is one of the most expensive in the county.
- The building is within walking distance of Hinckley East Children & Family Centre (6 minutes).

Equalities Statement

- 10% of children in the reach population identify as BME
- 13% of the 0-4 population are living in deprivation
- 69% of the users to this centre access universal services

Nearest Centres to Hinckley Westfield Centre in miles



Details of Alternative Community Venues

- Mary Forryan centre 01455 634443

Current Service User Population : Hinckley Westfield

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	450	450	100%	132	1,426
Targeted Users	141	450	31%	35	388
Pathway Users	29	450	6%	9	131
1-2-1 Users	69	450	15%	10	182
Universal Users	309	450	69%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Hinckley Westfield

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,202	154,736	1%	1,685	9,870
Population aged 0-4 years	682	36,836	2%	352	2,240
Population aged 5-10 years	654	47,316	1%	496	2,948
Population aged 11-17 years	692	52,794	1%	647	3,222
Population aged 18-19 years	174	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Hinckley Westfield

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	128	1,292	10%	9	3,035
Population aged 0-4 : Deprivation	89	682	13%	32	240
Population aged 0-4 : Rural	0	682	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Hinckley Westfield

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	83	18%	3	426
Users living between 0.5 miles and 3 miles	367	82%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	450	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Ibstock Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9:00-14:00

Tues -9:00-12:00

Weds - 9:00-16:00

Thurs -9:00-16:30

Fri - 9:00-13:30

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 1
- 0-2 Pathway
- Health Visitor Clinic
- Targeted group sessions
- Partner led group sessions

Other Organisations using the Centre

- Health Visitors - various clinic sessions - 4 days per week

Nearest Centres

- Arriva bus 15 runs hourly from Ibstock to Coalville and takes 15 minutes

Details of Alternative Community Venues

- The Palace Community Centre 01530 262400,
- Ibstock Community College 01530 260705

Summary & Proposal

Summary of Consultation Comments

- Main concern around loss of community offer
- Costly taxis to other sites
- Increase in new homes, additional children, but good transport links

Centre Summary

- 161 targeted service users in the last 12 months and 260 universal
- Leased
- £17.11k running costs

Proposed – REDESIGNATE CENTRE

- The building at Ibstock has a small amount of office space and there are issues with accessibility – it does not provide the flexibility required by the new service.
- Other proposed locations are accessible by road – Coalville is approximately 10 minutes away by car (15 mins by bus) and Measham is accessible in a similar journey time. Earl Shilton is a 17 minute drive away.

Equalities Statement

- 6% of children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 62% of the users to this centre access universal services

Nearest Centres to Ibstock Centre in miles



Current Service User Population : Ibstock

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	421	421	100%	132	1,426
Targeted Users	161	421	38%	35	388
Pathway Users	82	421	19%	9	131
1-2-1 Users	25	421	6%	10	182
Universal Users	260	421	62%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Ibstock

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,990	154,736	2%	1,685	9,870
Population aged 0-4 years	787	36,836	2%	352	2,240
Population aged 5-10 years	915	47,316	2%	496	2,948
Population aged 11-17 years	1,016	52,794	2%	647	3,222
Population aged 18-19 years	272	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Ibstock

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	110	1,927	6%	9	3,035
Population aged 0-4 : Deprivation	77	787	10%	32	240
Population aged 0-4 : Rural	461	787	59%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Ibstock

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	70	17%	3	426
Users living between 0.5 miles and 3 miles	334	80%	14	917
Users living more than 3 miles	15	4%	0	612
Grand Total	419	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Market Harborough Satellite SLF Centre Profile

Current Activity & Services

Opening Hours

Mon	– 9-5
Tues	– 9-9pm
Weds	– 9-9pm
Thurs	- 9-9pm
Fri	– 9-4.30
Sat	– N/A
Sun	– N/A

Current Weekly Sessions

- Monthly SLF Parents Forum
- Delivery of the Core SLF group work programme
- Invitation only group offer runs courses from here (1 evening per week)
- Specific Young Carers and SEND youth group
- 60% of the work of Supporting Leicestershire Families is within the home

Other Organisations using the Centre

- SFT:Adhoc basis for contact visits. CiN meetings / SOS meetings
- Adhoc use for MAM/SOS meetings for open SLF families.
- Locality team meetings will run on an adhoc basis – approx. 2 x times per year

Summary & Proposal

Summary of Consultation Comments

- None received specifically about the SLF centre
- Harborough should be Centre not a hub
- Rural location
- High pockets of deprivation
- Concern about access to health services

Centre Summary

- LCC owned
- £1900 running costs

Proposed – REDESIGNATE CENTRE

- The SLF centre is sited next door to the Children's Centre. It is an older building than the Children's Centre, with less suitable space. The new service will be delivered from the centre next door.

Equalities Statement

- 22% of children in the reach population identify as BME
- 10 % of the 0-4 population are living in deprivation
- 57% of the users to this centre access intense SLF support

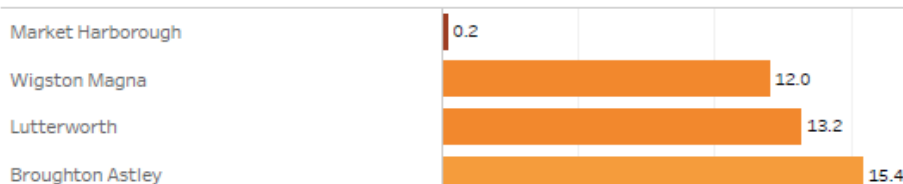
Nearest Centres / Venues used by SLF

The SLF service have office space and meet families at Harborough District Council and at other community or public venues in the area.

Details of Alternative Community Venues

Mkt Harb Community Church 01858 434906
www.harboroughcommunitychurch.org.uk

Nearest Centres to Market Harborough Satellite Centre in miles



Current Service User Population : Market Harborough Satellite Centre (SLF)

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All SLF Users	1,059	1,059	100%	330	1,279
SLF Intense	599	1,059	57%	231	851
SLF Brief	296	1,059	28%	70	296
SLF Youth	204	1,059	19%	48	332

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Market Harborough Satellite Centre (SLF)

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	56,592	154,736	37%	11,243	56,592
Population aged 0-4 years	13,208	36,836	36%	2,700	13,208
Population aged 5-10 years	17,592	47,316	37%	3,522	17,592
Population aged 11-17 years	19,684	52,794	37%	3,949	19,684
Population aged 18-19 years	6,108	17,790	34%	1,072	6,453

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Market Harborough Satellite Centre (SLF)

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	7,266	33,285	22%	492	7,266
Population aged 0-19 : Deprivation	5,422	56,592	10%	1,283	6,285
Population aged 0-19 : Rural	18,220	56,592	32%	4,949	18,220

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Market Harborough Satellite Centre (SLF)

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	15	1%	0	64
Users living between 0.5 miles and 3 miles	81	8%	81	611
Users living more than 3 miles	949	91%	52	949
Grand Total	1,045	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Mountsorrel Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:00-16:00

Tues - 9:00-15:30

Weds - 10:00-15:30

Thurs - 9:00-12:30

Fri - 9:30- 12:00

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic
- Targeted group sessions

Other Organisations using the Centre

- Health visitors five different types of session weekly

Nearest Centres

- Arriva Bus 126 from Mountsorrel to Mountfields (Epinal Way) hourly, takes 15 minutes.
- Roberts buses run a service hourly from Mountsorrel to Thurmaston, journey time is 25 mins.

Equalities Statement

- 8% of children in the reach population identify as BME
- 12% of the 0-4 population are living in deprivation
- 72% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Majority of comments were around the centre having excellent transport links
- Some felt the distance to other centres was a barrier
- Low income would prevent additional travel costs, leading to isolation

Centre Summary

- In the last 12 months there were 160 targeted service users and 418 universal
- The building is leased
- £19.04 running costs

Proposed – REDESIGNATE CENTRE

- Whilst the building could work in terms of the flexible space it offers, the Thurmaston site is more suitable.
- Accessibility issues have been experienced at the Mountsorrel site – there is a barrier and the building itself is not easily accessible by car.
- Sites at Loughborough and Thurmaston are better located to achieve coverage for service users in the wider local area.
- Mountsorrel is located halfway between these two locations; a 13 minute drive to each.

Details of Alternative Community Venues

- Soar Valley Leisure Centre 0116 237 5267

Nearest Centres to Mountsorrel Centre in miles



Current Service User Population : Mountsorrel

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	578	578	100%	132	1,426
Targeted Users	160	578	28%	35	388
Pathway Users	53	578	9%	9	131
1-2-1 Users	51	578	9%	10	182
Universal Users	418	578	72%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Mountsorrel

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	7,525	154,736	5%	1,685	9,870
Population aged 0-4 years	1,865	36,836	5%	352	2,240
Population aged 5-10 years	2,473	47,316	5%	496	2,948
Population aged 11-17 years	2,583	52,794	5%	647	3,222
Population aged 18-19 years	604	17,790	3%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Mountsorrel

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	336	4,463	8%	9	3,035
Population aged 0-4 : Deprivation	221	1,865	12%	32	240
Population aged 0-4 : Rural	143	1,865	8%	0	1,039

BAME (Black, Asian and minority Ethnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Mountsorrel

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	160	28%	3	426
Users living between 0.5 miles and 3 miles	334	58%	14	917
Users living more than 3 miles	82	14%	0	612
Grand Total	576	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Shepshed Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 10:00-13:00

Tues - 1:00-15:00

Weds - 9:00-12:00

Thurs - 1:00-4:00

Fri - 9:00-12:00

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway

Other Organisations using the Centre

- Health Visiting Team x1
- Breast feeding cafe

Nearest Centres

- Arriva bus 126 hourly from Shepshed into Loughborough

Equalities Statement

- 12% of children in the reach population identify as BME
- 12% of the 0-4 population are living in deprivation
- 54% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Difficult transport links from other areas of Charnwood (exception Loughborough)
- Site inflexible, limited space, low usage and health work from health centre so not an impact

Centre Summary

- 131 targeted service users and 152 universal in the last 12 months
- The building is LCC owned and costs £19.72k to run

Proposed – REDESIGNATE CENTRE

This centre was originally proposed to be retained, however following consultation and further research it is now proposed to be closed due to :-

- Its not in the best location, not in right area of need, it's a long walk from local communities.
- Its on a school site, fewer drop ins, low footfall.
- The space available is small and inflexible, not suitable for the future service needs.
- In comparison to other local centres it has expensive running costs

Details of Alternative Community Venues

Nearest Centres to Shepshed Centre in miles



Current Service User Population : Shepshed

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	283	283	100%	132	1,426
Targeted Users	131	283	46%	35	388
Pathway Users	59	283	21%	9	131
1-2-1 Users	45	283	16%	10	182
Universal Users	152	283	54%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Shepshed

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	4,248	154,736	3%	1,685	9,870
Population aged 0-4 years	1,168	36,836	3%	352	2,240
Population aged 5-10 years	1,332	47,316	3%	496	2,948
Population aged 11-17 years	1,377	52,794	3%	647	3,222
Population aged 18-19 years	371	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Shepshed

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	297	2,514	12%	9	3,035
Population aged 0-4 : Deprivation	136	1,168	12%	32	240
Population aged 0-4 : Rural	124	1,168	11%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Shepshed

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	18	6%	3	426
Users living between 0.5 miles and 3 miles	194	69%	14	917
Users living more than 3 miles	68	24%	0	612
Grand Total	280	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : South Wigston Children's Centre Profile

Current Activity & Services

Opening Hours

Mon - 9:30-15:30

Tues - 9:30-15:30

Weds - 9.30 to 3.30

Thurs - Closed

Fri – Closed

Sat - Closed

Sun - Closed

Current Weekly Sessions

- 0-2 Pathway
- Health Visitor Clinic
- Targeted group sessions

Other Organisations using the Centre

- SLF – casework & group work delivery, and staff based in the building.
- Social Care - contact (1/2 mornings per week).
- Solihull Parenting ran **jointly** by SLF & CC Thursday and Fridays
- College - sometimes ask to use the building.

Equalities Statement

- 23% of children in the reach population identify as BME
- 22% of the 0-4 population are living in deprivation
- 84% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Focused on the difficult transport links within the Oadby & Wigston area.
- Further comment around the additional cost and travel time.
- Loss of community and ability for Health to deliver a joined up service.

Centre Summary

- 152 targeted service users and 782 universal
- Leased
- £17.16k running costs

Proposed – REDESIGNATE CENTRE

- The building is significantly less well used than Wigston Magna and the space is less flexible for future use.
- The Children's Centre is located on the second floor of the college building and access is via a nursery on the first floor, this makes it difficult to access particularly for families with pushchairs.
- The journey from here to the proposed Family Wellbeing Centre at Wigston Magna is walkable (11 minutes) or a 2 minute drive away.

Details of Alternative Community Venues

- Blaby & Glen Parva Community Centre
Tel :0116 2787944

Nearest Centres to South Wigston Centre in miles

Wigston Magna

1.4

Braunstone

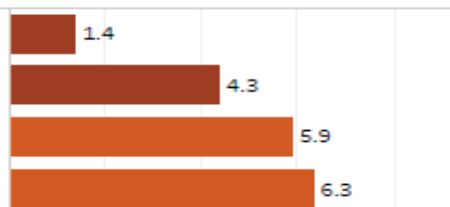
4.3

Huncote

5.9

Broughton Astley

6.3



Current Service User Population : South Wigston

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	934	934	100%	132	1,426
Targeted Users	152	934	16%	35	388
Pathway Users	56	934	6%	9	131
1-2-1 Users	68	934	7%	10	182
Universal Users	782	934	84%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : South Wigston

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	3,352	154,736	2%	1,685	9,870
Population aged 0-4 years	977	36,836	3%	352	2,240
Population aged 5-10 years	967	47,316	2%	496	2,948
Population aged 11-17 years	1,102	52,794	2%	647	3,222
Population aged 18-19 years	306	17,790	2%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : South Wigston

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	476	2,095	23%	9	3,035
Population aged 0-4 : Deprivation	213	977	22%	32	240
Population aged 0-4 : Rural	0	977	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : South Wigston

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	324	35%	3	426
Users living between 0.5 miles and 3 miles	610	65%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	934	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review : Melton The Cove Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -8:30-17:00
 Tues - 8:30-17:00
 Weds - 8:30-17:00
 Thurs - 8:30-17:00
 Fri - 8:30 - 16:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions
- 0-2 Pathway
- Targeted group sessions

Other Organisations using the Centre

- Vineyard group - community activity
- Health and Community Events

Nearest Centres

- Walking distance to the Edge and Venture House or local bus routes

Equalities Statement

- 8% of children in the reach population identify as BME
- 17% of the 0-4 population are living in deprivation
- 74% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Main concerns around one building not being enough capacity to support the needs in Melton.
- The Cove is ideally placed centrally to deliver services.
- Services would be reduced dramatically and links with social care would be reduced.

Centre Summary

- 92 targeted service users and 256 in the last 12 months
- Leased from MBC
- £24.17k running costs

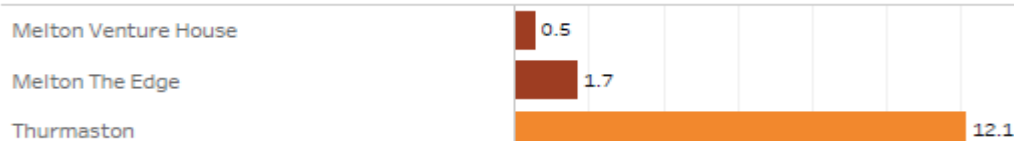
Proposed – REDESIGNATE CENTRE

- Whilst the building is suitable, the flexibility of space within it is limited as it is currently shared with another community group. Would not provide best options for future flexibility.
- Only on street parking available which can make access difficult.
- High running costs
- The building is leased, this reduces flexibility to make changes in the future. Venture house is owned by the County Council so potential to use more flexibly makes this a more suitable choice.
- The proposed Family Wellbeing Centre at Venture House is within walking distance (15 minutes) or a 3 minute drive away.

Details of Alternative Community Venues

- The Edge Community Centre (via MBC)

Nearest Centres to Melton The Cove Centre in miles



Current Service User Population : Melton The Cove

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	348	348	100%	132	1,426
Targeted Users	92	348	26%	35	388
Pathway Users	39	348	11%	9	131
1-2-1 Users	40	348	11%	10	182
Universal Users	256	348	74%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Melton The Cove

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,135	154,736	1%	1,685	9,870
Population aged 0-4 years	589	36,836	2%	352	2,240
Population aged 5-10 years	685	47,316	1%	496	2,948
Population aged 11-17 years	688	52,794	1%	647	3,222
Population aged 18-19 years	173	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Melton The Cove

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	97	1,256	8%	9	3,035
Population aged 0-4 : Deprivation	99	589	17%	32	240
Population aged 0-4 : Rural	277	589	47%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Melton The Cove

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	117	34%	3	426
Users living between 0.5 miles and 3 miles	168	48%	14	917
Users living more than 3 miles	63	18%	0	612
Grand Total	348	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Thringstone Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9:00-17:00
 Tues -9:00-17:00
 Weds – Closed
 Thurs -9:00-17:00
 Fri - 9:00-13:00
 Sat - Closed
 Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 1
- Health Visitor Clinic
- Targeted group sessions
- Partner led group sessions

Other Organisations using the Centre

- Health Visitors - occasional clinics – 1 day per week
- Leicester Women's Aid

Nearest Centres

- Arriva bus no 6 runs hourly to Coalville and takes 15 minutes and no 29A runs every 30 minutes and takes 19-22 minutes to Coalville

Equalities Statement

- 8% of children in the reach population identify as BME
- 15% of the 0-4 population are living in deprivation
- 59% of the users to this centre access universal services

Summary & Proposal

Summary of Consultation Comments

- Good proximity to other centres and good transport links.
- Overall concern for reduction in buildings across the county generally.

Centre Summary

- 148 targeted service users in the last 12 months and 211 universal
- LCC owned
- £15.23k running costs

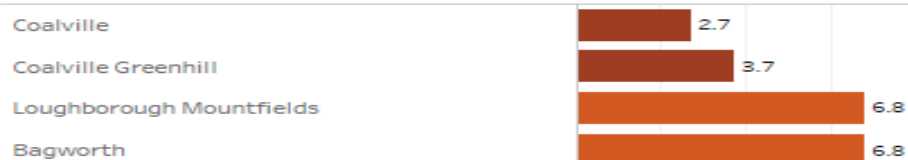
Proposed – REDESIGNATE CENTRE

- The building does not meet flexible space requirements, with small office space.
- There are good transport links by road and public transport from Thringstone to other locations where Family Wellbeing Centres are proposed. Coalville is a 9 minute drive and Shepshed is a 10 minute drive.
- Usage figures suggest that there is low demand, with the lowest total number of Children's Centre service users in the North West Leicestershire area.
- Almost two thirds of people who use the Children's Centre also access services at another centre.

Details of Alternative Community Venues

- Thringstone Community Centre 01530 222337

Nearest Centres to Thringstone Centre in miles



Current Service User Population : Thringstone

148

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	359	359	100%	132	1,426
Targeted Users	148	359	41%	35	388
Pathway Users	66	359	18%	9	131
1-2-1 Users	23	359	6%	10	182
Universal Users	211	359	59%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Thringstone

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,250	154,736	1%	1,685	9,870
Population aged 0-4 years	560	36,836	2%	352	2,240
Population aged 5-10 years	730	47,316	2%	496	2,948
Population aged 11-17 years	738	52,794	1%	647	3,222
Population aged 18-19 years	222	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Thringstone

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	115	1,377	8%	9	3,035
Population aged 0-4 : Deprivation	84	560	15%	32	240
Population aged 0-4 : Rural	0	560	0%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Thringstone

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	71	20%	3	426
Users living between 0.5 miles and 3 miles	285	80%	14	917
Users living more than 3 miles	0	0%	0	612
Grand Total	356	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Vale of Belvoir Children's Centre Profile

Current Activity & Services

Opening Hours

- Children's Centre Services not currently offered

Current Weekly Sessions

- No LCC services are currently delivered from here. Vale of Belvoir school run a before and after school club

Other Organisations using the Centre

- Vale of Belvoir school

Equalities Statement

- 5% of children in the reach population identify as BME
- 7% of the 0-4 population are living in deprivation
- 73% of the users to this centre access universal services

Details of Alternative Community Venues

- Community Hall – managed by the school and details available through them

Summary & Proposal

Summary of Consultation Comments

- It is remote with a 16 mile drive to Melton.
- Keep site open to take pressure off Melton.

Centre Summary

- 35 targeted and 97 universal service users
- Leased
- £6k running costs

Proposed – REDESIGNATE CENTRE

- The building is not suitable as a Family Wellbeing Centre; there is not enough office space and the building is leased with potential restrictions around access.
- Current usage figures show little demand for a site at the Vale of Belvoir, and it is proposed that services will continue to be delivered to people living in this area via outreach.
- LCC services in this area are currently provided in this area via outreach rather than from the building.
- It is the least well-used building in the county.
- The building is in a rural location and is not easily accessible to the wider community.

Nearest Centres to Vale of Belvoir Centre in miles



Current Service User Population : Vale of Belvoir

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	132	132	100%	132	1,426
Targeted Users	35	132	27%	35	388
Pathway Users	17	132	13%	9	131
1-2-1 Users	10	132	8%	10	182
Universal Users	97	132	73%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Vale of Belvoir

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	2,499	154,736	2%	1,685	9,870
Population aged 0-4 years	489	36,836	1%	352	2,240
Population aged 5-10 years	797	47,316	2%	496	2,948
Population aged 11-17 years	950	52,794	2%	647	3,222
Population aged 18-19 years	263	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Vale of Belvoir

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	60	1,242	5%	9	3,035
Population aged 0-4 : Deprivation	35	489	7%	32	240
Population aged 0-4 : Rural	489	489	100%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Vale of Belvoir

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	3	2%	3	426
Users living between 0.5 miles and 3 miles	14	11%	14	917
Users living more than 3 miles	112	87%	0	612
Grand Total	129	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Early Help Review :Warren Hills Children's Centre Profile

Current Activity & Services

Opening Hours

Mon -9:00-15:30

Tues - 9:00-16:00

Weds - 9:00-16:30

Thurs -9:00-17:00

Fri - 9:00-16:00

Sat - Closed

Sun - Closed

Current Weekly Sessions

- Volunteer led sessions x 2
- 0-2 Pathway
- Breastfeeding Support Group
- Health Visitor Clinic
- Targeted Group sessions
- Partner led group sessions
- Antenatal sessions
- Health led group sessions

Other Organisations using the Centre

- Health Visitors - daily
- Dietician

Nearest Centres

- Greenhills would be the nearest centre and can be reached from Warren Hills - by Arriva bus 29a , they run every 20 minutes and journey time is 10 minutes, Arriva bus 11 runs every 15 mins to Greenhills.

Summary & Proposal

Summary of Consultation Comments

- Majority of comments are around the fact that people won't travel to other sites in particular Greenhills.
- Ideal location on site with school and nursery - one stop shop.

Centre Summary

- 133 targeted service users and 197 universal users in the last 12 months
- LCC owned
- £20.17 k running costs

Proposed – REDESIGNATE CENTRE

- Office space is limited and less suitable than the proposed sites in Coalville and at Greenhills.
- The building is located at a school site which could make access less flexible for the future service.
- There are good transport links from here to both of the proposed sites in Coalville.
- It is a 9 minute drive from the Warren Hills estate to Coalville, and a 5 minute drive to the proposed site at Greenhills.

Equalities Statement

- 12% of children in the reach population identify as BME
- 39% of the 0-4 population are living in deprivation
- 60% of the users to this centre access universal services

Details of Alternative Community Venues

- Agar Nook Community Centre
Tel 01530 813818
- St Davids Church Tel 01530 451776

Nearest Centres to Coalville Warren Hills Centre in miles

Coalville Greenhill

1.1

Coalville

2.3

Bagworth

5.8

Current Service User Population : Coalville Warren Hills

	Total Users	Total Users (This Centre)	%	Lowest of All Centres	Highest of All Centres
All Childrens Centre Users	330	330	100%	132	1,426
Targeted Users	133	330	40%	35	388
Pathway Users	47	330	14%	9	131
1-2-1 Users	37	330	11%	10	182
Universal Users	197	330	60%	97	1,038

Current Service User Population is based on All Individuals that had an active Involvement (Pathway, 1-2-1, Group or Contact) during 2017/18

Universal Users access services delivered by LCC, Health, Voluntary Organisations and Other Partners

Lowest of All Centres relates to the Centre with the lowest value (out of the 36 Children's Centres or 5 SLF Centres)

Highest of All Centres relates to the Centre with the highest value (out of the 36 Children's Centres or 5 SLF Centres)

Current Reach Area Population : Coalville Warren Hills

	Reach Area Population	Leicestershire Population	%	Lowest of All Centres	Highest of All Centres
Population aged 0-19 years	1,685	154,736	1%	1,685	9,870
Population aged 0-4 years	352	36,836	1%	352	2,240
Population aged 5-10 years	496	47,316	1%	496	2,948
Population aged 11-17 years	647	52,794	1%	647	3,222
Population aged 18-19 years	190	17,790	1%	173	2,969

Current Reach Area Population based on the ONS Mid Year Population Estimates 2016

Current Reach Area Demographics : Coalville Warren Hills

	Reach Area Sub Population	Reach Area Population	%	Lowest of All Centres	Highest of All Centres
BAME Population	132	1,082	12%	9	3,035
Population aged 0-4 : Deprivation	136	352	39%	32	240
Population aged 0-4 : Rural	7	352	2%	0	1,039

BAME (Black, Asian and minority Ehtnic) Population based on Leicestershire School Census Spring Term 2018

Deprivation is based on the IMD 2015 and ONS Mid Year Population Estimates 2016, estimating the number of 0-4 year olds living in Income Deprivation

Rural is based on the ONS Urban Rural Classification 2011 and ONS Mid Year Population Estimates 2016, the number of 0-4 year olds living in rural areas

Distance to the Centre for Users living in the Reach Area : Coalville Warren Hills

	Users in Distance Band	%	Lowest of All Centres	Highest of All Centres
Users living within 0.5 miles	128	39%	3	426
Users living between 0.5 miles and 3 miles	199	60%	14	917
Users living more than 3 miles	2	1%	0	612
Grand Total	329	100%		

Distance to the Centre is based on the road distance, using the ITN Road Network, between the User Postcode and the Centre Postcode

Appendix E



Leicestershire Equalities Challenge Group (LECG)

Statement from the LECG Early Help Task & Finish Group

Following a presentation by officers at the March 2018 meeting of the Leicestershire Equalities Challenge Group about the consultation on the Early Help proposals, the Leicestershire Equalities Challenge Group indicated its wish to have an opportunity to review these proposals from an equalities perspective.

Leicestershire County Council welcomed the opportunity to involve LECG in the development of the Equalities & Human Rights Impact Assessment work in relation to the proposals and LECG set up a Task & Finish Group to that purpose.

Members of the LECG Care Online Task & Finish Group met with County Council officers involved in the development of the Care Online proposals on June 14 2018. At this meeting the Group explored the equalities implications of the proposals, considered the consultation results and the feedback with regards to equality implications and discussed the proposed mitigation measures.

Following this meeting, the following statement was agreed by members of the Group:

We appreciate the pressures on the Council and the context in which these proposals have been developed and need to be considered. There are many positives in the principles for developing an integrated 0-19 service on the basis of a Whole Family approach. Nevertheless, it is clear that these proposals will lead to a reduction in the number of families that will benefit from the Early Help services and to a reduction in the number of Children's Centres which provide a valuable preventative and early intervention service. It is regrettable that this service needs to shrink at a time when it is needed more than ever.

We welcome the efforts of the council to consult with service users and stakeholders to gauge the potential impact of these proposals. The consultation responses received from service users make it clear that the early help services are highly valued. Behind every service user's experience of using the service there is a story that has real people dealing with life's issues at the heart of it.

The main focus of the consultation responses has been on the impact of the proposals on the number of Children's Centres. Re-designation of these Centres may lead not only to a reduction in access to the targeted LCC-provided early help services, but also to valuable 'universal' volunteer-led / volunteer-supported activities, and services by health providers and other partners. It is appreciated that the full impact of this is not yet known at this moment in time, but the feedback from service users and the public gives a clear indication of the potential impact should this provision disappear altogether in locations earmarked for re-designation.

Overall, the Group feel that the equalities implications are being considered thoroughly and we particularly note that officers have considered implications well beyond the usual protected characteristics. Having said that, there is perhaps room for improvement in considering the impact on people depending on the nature of their disability. For example, access to service issues may be different for people with sensory disabilities (i.e. deaf or blind) compared to wheelchair users.

The Group notes the various mitigation measures that have been put forward by officers correspond to the suggestions for mitigation from consultees. The group broadly support these measures.

- The Group welcomes in particular the intention to reduce the number of Children Centres to be re-designated.
- The Group also welcomes the intention to develop better access to information about support and advice online and to ensure people who don't qualify for Early Help services are signposted to alternative support services. We would however want to urge the council to give due consideration to cultural and language issues that can act as barriers to access this information.
- The Group considers the proposed travel support (alongside the use of community venues for delivery of drop-in or group activity) essential to minimising the negative impact of the proposals.
- The Group welcomes the intention to explore how volunteer led universal services could be supported to continue in future, including in locations where a Children's Centre is earmarked for re-designation. The Group considers this an important mitigation measure and would want to urge the Council to ensure this is a key element of the next phase of work.

The Leicestershire Equalities Challenge Group want to thank County Council officers for their time.

LECG Members

Peter Lewis	LECG Chair
Samantha Smith	Transactive Group
Colin Norman	Social Housing
Vickee Kainth	The Bridge
Kazi Mashud	Equality Action, Charnwood

Early Help Services: Have your say on proposals for a new 0-19 Family Support Service



Tell us how this might affect you.

Online: www.leicestershire.gov.uk/earlyhelp

For general enquiries or comments about this consultation phone
0116 305 3416 or email earlyhelppreview@leics.gov.uk

Public consultation: Please submit your views by midnight on
Sunday 22 April 2018.

Why change?

Our 'early help' services aim to tackle problems at an early stage - helping to support children and young people and their families to enable them to reach their potential, to live in a safe environment and have the skills to deal with life's challenges. By preventing problems growing, these services help to reduce the need for the police or social care to get involved.

At the moment, there are four separate services with separate staff, buildings and management. We've achieved real success through each and have learned that we achieve better outcomes for children and young people when we focus support on the whole family – rather than treat particular issues in isolation. We think this approach can be applied more effectively if we join up our early help services into a Family Wellbeing Service for 0-19 year olds.

The council's budgets are under increasing pressure, meaning that early help costs need to be reduced by £1.5m. Contributions from Government and partners for some early help services have ended (in the case of the NHS) or are due to come to an end which would reduce the funding available by a further £2.3m – meaning budgets need to reduce by £3.8m in total.

This means we have to deliver our early help services differently. We think joining up support in this way would enable us to provide a range of specialist, tailored support to families, children and young people who need it the most. It will also help us to be more efficient by reducing overheads such as management costs and the number of buildings from which we deliver the service.

Although bringing together these services would help us to tackle problems at an early stage more effectively, it does mean that fewer people would receive support, but we have to prioritise.

What's the current service?

Early help currently includes:

- Supporting Leicestershire Families (SLF)
- Children's Centres
- Youth Offending Service (YOS) and Community Safety
- Early Help Information, Support and Assessment (EHISA)

Supporting Leicestershire Families (SLF)

SLF is a service which works with both families and young people. The intensive family work is part of a nationally acclaimed service which helps families tackle a number of issues that they are facing at once. These include at least two of the following:- drug misuse, children not accessing appropriate education, unemployment, domestic abuse, health problems and crime or anti-social behaviour. The support can last up to a year.

It brings together services from county and district councils, the police, the NHS and other organisations, reducing the need for families to deal with several different agencies.

The service is on course to support 2,770 families as part of a national programme from 2015-2020.

In addition to the above, SLF works with young people who need support around specific areas in their lives such as homelessness, going missing from home and low level mental health issues amongst others. To support both the work with families and young people SLF run a range of group work programmes, some of which offer support for young people with special needs and disabilities and young carers.

Budget
(rounded)



£4.1m

Number of staff
(full time equivalent)



96.7

Number of
buildings



4

As a whole service, SLF worked with approximately 4,300* people during 2016/17 (2,000 families).

During this period the service provided intensive support to approximately 3,200 people, youth work support to 770 young people and short-term support to 550 people.

* People can receive more than one service

SLF developed a 'whole family' approach to supporting children. Here's an example of how it works.

An SLF case study

Seven-year old Carly was referred to SLF because she wasn't attending school and after police reports of domestic abuse between parents whilst Carly and her three siblings were in the house.

The Intensive Family Support Worker met with the family to devise a plan to address their needs, focusing on education, domestic abuse, parents' unemployment and accrued rent arrears.

After a period of intervention, Carly and her siblings' school attendance improved significantly. Her parents were able to deal with conflict differently and ensure that Carly was not witnessing it, and both of her parents gained employment. Her older sibling progressed from not being in education to completing a college course and her parents were also able successfully to set up a payment plan to address their rent arrears.

Children's Centres

Leicestershire's Children's Centres started as part of the Government's Sure Start initiative in 2003. They deliver targeted support to young children aged 0-5 and their families – including support with mental health difficulties, domestic abuse and ante and post-natal parenting support. Support is focused on closing the achievement gap for children from disadvantaged backgrounds, reducing inequalities and improving outcomes for children whose families are facing greater challenges and difficulties. The service aims to reach out to the families that need the most support - when life is very stressful or families have a lot to deal with.

Services are delivered through a mix of group work, outreach support in communities and one-to-one support in family homes. Partner organisations deliver services targeted at 0-5 year olds within centres too, for example Health Visitors and midwifery services.

Broader support is also delivered by volunteers, partners, and parents – this enables our staff to work exclusively with families who need targeted support.



- Overall, 19,500* people (children and parents) used Children's Centres during 2016/17.
- Of these, just over 16,500 people had one-off contact, attended volunteer-led groups or attended services provided by other organisations (eg. Health Visitors/midwives) which are currently offered from many Children's Centres.
- Approximately 4,000 people (children and parents) were supported with targeted group work.
- Nearly 2,500 people (children and parents) attended the Children's Centre Service 0-2 pathway – a two year programme relating to some of the most vulnerable young children in Leicestershire.
- Nearly 2,000 children and parents received 1:1 support from Family Outreach Workers.

* People can receive more than one service

Youth Offending Service and Community Safety (YOS)

The YOS is focused on preventing young people from offending and entering the criminal justice system. It also focuses on preventing re-offending by managing young people needing pre- and post-court supervision.

The preventative work is delivered by our IMPACT service and through voluntary engagement with young people and families to divert young people from offending. IMPACT carries out street-based work with young people who are at risk of committing anti-social behaviour. The team signposts young people to more positive activities and refers some for intensive one-to-one work to stop them entering the criminal justice system.

To reduce re-offending, YOS works with young people requiring pre-court and post-court supervision. It includes short and long periods of intervention for young people on court orders, to managing young people in custody.

The Community Safety Team works with district councils to help keep communities safe. In particular, the team focuses on reducing domestic violence and hate crime and supporting the Government's counter terrorism strategy.

The changes are intended to assist the YOS to deliver its services closer to the homes of the young people it works with.



■ The Youth Offending Service worked with 452 young people during 2016/17

The YOS is based at County Hall and delivers its service on the streets, in homes and community venues across the county.

Early Help Information, Support and Assessment (EHISA)

All requests for early help support are coordinated by EHISA. The service assesses and processes on average 400 referrals each month, matching needs to services which may include referring people to services outside of the council.

The service also:

- Provides short-term parenting and behaviour support
- Supports children and young people with low-level mental health difficulties.
- Signposts people to special educational needs and disability support - including a helpline and online resource offering information, assessments for short breaks and education advice services, and supports the Parent Carer Forum.
- Co-ordinates engagement work to make sure young people's views help to shape services

Budget
(rounded)



£1.6m

Number of staff
(full time equivalent)



31.4

Number of
buildings



0

■ The service processes on average 400 early help referrals per month.

What are we consulting on?

We are proposing to merge four early help services into one, new-style 0-19 Family Wellbeing Service.

We are proposing to deliver this from 15 Family Wellbeing Centres with space for group work, clinic sessions and a base for staff. The majority of the support will continue to be delivered through outreach in people's homes and community venues. We are proposing that 15 of our current early help buildings, including 12 Children's Centres become Family Wellbeing Centres.

We would like your feedback. We want to hear how effective you think this service would be in meeting needs and delivering services to the children, young people and families who are facing the most complex and significant challenges and would most benefit from support.

We would also like to understand how you think our proposals would impact on your ability to access early help services.

We would ask you in responding to consider the financial context of the council's reducing budgets.

The proposals in detail

Principles

The new 0-19 service would focus on providing support to the most vulnerable families. It would aim to help families to function effectively, ensure that children are safe and prevent issues needing to involve the police or social care. We've also considered other options to reduce budgets and we remain open to other ways in which savings can be made and services improved. Options considered include reducing each of the four services' individual budgets, or partially merging the services. Our preferred option is fully integrating the services. This is the option we have developed further and on which we would now like your views.

Bringing together the four services in this way offers the best opportunities to reduce duplication. It also enables us to build on what we know works well.

In developing this option, we've focused on the following values underpinning our current services:

- An integrated service for:
 - Early years
 - Children with special educational needs and disabilities
 - Young people involved or potentially involved in anti-social behaviour and crime
 - School-aged children
 - Teenage children
- Child centred – children and young people are at the heart of the support offered.
- 'Whole family' approach - the service considers and supports the individual needs within a family, as well as the family as a whole. Families receive a co-ordinated approach that works for each member.
- The service will be targeted at families who are facing the most complex and significant challenges, and would most benefit from support. A process would be used to determine who would benefit most, and to draw up a tailored package of support for them - or signpost them to other local services.

Delivery

Experience tells us that effective and efficient delivery involves being able to offer tailored support, depending on need. A one-size-fits-all approach does not work – so we'd deliver the service in a range of ways.

Information, advice and guidance for all parents and carers would be made available through an improved website – providing access to self-help information and links to relevant other sites and services.

We would provide targeted support to families through a mix of drop-in sessions, group work and individual support.

Drop in sessions

Drop in sessions would provide advice and guidance on a range of topics, such as good parenting, introducing routines and managing behaviour. Where possible, these will be jointly delivered with partners.

Example

Dave and Ian are new dads and struggling as new parents. They attended a drop-in session where they received practical advice and guidance with tools and strategies to use at home. This session gave them the tools and confidence to manage the situation well without further input from the service.

Group work

Group work will provide more in-depth and longer-term practical advice and support to learn how to deal with more challenging issues, ie managing anxiety, managing anger, managing challenging behaviour and offering post-natal support.

Example

Rebecca (15) struggled with controlling her anger and was at risk of school exclusion, as well as causing a lot of upset in the family home. She joined an anger management group for teenagers and week by week, learnt how to recognise triggers for her anger and better ways to respond. Rebecca's mother also accessed support through a parental support group. Things at home have improved and school notice a marked difference in Rebecca's behaviour.

Family Support Worker

A Family Support Worker will provide more intensive support in the family home to help families deal with complex issues.

Example

The Smith family were struggling with debt, housing issues, and neither parent was in work. There were concerns about the children's presentation at school and poor diet. A Family Support Worker supported the family over a three month period and helped them to address their issues so that the family is no longer overwhelmed by their situation but able to deal with daily challenges. The family has learned how to cook healthily on a low budget, they have attended meetings with housing services, Mr Smith is being supported into work and the children's health and wellbeing has visibly improved.

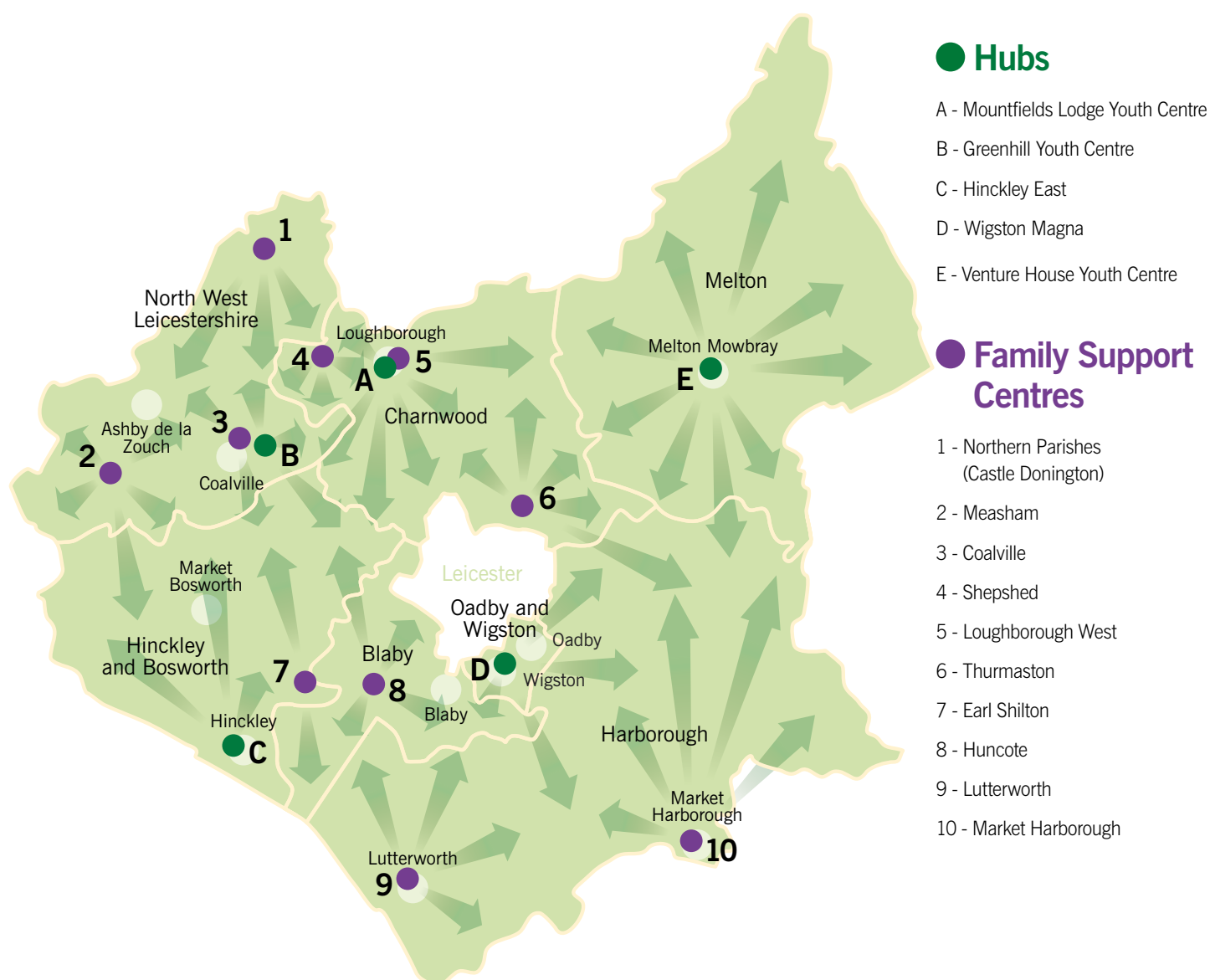
Bolstering the services above will be specialist support workers - providing support on issues including emotional, health and wellbeing, care for a disabled child, and domestic abuse.

We will also continue to have specialist workers supporting young offenders as part of our current Youth Offending Service – this is a statutory function

Consultation feedback will help to develop the new Family Wellbeing Service and where it will be delivered from.

Locations

- We propose using early help buildings to deliver the new service. This will include a mix of Children's Centres and SLF Centres.
- We are proposing to deliver our integrated family wellbeing service from 15 hubs and centres and through outreach work. There would be five hubs offering space for group work and clinic sessions and a base for staff and 10 centres with space to provide a range of family services. Support in the family home would be provided through our Family Support Workers, and local community venues would also be used for drop-in sessions or group work.
- Tailored support packages would make use of services available from our partners, plus other support available locally. Having local hubs and centres would put us in a good position to tailor the support to what is available locally.
- The map and list below show the proposed localities and preferred locations. These centres would be best suited to support the delivery of the service across the county.

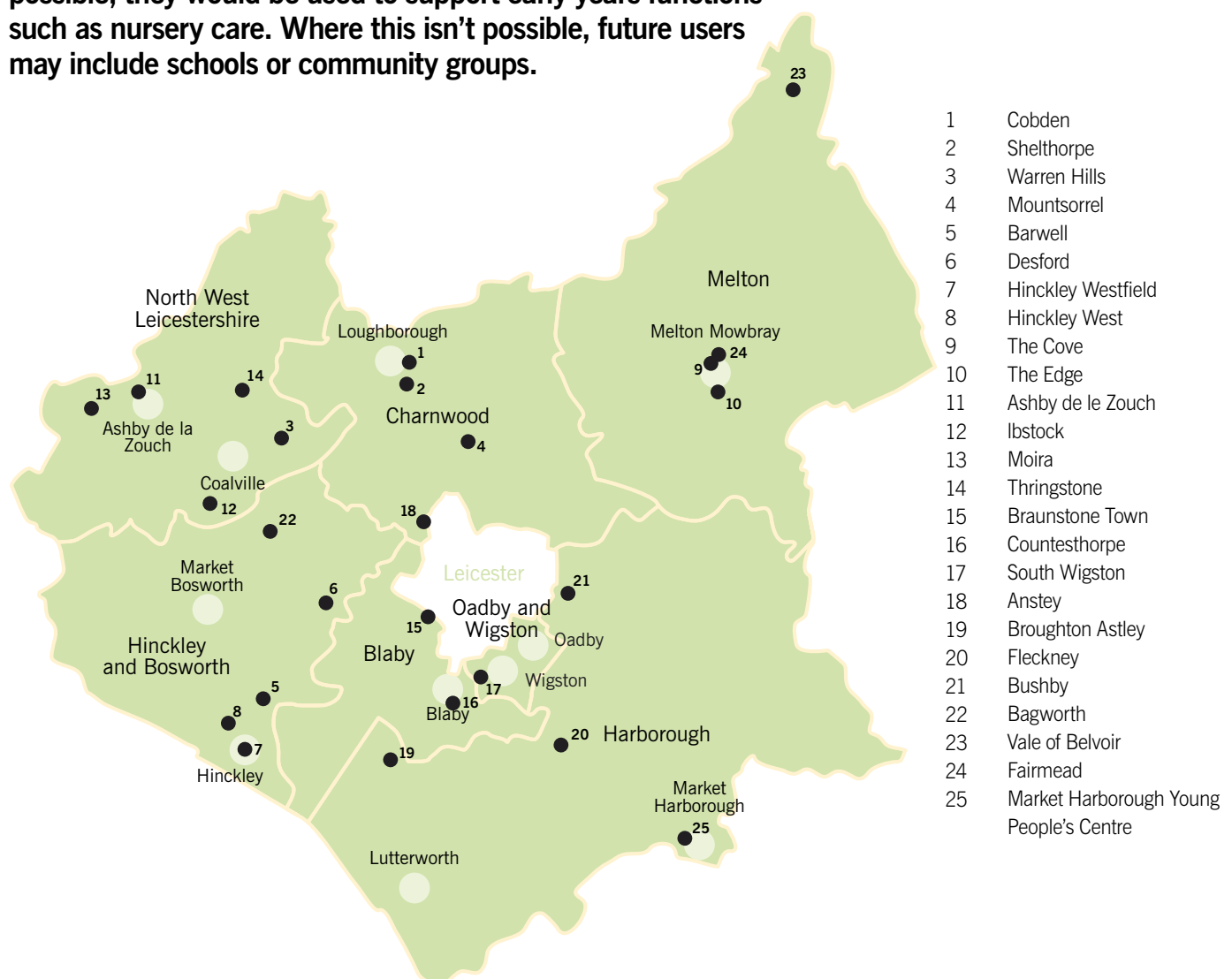


How have we considered the location of the centres?

We have looked at a number of different factors to reach these proposals, including:

- Where the buildings are located across the county and within towns and local areas.
- How suitable the building is – flexible space to deliver both group and one-to-one work and office space to accommodate staff.
- How accessible the location and building are from nearby towns and villages – on foot, by car and public transport.
- How people currently use services at the location/building.
- Practicalities including running costs and whether we own or lease a building - this often has an impact on how it can be used.

For buildings we would no longer require as part of the proposed new service (24 Children's Centres and one SLF Centre), we'd look at potential alternative uses – where possible, they would be used to support early years functions such as nursery care. Where this isn't possible, future users may include schools or community groups.



Who would this impact on?

People receiving support would receive a service that is more tailored to their needs. Targeting of the service may make it harder for some people to get access to support. Running the service from fewer buildings could mean that some children, young people and families may need to travel further. We want to hear your views on how our proposals would affect you accessing the support you need. We will then use your views to help us shape the new model.

We're talking to partners – such as the NHS, the police and schools – and other council staff about how we could join up our proposed new service with support they offer – and make use of buildings we would no longer use.

For communities, there would be changes to the services available in their local area. The reduction in the number of buildings would mean that we are unable to offer the current range of broader, targeted services. We will be exploring opportunities to ensure that buildings we no longer require in future will continue to be used to support children, young people and families.

How will the consultation work

The consultation will run from 22 Jan – 22 April.

We want to hear from a wide range of people including those who use early help services, partners, stakeholders and residents.

During the consultation, there will be opportunities for people who use services to discuss these proposals with a service manager at a consultation event or drop-in session. A list of dates, times and venues will be available on our website and will be regularly updated. Contact your local centre for information about sessions in your centre.

To provide your feedback, please complete the consultation questionnaire, [available online](#) and as hard copy on request. Copies are available at each service centre.

If you have any queries about this consultation and to request hard copies etc. please contact 0116 305 3416 or e-mail earlyhelppreview@leics.gov.uk

The consultation results will be reported to the Council's Cabinet in June 2018. If Cabinet makes a decision to go ahead with the proposed service, further engagement would take place with service users as part of the transition to the new service.

You can view the latest information in a number of ways

Visit us online www.leicestershire.gov.uk/haveyoursay

Our web pages will be kept up-to-date with the latest information and developments.

You'll also be able to access the survey here.

Follow us @leicscountyhall for general updates from the council, including the developments on the budget.

Alternatively, you can telephone **0116 305 3416** to ask for information in printed or alternative formats.

જો આપ આ માહિતી આપની ભાષામાં સમજવામાં થોડી મદદ ઇચ્છતાં હો તો 0116 305 3416 નંબર પર ફોન કરશો અને અમે આપને મદદ કરવા અવસ્થા કરીશું.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਸਮਝਣ ਵਿਚ ਕੁਝ ਮਦਦ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0116 305 3416 ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ ਅਤੇ ਅਸੀਂ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਦਵਾਂਗੇ।

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন সাহায্যের প্রয়োজন হয়, তবে 0116 305 3416 এই নম্বরে ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

اگر آپ کو یہ معلومات سمجھنے میں کچھ مدد درکار ہے تو براہ مہربانی اس نمبر پر کال کریں 0116 305 3416 اور ہم آپ کی مدد کے لئے کسی کا انتظام کر دیں گے۔

假如閣下需要幫助，用你的語言去明白這些資訊，請致電 0116 305 3416，我們會安排有關人員為你提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji w Twoim języku, zadzwoń pod numer 0116 305 3416, a my Ci pomożemy.



**Leicestershire
County Council**

Appendix G



Have your say on proposals for a new 0-19 Family Support Service

We are proposing to merge four early help services into one, new-style 0-19 Family Wellbeing Service.

We are proposing to deliver this from 15 Family Wellbeing Centres with space for group work, clinic sessions and a base for staff. The majority of the support will continue to be delivered through out-reach in people's homes and community venues.

We would like your feedback. We want to hear how effective you think this service would be in meeting needs and delivering services to the children, young people and families who are facing the most complex and significant challenges and would most benefit from support.

We would also like to understand how you think our proposals would impact on your and other people's ability to access early help services if they needed them.

Please read the supporting information provided before completing the questionnaire.

Thank you for your assistance. Your views are important to us.

Please note: Your responses to the main part of the survey (Q1 to Q18, including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Your role

Q1 In what role are you responding to this consultation? Please select one option only.

- | | |
|--|-----------------|
| <input type="checkbox"/> Early help service user/ or family member of a service user (past or present) | Go to Q4 |
| <input type="checkbox"/> Interested member of the public | Go to Q7 |
| <input type="checkbox"/> Early help service professional (Leicestershire County Council) | Go to Q7 |
| <input type="checkbox"/> Education professional/ representative of a school/ nursery/ other education provider | Continue |
| <input type="checkbox"/> Representative of a Voluntary or Community Sector (VCS) organisation | Continue |
| <input type="checkbox"/> Health professional/ representative (CCG, NHS, GP, nurse) | Continue |
| <input type="checkbox"/> Elected member (parish, district, county councillor) | Continue |
| <input type="checkbox"/> Other stakeholder representative (e.g. Police, Fire & Rescue, Parish Council representative etc.) | Continue |
| <input type="checkbox"/> Other | Continue |

Please specify 'other'

Q2 If you indicated that you represent an organisation, are you providing your organisation's official response to the consultation?

- ☐ Yes
- ☐ No

Q3 If yes, please provide your details.

Name:

Role:

Organisation:

Organisation postcode:

This information may be subject to disclosure under the Freedom of Information Act 2000

If you indicated you are an 'Early help service user/ or family member of a service user (past or present)' in Q1, please answer Q4 to Q6. Otherwise, please skip to Q7.

Service usage

Q4 How long ago did you last access early help services?

- ☐ Within the last 3 months
- ☐ Between 3 and 6 months ago
- ☐ Between 6 months and 1 year ago
- ☐ Between 1 year and 2 years ago
- ☐ Longer than 2 years ago
- ☐ Don't know/ can't remember

Q5 Which early help services have you used? Tick all that apply

- ☐ Supporting Leicestershire Families (SLF)
- ☐ Children's Centres
- ☐ Youth Offending Service (YOS)
- ☐ Community Safety
- ☐ Early Help Information, Support and Assessment (EHISA)
- ☐ Don't know/ can't remember

Please briefly describe the service you received:

Q6 Where did you access these services? Tick all that apply

- ☐ At a Children's Centre
- ☐ At a Supporting Leicestershire Families Centre (The Satellite Centre/ Venture House/ Mountfields Lodge/ Greenhill Youth Centre)
- ☐ At home
- ☐ At another location
- ☐ Don't know/ can't remember

Q7 To what extent do you agree or disagree with the following principles we are proposing?

[illegible][illegible]

We are proposing to deliver our integrated family wellbeing service from 15 hubs and centres and through outreach work. There would be five hubs offering space for group work and clinic sessions and a base for staff and 10 centres with space to provide a range of family services. Please see page 9 of the supporting document for a map and list of the proposed locations. Support in the family home would be provided through our family support workers, and local community venues would also be used for drop-in sessions or group work.

Q9 To what extent do you agree or disagree that the 15 proposed locations for the Family Wellbeing Centres are best for delivering the service across the county?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Why do you say this? Are there any other locations you think should have a centre?

Q10 Overall, to what extent do you agree or disagree with our proposals?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11 Is there anything you particularly **like** about our proposals?

Q12 Is there anything you particularly **dislike** about our proposals?

Q13 Are there any other ways we could deliver the service better within the resources available?

Q14 How, if at all, do you think our proposals would impact on your ability to get support if you needed it?

- ☐ Make it much harder
- ☐ Make it a little harder
- ☐ No difference
- ☐ Make it a little easier
- ☐ Make it much easier
- ☐ Don't know

Why do you say this?

Q15 What else would help you to access support if you needed it?

Q16 How, if at all, do you think our proposals would impact other people's ability to access the support they need?

- ☐ Make it much harder
- ☐ Make it a little harder
- ☐ No difference
- ☐ Make it a little easier
- ☐ Make it much easier
- ☐ Don't know

Why do you say this?

Q17 What else would help people to access the support they need?

Any other comments

Q18 Do you have any other comments?

Please continue if you are an 'Early help service user/ or family member of a service user (past or present)' or 'Interested member of the public' as identified in Q1. Otherwise, please skip to the instructions at the end of the questionnaire.

About you

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would therefore be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q19 What is your gender identity?

- ☐ Male
- ☐ Female
- ☐ Other (e.g. pangender, non-binary etc.)

Q20 Is your gender identity the same as the gender you were assigned at birth?

- ☐ Yes ☐ No

Q21 What was your age on your last birthday? (Please enter your age in numbers not words)

Q22 What is your full postcode?

This will allow us to see how far people live from our centres. It will not identify your house.

Q23 Are you a parent or carer of a young person aged 17 or under?

☐ Yes

☐ No

Q24 If yes to Q23, what are the ages of the children in your care? Please tick all applicable

☐ 0-4

☐ 11-15

☐ 5-10

☐ 16-17

Q25 If yes to Q23, do any of the children in your care have a long-standing illness, disability or infirmity?

☐ Yes

☐ No

Q26 Are you a carer of a person aged 18 or over?

☐ Yes

☐ No

Q27 Do you have a long-standing illness, disability or infirmity?

☐ Yes

☐ No

Q28 What is your ethnic group? Please tick one box only.

☐ White

☐ Black or Black British

☐ Mixed

☐ Other ethnic group

☐ Asian or Asian British

Q29 What is your religion?

☐ No religion

☐ Jewish

☐ Christian (all denominations)

☐ Muslim

☐ Buddhist

☐ Sikh

☐ Hindu

☐ Any other religion

Q30 In total, how many cars or vans are owned or available for use by members of your household?

☐ None

☐ Three

☐ One

☐ Four or more

☐ Two

☐ Don't know

Q31 What is your highest level of qualification you have obtained?

- | | |
|---|--|
| <input type="checkbox"/> No qualifications | <input type="checkbox"/> Lower degree or PGCE (e.g. BA or BSc etc) |
| <input type="checkbox"/> GCSEs/O-levels or equivalent | <input type="checkbox"/> Higher degree (e.g. MSc, Phd etc) |
| <input type="checkbox"/> A-levels or equivalent | <input type="checkbox"/> Professional, vocational or work-related qualifications |
| <input type="checkbox"/> Diploma in higher education | <input type="checkbox"/> Other |

Q32 Which of these activities best describes what you are doing at present?

- | | |
|--|--|
| <input type="checkbox"/> Employee in full-time job (30 hours plus per week) | <input type="checkbox"/> Full-time education at school, college or university. |
| <input type="checkbox"/> Employee in part-time job (less than 30 hours per week) | <input type="checkbox"/> Unemployed and available for work |
| <input type="checkbox"/> Self employed full or part-time | <input type="checkbox"/> Permanently sick / disabled |
| <input type="checkbox"/> On a government supported training programme - e.g. Modern Apprenticeship / Training for Work | <input type="checkbox"/> Wholly retired from work |
| | <input type="checkbox"/> Looking after the home |
| | <input type="checkbox"/> Doing something else |

Q33 Are you an employee of Leicestershire County Council?

- ☐ Yes ☐ No

Q34 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- | | |
|--|----------------------------------|
| <input type="checkbox"/> Bi-sexual | <input type="checkbox"/> Lesbian |
| <input type="checkbox"/> Gay | <input type="checkbox"/> Other |
| <input type="checkbox"/> Heterosexual / straight | |

Thank you for your assistance. Your views are important to us.

When the consultation closes on Sunday 22nd April 2018, we will report the results back to Cabinet in Summer 2018.

Please return your completed survey to: Early Help Consultation, Leicestershire County Council, Have Your Say, FREEPOST NAT18685, Leicester, LE3 8XR

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any information collected from the 'About you' section of this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.

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Early Help Services:

Have your say on plans for
a new 0-19 Family Support Service

What do you think?



Questionnaire



Our plans for a new 0-19 Family Support Service



Leicestershire County Council is planning to merge 4 early help services to create one new 0-19 Family Support Service.



We want to know what you think about the plans.



Please read through the easy read document called “Early Help Services: Have your say on plans for a new 0-19 Family Support Service”.



Please tell us what you think about the plans by answering the questions in this document.



Please send us your answers back by 22nd April 2018.

Your role



Question 1: Are you.... (please tick only one)

- ☐ A user or a family member of someone who uses an early years service? - **go to Question 4**
- ☐ Someone who is just interested? - **go to Question 7**
- ☐ A Leicestershire County Council worker? - **go to Question 7**
- ☐ A worker in a school or nursery? - **go to Question 2**
- ☐ Answering for a voluntary or community group? - **go to Question 2**
- ☐ A Health professional? - **go to Question 2**
- ☐ A councillor? - **go to Question 2**
- ☐ A worker who has links to an early years service? - **go to Question 2**
- ☐ Something else? - please say - **go to Question 2**





Question 2: If you are answering for an organisation, is this the official reply from your organisation?

☐

Yes

☐

No

Question 3: If 'Yes' Please give your details

Name:

Your role:

Name of the
organisation

Post code of
the
organisation

How you used the service



Question 4: How long ago did you last use an early years service?

☐

Within the last 3 months

☐

Between 3 and 6 months ago

☐

Between 6 months and 1 year ago

☐

Between 1 year and 2 years ago

☐

Longer than 2 years ago

☐

Don't know



Question 5: Which early help services have you used? Tick all that apply

- ☐ Supporting Leicestershire Families (SLF)
- ☐ Children's Centres
- ☐ Youth Offending Service (YOS)
- ☐ Community Safety
- ☐ Early Help Information, Support and Assessment (EHISA)
- ☐ Don't know



Please explain what service you got



Question 6: Where did you have the service?
Tick all that apply

☐

At a Children's Centre

☐

At a Supporting Leicestershire
Families Centre

☐

At home

☐

At another location

☐

Don't know

Our plans



Question 7: What do you think about these ideas from our plans?

A. Having one service for 0-19 year old?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


B. Children and young people are at the heart of support that is being offered?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐



C. We work with the whole family?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


D. We focus on families that have the most difficult challenges?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐



Question 8: What do you think about these ideas for how we deliver the service?

A. Putting information and advice on a new, better website?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


B. Supporting people locally through drop-in sessions, group work and one-to-one support?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐



C. Using services from other organisations in the local area?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


D. Running the services from Family Wellbeing Centres and community venues, as well as in people's homes?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐



We plan to run the services from 15 centres.
These are explained on page **12**, **13** and **14** of the other document.



Question 9: Do you think these 15 centres are the best for the service?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


Why do you say this? Are there any other places that should have a centre?



Question 10: Do you agree or disagree with our plans?



Agree
strongly

☐


Agree

☐


Not sure

☐


Disagree

☐


Strongly
disagree

☐


Don't
know

☐


Question 11: Is there anything you particularly like about our plans?



Question 12: Is there anything you particularly don't like about our plans?



Question 13: Are there any other ways we could run the service better with the money we have?



Question 14: Would our plans make it easier or harder for you to get a service if you needed it?



Much
easier

☐


Easier

☐


No
difference

☐


Harder

☐


Much
harder

☐


Don't
know

☐

Why do you say this?





Question 15: What else would help you get support if you needed it?



Question 16: Would our plans make it easier or harder for other people to get a service if they needed it?



Much easier

☐


Easier

☐


No difference

☐


Harder

☐


Much harder

☐


Don't know

☐

Why do you say this?





Question 17: What else would help other people get support if they needed it?

Any other comments



Question 18: Do you have any other comments?

About you



Please answer these questions about yourself. Your answers will help us to make sure we are getting the views of all the different people in Leicestershire.



Question 19: Are you...

☐

Male?

☐

Female?

☐

Other?



Question 20: Is your gender the same as the one you were given at birth?

☐

Yes

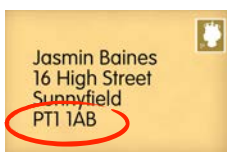
☐

No



Question 21: What was your age last birthday?

Question 22: What is your full post code?





Question 23: Are you a parent or carer of a young person aged 17 or under?

☐

Yes

☐

No - go to Question 26



Question 24: If 'Yes' how old are your children?

☐

0-4

☐

11-15

☐

5-10

☐

16-17



Question 25: If you answered 'Yes' to Question 23, do any of your children have a long term health problem or disability?

☐

Yes

☐

No



Question 26: Are you a carer of a person aged over 18?

☐

Yes

☐

No



Question 27: Do you have a long term illness or disability?

☐

Yes

☐

No



Question 28: What is your ethnic group?

☐

White

☐

Black

☐

Mixed

☐

Asian

☐

Other



Question 29: What is your religion?

☐

No religion

☐

Jewish

☐

Christian

☐

Muslim

☐

Buddhist

☐

Sikh

☐

Hindu

☐

Other



Question 30: How many cars or vans does your house have?

☐

None

☐

Three

☐

One

☐

Four or more

☐

Two

☐

Don't know



Question 31: What is the highest qualification you have?

☐

No qualifications

☐

GCSEs or 'O' levels

☐

'A' levels

☐

Diploma in higher education

☐

University degree

☐

Masters degree

☐

A professional qualification or NVQ

☐

Other

**Question 32: Are you...**

- ☐ In a full time job?
- ☐ In a part time job?
- ☐ Working for yourself?
- ☐ On a government training scheme?
- ☐ At school, College or University?
- ☐ Unemployed?
- ☐ Long term sick or disabled?
- ☐ Retired?
- ☐ Looking after the home?
- ☐ Doing something else?



Question 33: Are you working for Leicestershire County Council?

☐

Yes

☐

No

Question 34: Are you...

☐

Bisexual - attracted to both men and women

☐

Gay - men who are attracted to men

☐

Lesbian - women who are attracted to women

☐

Heterosexual or straight- attracted to people of the opposite sex

☐

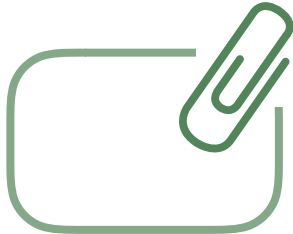
Other

Thank you



Thank you for giving us your views.

To send us your completed questionnaire you can either:



- Save it to your computer and add it as an attachment in an email to: **earlyhelppreview@leics.gov.uk**



- Print it out and post it to:
**Early Help Consultation
Leicestershire County Council
Have Your Say
FREEPOST NAT18685
Leicester
LE3 8XR**



You don't need to put a stamp on the envelope.



Please send your answers back by Sunday 22nd April 2018.

If you need more information about these plans please contact us on:



Telephone: **0116 305 3416**

Email: **earlyhelppreview@leics.gov.uk**

Early Help Services: Have your say on proposals for a new 0-19 Family Support Service



May 2018

Strategic Business Intelligence Team
Leicestershire County Council

Early Help Services Review - Public consultation survey results

Jo Miller
Strategic Business Intelligence Team Leader

Michelle Monamy
Research and Insight Officer

Strategic Business Intelligence Team
Strategy and Business Intelligence
Chief Executive's Department
Leicestershire County Council
County Hall, Glenfield
Leicester LE3 8RA

Tel 0116 305 7341
Email jo.miller@leics.gov.uk

Produced by the Strategic Business Intelligence Team at Leicestershire County Council.

With support from:

- Communities Team, Leicestershire County Council
- Communications Team, Leicestershire County Council

Whilst every effort has been made to ensure the accuracy of the information contained within this report, Leicestershire County Council cannot be held responsible for any errors or omission relating to the data contained within the report.

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Key Findings

- In total, 794 responses were received. Demographic responses indicate that the majority of respondents were aged between 25 and 44. Results also indicate a higher proportion of females responded to the survey and that the majority were parents or carers.
- Over half of responses (53.9%) were from Early Help service users or family members (past or present). Amongst these, two thirds (66%) indicated that they had accessed early help services within the last three months and the majority (89%) had used Children's Centres. Respondents described a range of services received, including breastfeeding support, various support groups and health visitor or midwife support.
- Two thirds (74%) of respondents agreed with the proposed principle relating to a whole family approach and two thirds agreed with the proposed principle relating to children and young people being at the heart of support (70%). However, fewer respondents agreed (44%) with the principle of providing an integrated service for 0-19 year olds.
- When asked about proposed locations, 62% of respondents disagreed, with 43% indicating that they strongly disagreed with the proposed locations. Amongst subsequent comments, the most frequently referenced theme related to concerns about accessibility and/or transport.
- Over half of respondents agreed with each of the other ideas for delivering the service, including targeted support and involving local groups. Respondents were less likely to agree with the idea related to online self-help information, advice and guidance.
- Nearly two thirds (63%) disagreed with the proposals overall, with 42% of respondents indicating that they strongly disagreed. Early Help service users or family members of a service user (past or present) were significantly more likely to disagree with the proposals overall.
- When asked if there was anything they particularly liked about the proposals, the most frequently referenced theme related to integrated services or integrated working. When asked if there was anything they particularly disliked about the proposals, the most frequently referenced theme related to the closure of centres.
- Asked if there were any other ways that the council could deliver the service better within the resources available, the suggestion to keep the centres open was the most commonly referenced theme amongst respondents, followed by suggestions to make efficiencies elsewhere.
- The majority of respondents (77%) indicated that the proposals would make it harder for them to get support, with just over half (51%) indicating that the proposals would make it much harder. Almost half of all subsequent comments referenced travel or accessibility concerns.

Key Findings

- Respondents were asked what else would help them to access support. Many respondents cited local support or groups as being important in helping them to access support and many others reflected the view that the service should be kept as it is and centres should not be closed.
- The majority of respondents (89%) indicated that the proposals would make it harder for other people to get support, with over half of respondents (65%) indicating that the proposals would make it much harder. Almost half of all subsequent comments referenced travel or accessibility concerns.
- When asked what else would help people access the support they need, the top three recurring themes were local support or groups, the suggestion to keep the service as it is or not to close centres and improved information, publicity and signposting.
- When asked if they had any other comments, respondents often raised concerns, particularly regarding the impact of the proposals. Many respondents also took the opportunity to highlight the positive impact or value of the current service. Other common themes amongst comments include general disagreement with the proposals and the suggestion or request to re-think the proposals.
- Concerns related to mental health and/or anxiety represented another recurring theme raised amongst responses to more than one open-comment question. Across the open comments, other respondents were concerned that the proposals were a 'false economy,' with a number of references to the risk of creating bigger problems and greater financial costs in the long term. Respondents also took the opportunity across the various questions to highlight positive aspects of the existing service and its value.
- In addition to the responses received to the formal consultation, 40 letters and emails providing comments and feedback in response to the consultation were received from a range of stakeholders. The majority of responses raised concerns regarding the proposals, many highlighting concerns regarding the long term impact of the proposals and/or concerns regarding accessibility or transport issues. Concerns were also raised regarding specific proposals or areas. Some of the correspondence included suggestions and requests for further discussions.

Chapter 1: Introduction and methodology

Early Help Services

Leicestershire County Council's 'Early Help' service offers a range of support to help tackle problems for children, young people and their families at an early stage. The service comprises Supporting Leicestershire Families (SLF), Children's Centres, Youth Offending Service (YOS) and Community Safety, and Early Help Information, Support and Assessment (EHISA).

The council's budgets are under increasing pressure, meaning that early help costs need to be reduced by £1.5m. Contributions from Government and partners for some early help services have ended or are due to come to an end which would reduce the funding available by a further £2.3m – meaning budgets need to reduce by £3.8m in total.

This means that the authority has to deliver early help services differently. At the moment, there are four separate services with separate staff, buildings and management. The Council is proposing to join up support with the aim to focus on the whole family rather than treat particular issues in isolation. The proposed aim will also help the organisation to be more efficient by reducing overheads such as management costs and the number of buildings from which services are delivered.

The new proposed model would integrate the four existing areas together into a single Family Wellbeing Service, providing a core age-related offer targeted at vulnerable children, young people and their families, via whole-family working. Families will be assessed to identify need and multi-skilled Early Help Workers will deliver group and one-to-one intervention proportionate to need.

The proposals published at the launch of the consultation put forward plans for the new Family Wellbeing Service to deliver services from locality based teams operating from 15 service buildings, with five key public-facing Family Hub Buildings which would be located strategically across Leicestershire. The proposals also suggested that these would be supported by ten 'spoke' buildings for service delivery. The service would also incorporate flexible delivery in people's homes and from Community Centres.

Overview of the process

The council has consulted with the public on the proposed changes to the Early Help service. A consultation survey was made available on the council website from 22 January 2018. This was accompanied by an information booklet which set out the proposals.

The survey asked for views on the proposed 0-19 Family Wellbeing Service. The consultation closed on the 22 April 2018 (a three month fieldwork window).

Communications and media activity

A range of targeted and general activity was used to reach key audiences and encourage them to take part in the consultation, including:

- Face-to-face conversations with service users
- Drop-in sessions for people who use early help services were held at children's centres and SLF hubs – promoted through face-to-face and posters. Paper copies of the survey were also distributed to centres to encourage responses.
- Briefing sessions for partner agencies and stakeholders
- Briefings for staff - promoted through email and face-to-face
- A number of media releases issued urging people to have their say, and promoting consultation events - circulated to all local and regional broadcast and print outlets and generated a wide-range of coverage.
- Social media posts across Facebook, Twitter and LinkedIn
- News story published on the council's website
- Consultation published and promoted on the council's website, with short URL (www.leicestershire.gov.uk/earlyhelp)
- Consultation information events for residents were held at venues across the county - promoted through media, social media and posters.

Alternative formats/Equality and Human Rights Impact Assessment (EHRIA)

The EHRIA screening process highlighted equalities considerations and steps were put in place to make the process open and inclusive, and reduce any barriers to participation.

The consultation information and questionnaires were made available to download from the council's website, including in Easy Read format. Copies were also available as hard copy and in alternative formats on request - as stated in the information booklet. A freepost return address was provided for completed hard copy surveys to encourage responses.

Drop in sessions were held during the consultation period to provide an opportunity for people who use services to get help from staff to complete the consultation survey.

The consultation information events were held at accessible venues.

A help line was provided for anyone who wanted assistance completing the surveys over the phone.

The survey was designed to be user-friendly on mobile devices, in view of the demographic and to facilitate access.

Analysis methodology

Graphs and tables have been used to assist explanation and analysis. Question results have been reported based on those who provided a valid response, i.e. taking out the 'don't know' responses and no replies. Chart percentages have been rounded to the nearest whole number

The responses of different demographic groups were also statistically compared using Chi-Square analysis.

Analysis of open-ended comments

The survey contained ten open-ended questions. A total of 4,330 comments were left across these questions. For the purpose of analysis, coding frames were devised for each of the questions. All of the comments were read and coded by analysts. Open comments themes are available in Appendix 2. Children and Family Services Department has been provided with all responses in full for further consideration. This report includes examples of verbatim comments and where obvious, spelling mistakes and grammatical errors have been corrected.

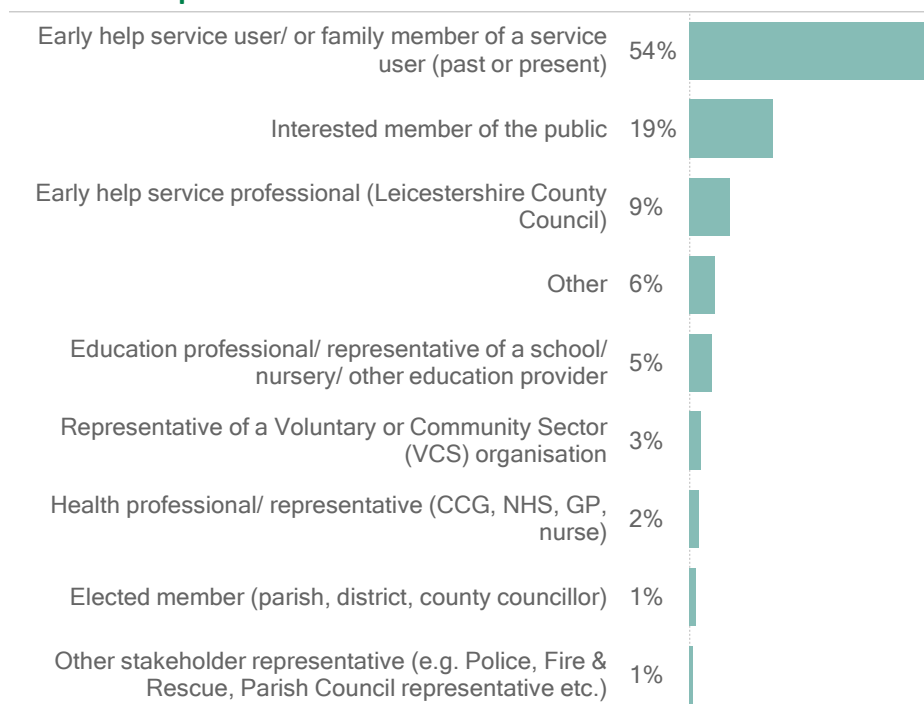
Response rate and stakeholder profile

During the consultation period, 794 people responded to the survey, comprising 493 online submissions and 301 paper responses. Two-thirds of respondents were females (62%). Two thirds of respondents were of White ethnicity and half of all respondents (49%) indicated that they were aged between 25 and 44 years. The majority of

respondents who provided a valid postcode were from Hinckley and Bosworth district (29.5%) and Charnwood District (18.1%).

Over half of responses (53.9%) were from Early Help service users or family members (past or present). The breakdown of respondents is shown in chart 1, and a full respondent profile is provided in Appendix 3.

Chart 1: Respondent breakdown



Base: 794

Those who responded 'other' include volunteers, representatives of other organisations such as schools, and Leicestershire County Council employees.

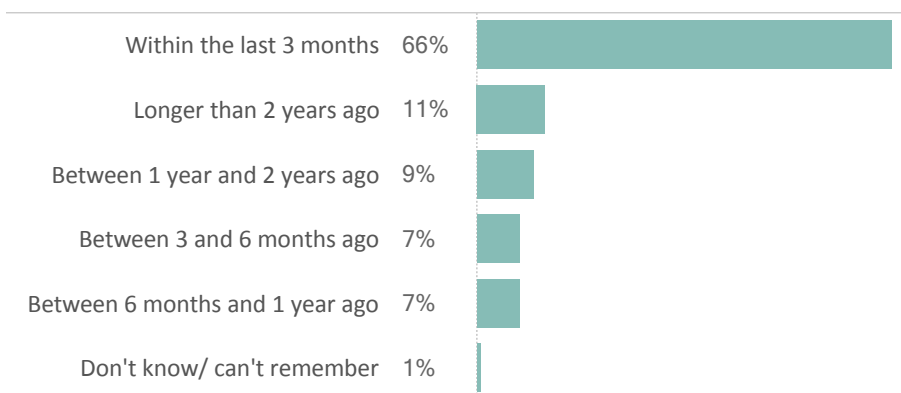
Early Help Services Review - Public consultation survey results

Thirty respondents (3.8%) indicated that they were providing an official organisational response to the consultation. These included stakeholders from the voluntary and community sector, education, health and local government. A full list of these organisations is available in Appendix 4.

Service usage

Chart 2 shows that amongst service users (past or present), two thirds (66%) indicated that they had accessed early help services within the last three months.

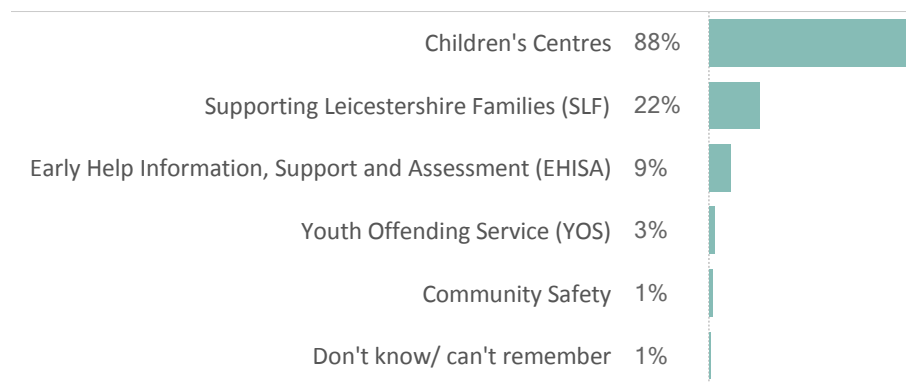
Chart 2: Most recent use of Early Help Services



Base: 428

The majority of respondents (89%) had used Children's Centres, with 22% indicating that they had used the Supporting Leicestershire Families service. Chart 3 provides a breakdown of early help services used by respondents.

Chart 3: Early Help services used



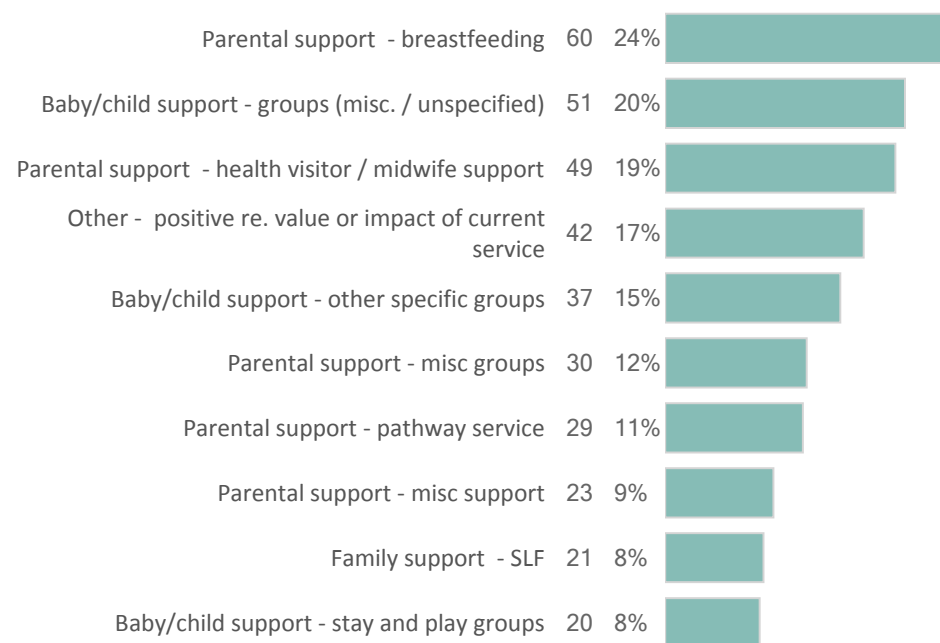
Base: 426

Respondents were also asked to describe the service they received. Comments represented a wide range of service areas, with respondents often referencing specific services such as breastfeeding support, health visitor/midwife support and the pathway service. Respondents also used this opportunity to provide positive feedback regarding the value or impact of the service(s). Chart 4 shows the top 10 codes assigned to the comments. A full list of codes is in Appendix 2.

Early Help Services Review - Public consultation survey results

"Bosom babies breastfeeding support"
"Various baby groups"
"Play groups for my new born daughter"
"Health visiting appointments"
"I have found the support to have been invaluable"
"Baby next steps group session"
"Parent support group."
"Attended a pathway group at Thurmaston children's centre weekly when my daughter was between around 2 and 7 months old."
"Various early years support and advice groups"

Chart 4: Descriptions of services used—top 10 codes

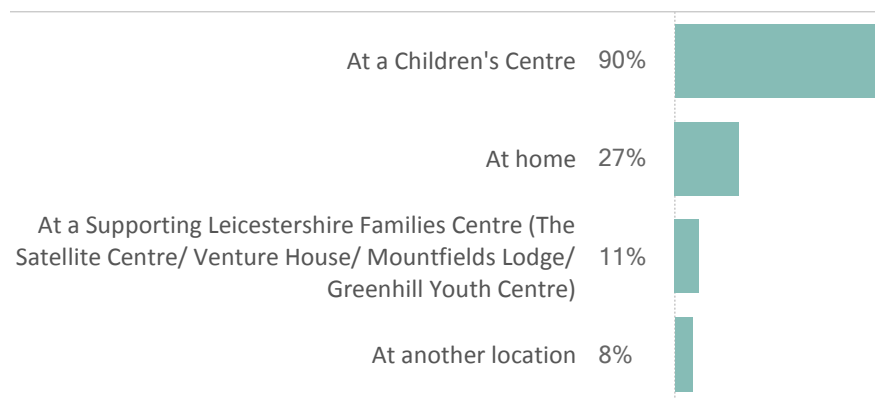


Base: 253

When asked where they had accessed services, the majority of respondents (90%) indicated that they had accessed them at a Children's Centre.

Chart 5 provides further details of where respondents had accessed services.

Chart 5: Location of Early Help Services used (multiple response)



Base: 425

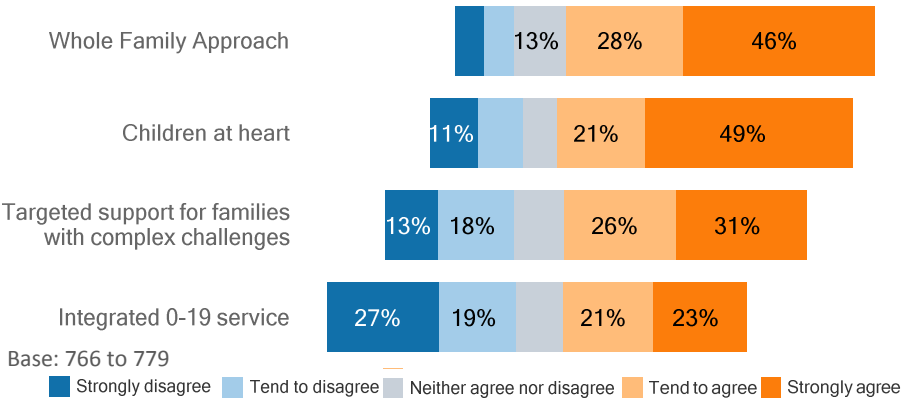
Chapter 2: Our proposals

Respondents were asked several questions about what they thought about the council’s proposals.

Q7 Views on proposed principles

Respondents were asked to what extent they agreed or disagreed with the principles being proposed. Chart 6 shows that over two thirds of respondents (74%) agreed with the principles relating to a whole family approach and to children and young people being at the heart of support. However, fewer respondents agreed (44%) with the principle of providing an integrated service for 0-19 year

Chart 6: Views on proposed principles¹



Respondents who were Early Help service users or family members (past and present) were significantly more likely to disagree with

¹ Chart headings abbreviated - see appendix 1 for the full wording of proposed principles
May 2018

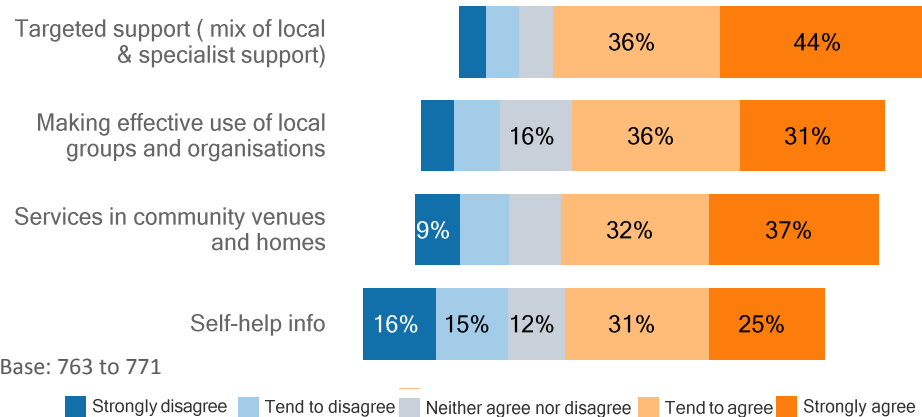
the principles related to an integrated 0-19 service and a focus on complex families.

Respondents who indicated that they were parents/carers of a young person under 17 years old were also significantly more likely to disagree with the principle of an integrated 0-19 service.

Q8 Views on ideas for service delivery

Respondents were asked to what extent they agreed or disagreed with the various ideas for delivering the service. Chart 7 shows that over half of respondents agreed with each of the ideas listed. The majority of respondents (80%) agreed with the idea of targeted support provided locally through a mix of drop-in sessions, group work and hands-on individual support – supported by specialist

Chart 7: Views on ideas for service delivery²

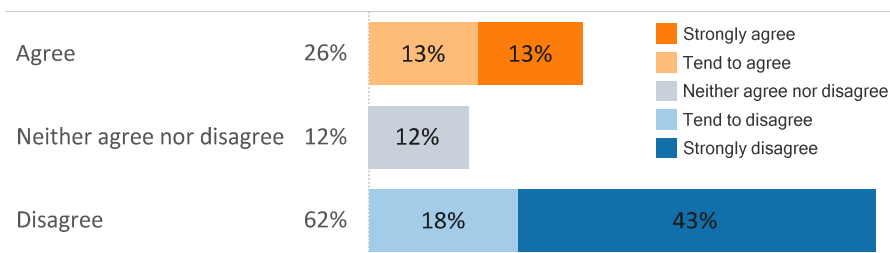


² Chart headings abbreviated—see appendix 1 for the full wording of ideas for service delivery

Q9 Proposed locations

Respondents were asked to what extent they agreed or disagreed that the 15 proposed locations for the Family Wellbeing Centres are best for delivering the services across the county. Chart 8 shows that 62% of respondents disagreed, with 43% indicating that they strongly disagreed with the proposed locations. Respondents who indicated that they were a parent/carer of a child aged 0-4 were significantly more likely to disagree.

Chart 8: Views on proposed locations



Base: 751

Respondents were then asked to provide additional comments to explain their response to the previous question. Chart 9 shows the top 10 codes. A full list of codes is available in Appendix 2. The most frequently referenced theme in response to this question related to concerns about accessibility and/or transport. A number of responses under this theme also reference accessibility concerns for rural locations. Other common themes in response to this question include concerns for the vulnerable (such as those with financial, physical and/or mental health issues), concerns regarding the distribution of locations (including whether the choice of proposed locations is based on need) and concerns around service availability,

(including potential capacity issues and whether groups or sessions will be able to continue).

Whilst many responses reflected specific concerns regarding the proposals, many respondents also commented on the value or positive impact of the Early Help service, particularly from personal experience. In addition, 41 respondents also suggested alternative services or stated support for specific locations in their responses, such as centres in Hinckley, Braunstone, Castle Donington and Earl Shilton.

"Closing them in areas that require significant travel would further isolate vulnerable people and families. "

"Not enough locations with bus routes for families [who] do not drive and have to use public transport. Me and my son would have to travel.

"These families are our most vulnerable, consisting with mental/physical issues, therefore the stress and pressure to travel to a hub isn't always the best solution. "

"My local children's centre in Desford has and is helping me greatly with advice, weigh-ins & classes for me & my premature baby and toddler."

"The proposed services don't seem very equally spread across the county."

"A lot more families will fall through the gaps with the inevitable risk of increased mental un-health, stress, isolation and a decrease in children's well being."

"I think it will significantly reduce the services offered and therefore impact the well being of children and their families."

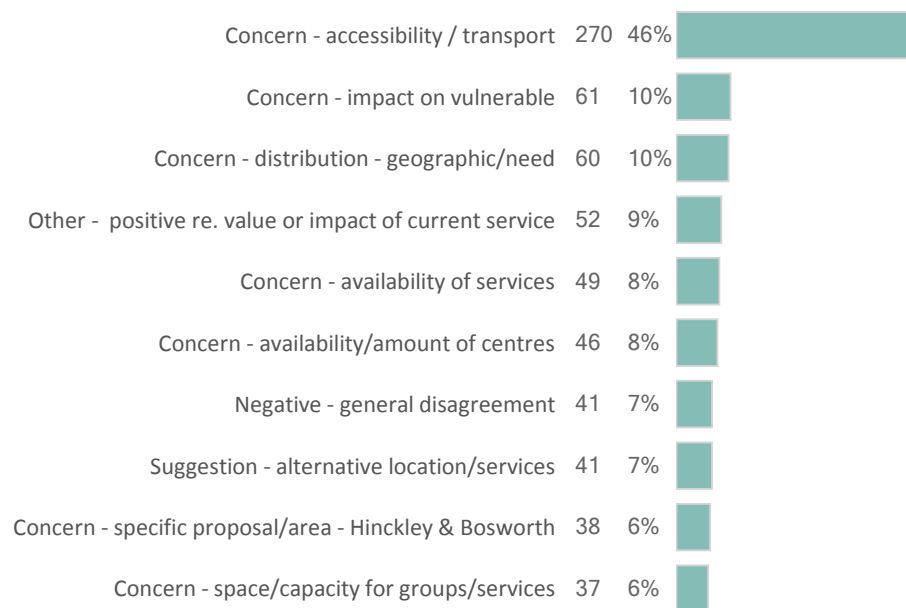
"These are not enough to support the amount of people needing to use the service"

"I think there should be a Family Support Centre in Melton and another 2 in Leicester central"

"I disagree with closing of centres"

Early Help Services Review - Public consultation survey results

Chart 9: Comments regarding proposed locations– top 10 codes



Base: 588

A number of respondents also raised concerns regarding specific proposals or geographic areas and these are summarised in chart 10. For example, comments related to Hinckley and Bosworth included concerns regarding Desford, Barwell and Bagworth and repeated references to deprivation and accessibility. Comments regarding Charnwood district included recurring references to Shelthorpe and Cobden, also highlighting the fact that these are areas of high deprivation. For the Charnwood area, specific references were also made regarding Mountsorrel, Shepshed, Anstey and Thurmaston.

Comments regarding Melton included concerns about the suitability of Venture House. Comments relating to North West Leicestershire district included references to Ashby, Warren Hills, Measham and Castle Donington.

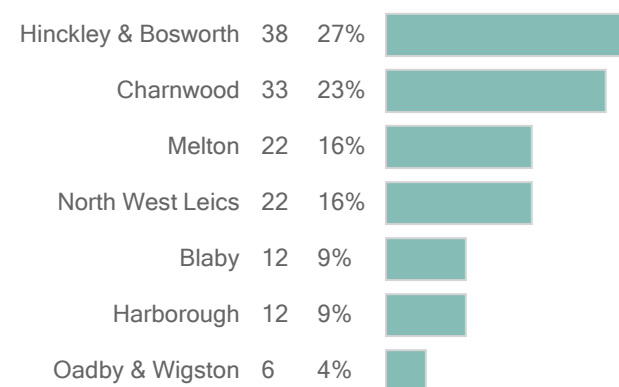
"Desford. Desford reach area is very large. I don't drive and know many families, in my situation, some of the village[s] surrounding Desford are very isolated, coming to Desford and meeting other parents has saved my life."

"If you close Mountsorrel (as proposed), this means families travelling by bus into Loughborough to receive services, and the nearest centre for the families living in south Charnwood would then be Shelthorpe ."

"What happens to those people who want to use the facilities but are unable to drive and will have to travel on public transport. This will bear a cost implication on poorer families."

"...Moira and Blackfordby have no bus service to Measham, not everyone drives, least of all the people most in need of your services..."

Chart 10: Concerns with references to specific proposals or areas



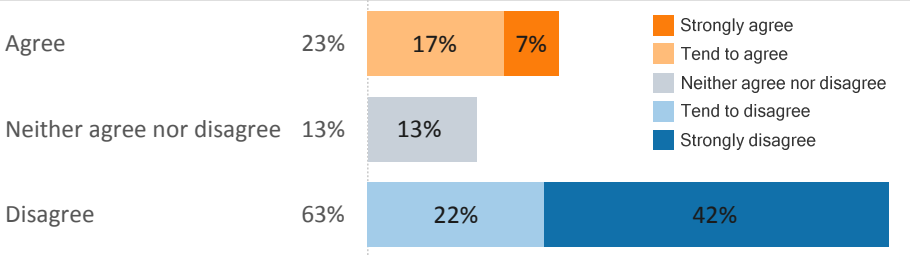
Base: 141

Q10 The proposals overall

Respondents were asked to what extent they agreed or disagreed with the proposals overall. As shown in chart 11, nearly two thirds (63%) disagreed, with 42% of these respondents indicating that they strongly disagreed with the proposals. Just under a quarter (23%) of respondents agreed with the proposals overall.

Respondents who indicated that they were Early Help service users or family members of a service user (past or present) were significantly more likely to disagree with the proposals overall. Female respondents and those who were parents/carers of a child were also significantly less likely to agree.

Chart 11: The proposals overall



Base: 763

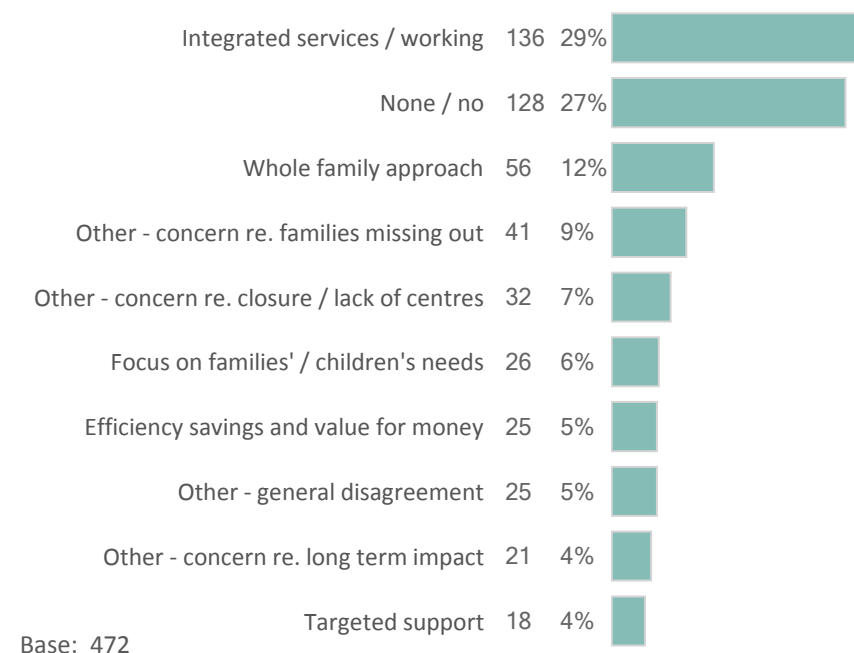
Q11 Aspects liked about the proposals

Respondents were asked if there was anything they particularly liked about the proposals. Chart 12 shows that the most frequently referenced theme in response to this question related to integrated services or integrated working. The second most frequently referenced theme reflected respondents who indicated that they did not like anything about the proposals.

Other recurring themes and areas which respondents liked about the proposals include the whole family approach, the focus on families’ or children’s needs, efficiency savings, and targeted support. Respondents did also highlight a number of concerns, including concerns regarding families missing out, concerns regarding the closure or lack of centres and concern regarding the long term impact of the proposals.

- “I like the concept of one 0-19 Service.”
- “Integrating all services”
- “Approaching the whole family to support is good”
- “I like the fact the work will focus on whole families as I feel this kind of work achieves the best outcomes for the family.”
- “Care needs to be taken with a very targeted approach as you can end up missing people who need help.”
- “Closing local centres will leave family support significantly reduced.”
- “I like the idea of putting families at the centre of this proposal “
- “Consolidation will help reduce admin and background costs.”

Chart 12: Aspects liked about the proposals—top 10 codes



Q12 Aspects disliked about the proposals

Respondents were asked if there was anything they particularly disliked about the proposals. As chart 13 shows, the most frequently referenced area of dislike related to the closure of centres. Related to this theme, many respondents also highlighted issues around accessibility and/or the location of services.

The loss of services or provision was referenced by 84 responses. Comments also highlighted the integration or co-location of services as an area of dislike, with several respondents expressing particular concern about the youth offending service being integrated or co-located with other services.

Concerns were also raised regarding the potential impact of the proposals on vulnerable children and families (including those living in areas of high deprivation) and regarding the increase in targeted services or reduction in universal services.

As with responses to other questions, respondents also provided positive comments and feedback regarding the impact or value of the service, often from personal experience.

"Closing such a large number of Children's Centres is a huge mistake."

"The proposal of losing so many venues"

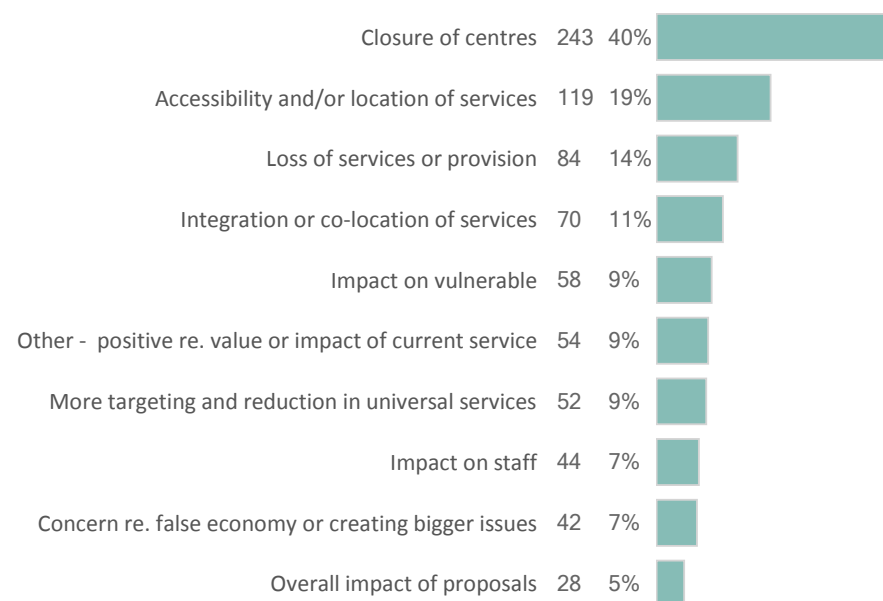
"I think some of the family centres are too far apart and I'd like to see consideration for travel support if the family centre is a certain distance away from their home"

"Closing of play groups, lack of feeding support, less support for post natal depression"

"The concept of merging children's and youth offending schemes in the same building."

"A reduced service offer for vulnerable families"

Chart 13: Aspects disliked about the proposals—top 10 codes



Base: 611

Q13 Suggestions for service delivery within available resources

Respondents were asked if there were any other ways that the council could deliver the service better within the resources available. The suggestion to keep the centres open was the most commonly referenced theme, followed by suggestions to make efficiencies elsewhere. A notable proportion of respondents replied 'don't know' or indicated that they did not think there were any other ways to deliver the service better within the resources available. A number of respondents suggested that partnership working could be improved. Some respondents made suggestions regarding the structure of the new service, for example separating specific age groups or services. A number of respondents also took the opportunity to provide positive feedback regarding the value or impact of the service.

"Keep the centres open"

"Still keep some centres in the villages for specific things not just combining it all"

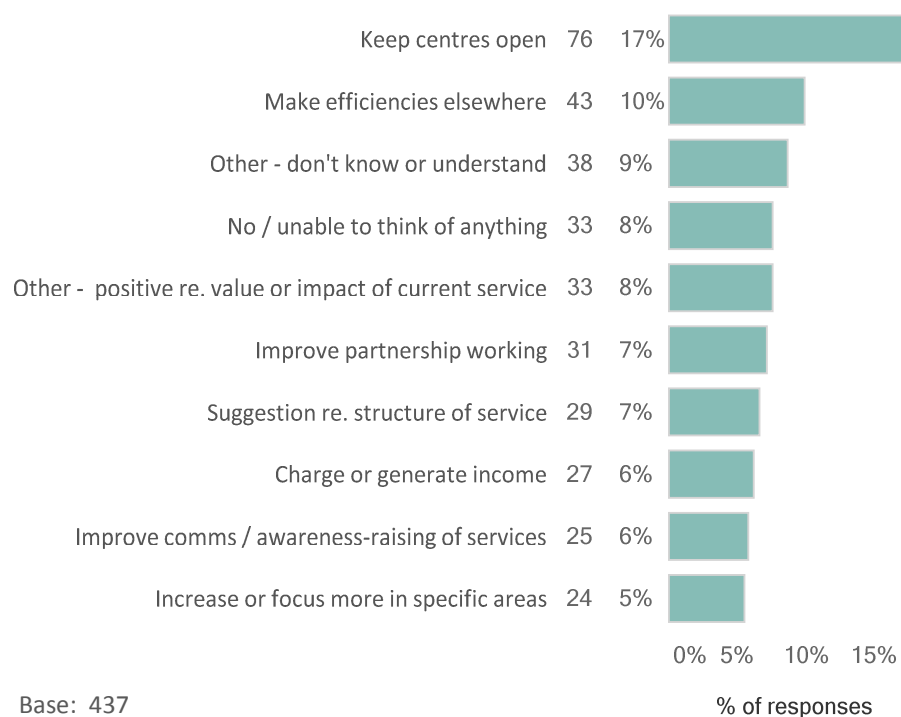
"Make cuts to areas less important than supporting families with children under 5"

"Getting rid of higher up management would help so more building[s] can be kept"

"Collaborative working - less duplicate working."

"Look at renting out space in children centres to get income when they are not being used to deliver these services rather than closing them."

Chart 14: Suggestions for service delivery—top 10 codes

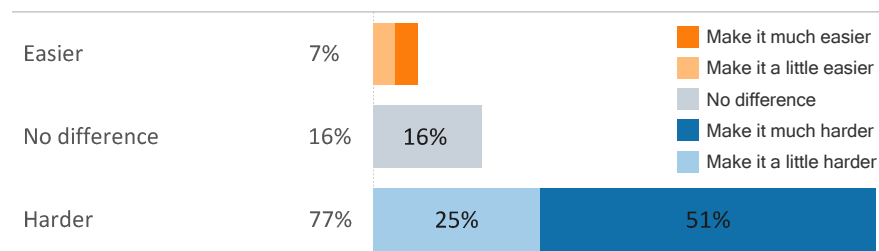


Q14 Impact of proposals on ability to get support

Respondents were asked how they thought proposals would impact upon their ability to get support. The majority of respondents (77%) indicated that it would be harder, with just over half of respondents (51%) indicating that the proposals would make it much harder to get support. Less than one in ten (7%) indicated that the proposals would make it easier to get support.

Respondents who indicated that they were a parent/carer of a child aged 0-4 were significantly more likely to say that the proposals would make it harder to access support.

Chart 15: Impact of proposals to access support



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After being asked how they thought proposals would impact upon their ability to get support, respondents were asked to provide comments to supplement their answer. Almost half of all responses (213) to this question referenced travel or accessibility concerns. Other recurring themes in response to this question include concerns regarding the reduction or loss of services and the impact of tighter thresholds for support, in particular concern that the family would not be considered 'vulnerable' or 'in need.'

However, 35 respondents did indicate that their personal circumstances would mean no significant impact for them and 34 respondents indicated that they did not use services or that the question was not applicable. Concerns regarding the service's ability to cope with demand and the fact that reduced resources will make it harder to access services were also recurring themes amongst responses.

"I would have to get, and pay for, a bus to one of the hubs. It is a 50 minute journey each way. Organising and timing that with a baby and a toddler would be very hard to do."

"I wouldn't be able to go to other centres as I don't drive."

"If drop in groups and sessions are stopped at the children's centres [I] would have nowhere to drop in for support or advice."

"Not having a building to drop into could impact greatly on the support children[s] centres currently offer. Having midwifery and health delivering their services and doing early child development checks in centres help support families to continue to make connections and this may be lost."

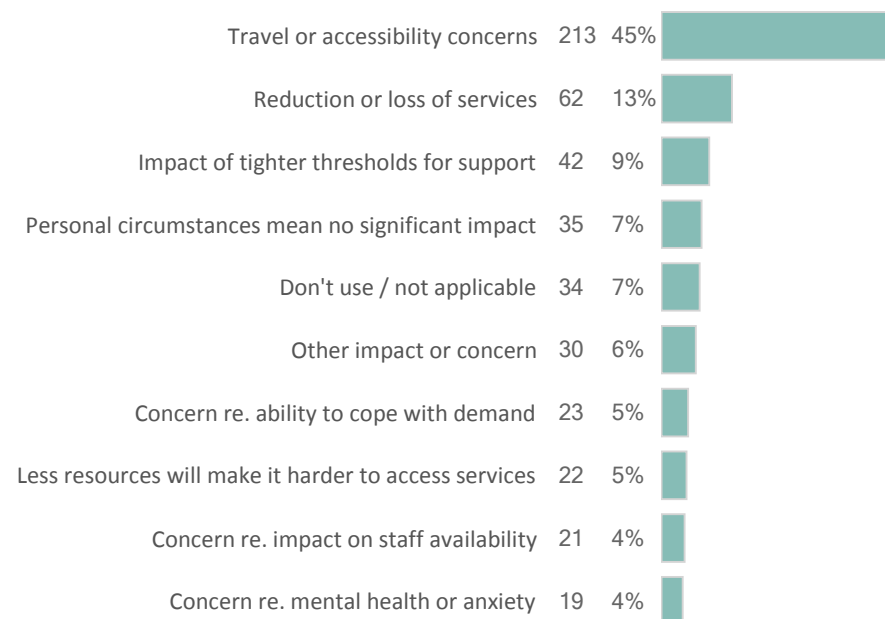
"I don't receive support from these services and as I don't live in Leicestershire it won't impact on me directly."

"There won't be any support from Children's Centres for someone like me, or for many people who gain a lot from their local Children's Centres, but don't fall into the category of being the more complex cases. I'm sure there will be a high percentage of people who currently access those services who would be unable to if this goes ahead."

"I wouldn't feel confident to cross the district to access a centre if I'd never been to one before"

"Services may become oversubscribed."

Chart 16: Impact of proposals to access support - top 10 codes



Base: 470

Q15 Suggestions for accessing support

Question 15 asked respondents what else would help them to access support if they needed it. As shown in chart 17, many respondents (93) cited local support or groups as being important in helping them to access support and the second most referenced theme reflected the view that the service should be kept as it is and centres should not be closed. Respondents also referenced other aspects of support that would help them, including improved information or publicity and signposting. There were also a notable number of references to online support, which were frequently qualified with the proviso that it needs to be easy to access and navigate. Support with transport was referenced by 29 respondents, including improved public transport and financial support. Other recurring themes in response to this question include more staff support, telephone support and health services (GP or other health professional).

"Support in the locality"

"A local group, as is currently offered. Cherubs in Anstey was a literal lifesaver for myself & my son."

"Enhanced publicity/information... perhaps more reporting/information points for example in libraries although there would be some training involved for staff to signpost accordingly and appropriately. Given the fewer localities some tie-in with info regarding transport links etc."

"Keep the centres open"

"Things staying the way they are now!"

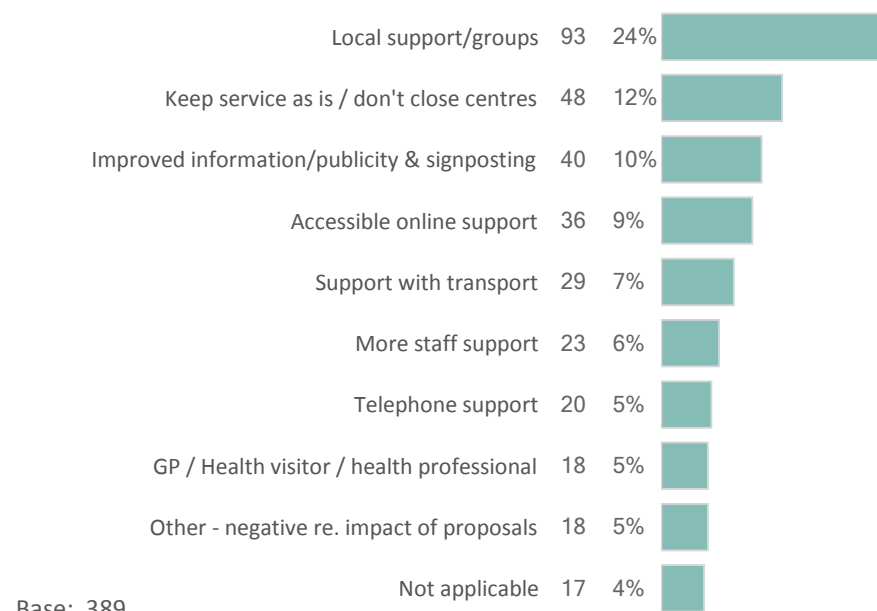
"Easy access internet page explaining all of the services offered and the specialist areas"

"A more regular bus service"

"Transport or [subsidies] to the new centres"

"Free transport"

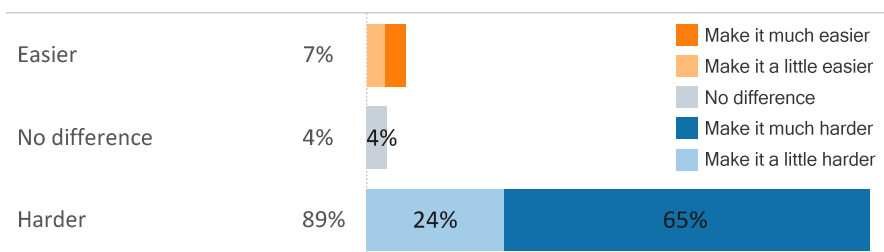
Chart 17: Suggestions for accessing support—top 10 codes



Q16 Impact of proposals for other people to access support

Respondents were asked how they thought proposals would impact upon other people's ability to get support. The majority of respondents (89%) indicated that it would be harder, with over half of respondents (65%) indicating that the proposals would make it much harder to get support. As with the responses to question 14 (about their ability to get support), less than one in ten (7%) indicated that the proposals would make it easier to get support.

Chart 18: Impact of proposals for other people to access support



Base: 707

After being asked how they thought proposals would impact upon other people's ability to get support, respondents were asked to provide comments to supplement their answer. Over half of the responses to this question referenced travel or accessibility concerns. Many respondents also referred to their previous comments.

Other recurring themes include concern regarding the reduction or loss of services, families or vulnerable people missing out and the potential lack of support, including peer support. Respondents also referenced the impact of tighter thresholds for support and the fact that fewer resources will make it harder to access services.

Comments that reflected a positive or hopeful view regarding the impact of the proposals were referenced by 18 responses.

"It is often a struggle to get "hard to reach" families to access services offered in [their] own community, but by making them travel a considerable distance, this may make it harder for them. They would be financially hit if [they] do choose to access services by public transport."

"Less venues, less provision i.e. groups."

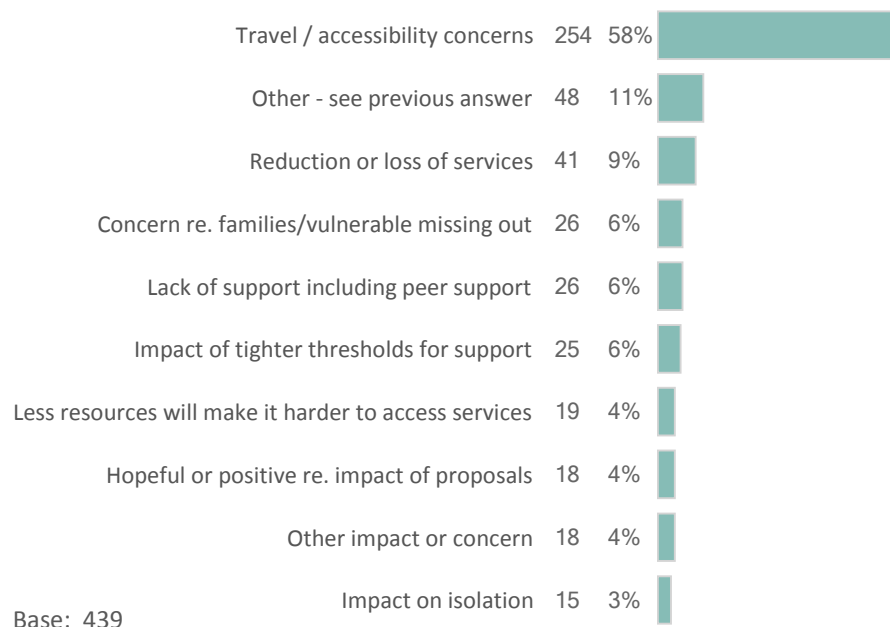
"Time for the various sessions [would be] more limited"

"I also think that families who aren't considered vulnerable would be put off using the new services as they would feel like the service isn't targeted at them and therefore they may feel like they are not entitled to access the support on offer"

"As the support will be much more targeted, it seems that many other people will lose the offer of support. It is important for people from all backgrounds to have a support network available to them"

"Could make it easier for people to access services."

Chart 19: Impact of proposals for other people to access support—top 10 codes



Q17 Suggestions for people to access support

Respondents were asked what else would help other people access the support they need. The top three recurring themes in response to this question were the same as those for question 15 (what else would help you to access support if you needed it?), namely local support or groups, the suggestion to keep the service as it is or not to close centres and improved information, publicity and signposting. Other frequently occurring themes include support with transport, accessible online support and more staff support.

"More local facilities"

"Leave more centres open in better locations"

"Much better transport links"

"Transport costs provided to low income families to access centres further away."

"To leave Children's Centres where they are"

"Things staying as they are"

"Knowing what is on offer where and when"

"Good publicity of services available so people know the services are still available even if not on the doorstep."

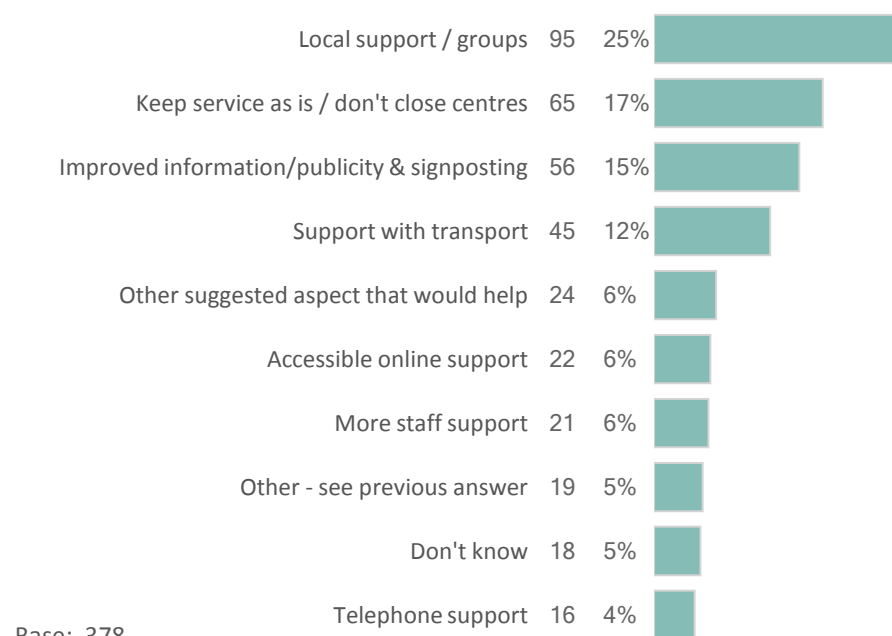
"Better information and guidance online"

"More support workers running time limited/ targeted support"

"Just telephone support/encouragement may help - targeted phone line"

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Chart 20: Suggestions for people to access support—top 10 codes



Q18 Any other comments

When asked if they had any other comments, respondents often raised concerns, particularly regarding the impact of the proposals (82). Many respondents (79) also took the opportunity to highlight the positive impact or value of the current service. Other common themes amongst comments include general disagreement with the proposals and the suggestion or request to re-think the proposals.

"It would be a travesty to lose the children's centre [provision] in Leicestershire and feel this will impact families hugely in a negative way."

"I think these proposals will have a big effect on people/children who need the help. Making it harder for people to live each day."

"The centres and staff supported me through some very difficult situations and if they weren't there I feel I wouldn't be the mum I am today"

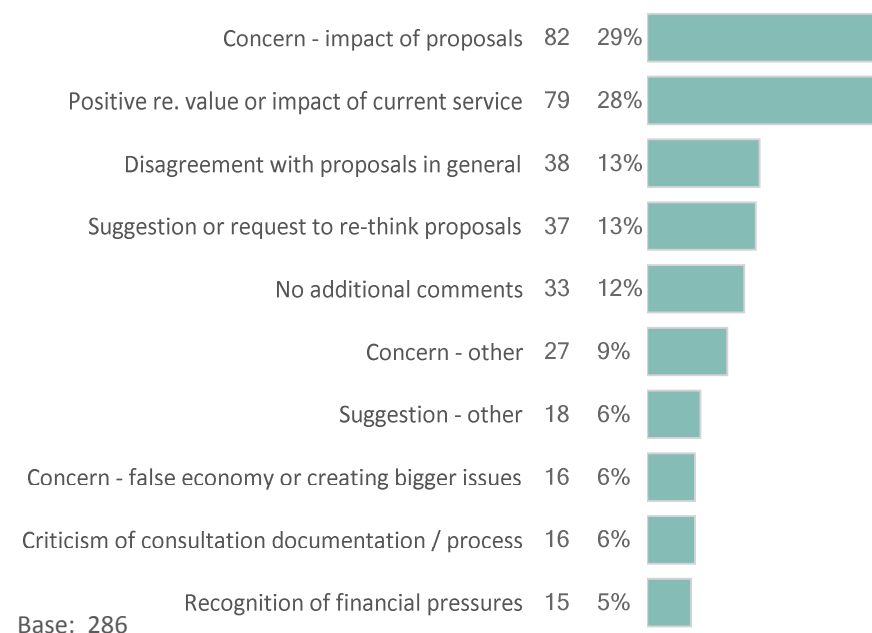
"So disappointed with the proposals"

"Please rethink your proposals to close so many children's centres."

"Keep the children[s] centres open"

"I don't think the children's centres are used well enough. I don't think their services are made clear to local residents/users. They are not promoted enough at present..."

Chart 21: Any other comments—top 10 codes



Recurring themes from the open comments

A number of recurring themes were observed across the various open-comment questions.

Whilst some comments were observed which reflected a positive view of one or more aspects of the proposals, the majority of key themes which emerged from this analysis highlighted various concerns regarding the proposals.

Across the various open-comment questions, many respondents stressed their concerns regarding accessibility and transport to the proposed locations. These comments often included references to vulnerable children and families, including those on low incomes and those facing additional challenges.

Respondents also took the opportunity across the various questions to highlight positive aspects of the existing service and its value, including personal experiences of the service and praise for the service that they had received or are currently receiving.

Although not featured in the top 10 codes for most of the coded comments, concerns related to mental health and/or anxiety represented another recurring theme raised amongst responses to more than one open-comment question. Respondents, several speaking from personal experience, often expressed concern that the proposals would have a negative impact for anyone who has mental health issues or anxiety, for example the associated challenges around travelling to a new location and the risk of isolation.

Other respondents were concerned that the proposals were a 'false economy,' with a number of references to the risk of creating bigger problems and greater financial costs in the long term. A number of these comments also pointed towards the importance of preventative work in this context. Respondents often felt that the impact of tighter thresholds would also cause longer term issues and would exclude certain families in need of support.

Respondents also made a number of suggestions for more funding or income generation, for example charging for the use of building space.

Several respondents queried the level of detail provided in the consultation document and commented that they required further information on the proposals.

Chapter 4: Other consultation feedback

In addition to the responses received to the formal consultation survey, 40 letters and emails providing comments and feedback in response to the consultation were received. Additional responses were received from a range of stakeholders including members of the public, parents, volunteers, schools, the voluntary and community sector, health, local government, a local councillor and a Member of Parliament. The key themes reflected in the content of these responses are summarised below. Children and Family Department has been provided with all responses in full for further consideration.

Whilst a few responses made positive references to some aspects of the proposals, including whole family working, tailored support and an integrated service, the majority of responses raised concerns regarding the proposals. These responses highlighted concerns regarding the long term impact of the proposals and/or concerns regarding accessibility or transport issues.

Concerns raised regarding the long term impact include references to breastfeeding support, long term financial implications, and greater issues for families:

"...fewer Children's Centres means less breastfeeding, which has many public health and economic consequences..."

"...These centres are vital to the wellbeing of families and I am concerned about the financial implications of such a move on both the council and the NHS...."

"...Given that many village families will struggle to travel to a Children's Centre outside of Barwell there is a strong chance that this will isolate families who need support and guidance, and cause existing issues to snowball into much greater problems..."

Concerns raised regarding accessibility or transport issues often made reference to public transport, the distance between the proposed location and the impact on vulnerable families, for example:

"...Under the proposals vulnerable families and children in need will be forced to make extended and in some cases prohibitively expensive journeys to the remaining centres..."

"...the centres remaining in the new model are significant distances apart from each other. Consequently, families will have to travel significant distances to access services."

Many of the additional responses received highlighted concerns around the potential loss of services or the impact of the proposed locations on existing services. For example one parent noted:

"...These groups run across a number of [centres] that are planned to close and as the group is volunteer ran and self funded finding another venue that they can afford would be extremely difficult..."

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Many of those submitting additional responses were keen to note the positive impact or value of the current services, several from personal experience:

“...these centres were vital to both mine and the girls wellbeing. They enabled us to meet other families which we are still now in contact with and take part in activities which encouraged the girls to learn new skills, improve their confidence and progress to be ready for school...”

Concerns were also raised regarding specific proposals or areas, including Barwell (which included a petition signed by 505 people), Anstey, Mountsorrel and Fleckney. Other concerns raised amongst the additional responses received include concerns regarding proposed alternatives (particularly online support), concerns regarding the consultation process, concerns related to proposed thresholds, localities and concern regarding future demand, for example in view of planned housing developments.

Some of the correspondence received includes suggestions and requests for further discussions from stakeholders regarding the proposals, for example the future use and management of buildings, the continuation of services and further discussions requested regarding partnership working.

Appendix 1 - Questionnaire



Have your say on proposals for a new 0-19 Family Support Service

We are proposing to merge four early help services into one, new-style 0-19 Family Wellbeing Service.

We are proposing to deliver this from 15 Family Wellbeing Centres with space for group work, clinic sessions and a base for staff. The majority of the support will continue to be delivered through out-reach in people's homes and community venues.

We would like your feedback. We want to hear how effective you think this service would be in meeting needs and delivering services to the children, young people and families who are facing the most complex and significant challenges and would most benefit from support.

We would also like to understand how you think our proposals would impact on your and other people's ability to access early help services if they needed them.

Please read the supporting information provided before completing the questionnaire.

Thank you for your assistance. Your views are important to us.

Please note: Your responses to the main part of the survey (Q1 to Q18, including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Your role

Q1 In what role are you responding to this consultation? Please select one option only.

- | | |
|--|----------|
| <input type="checkbox"/> Early help service user/ or family member of a service user (past or present) | Go to Q4 |
| <input type="checkbox"/> Interested member of the public | Go to Q7 |
| <input type="checkbox"/> Early help service professional (Leicestershire County Council) | Go to Q7 |
| <input type="checkbox"/> Education professional/ representative of a school/ nursery/ other education provider | Continue |
| <input type="checkbox"/> Representative of a Voluntary or Community Sector (VCS) organisation | Continue |
| <input type="checkbox"/> Health professional/ representative (CCG, NHS, GP, nurse) | Continue |
| <input type="checkbox"/> Elected member (parish, district, county councillor) | Continue |
| <input type="checkbox"/> Other stakeholder representative (e.g. Police, Fire & Rescue, Parish Council representative etc.) | Continue |
| <input type="checkbox"/> Other | Continue |

Please specify 'other'

Q2 If you indicated that you represent an organisation, are you providing your organisation's official response to the consultation?

- ☐ Yes
☐ No

Q3 If yes, please provide your details.

Name:

Role:

Organisation:

Organisation postcode:

This information may be subject to disclosure under the Freedom of Information Act 2000

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If you indicated you are an 'Early help service user/ or family member of a service user (past or present)' in Q1, please answer Q4 to Q6. Otherwise, please skip to Q7.

Service usage

Q4 How long ago did you last access early help services?

- ☐ Within the last 3 months
- ☐ Between 3 and 6 months ago
- ☐ Between 6 months and 1 year ago
- ☐ Between 1 year and 2 years ago
- ☐ Longer than 2 years ago
- ☐ Don't know/ can't remember

Q5 Which early help services have you used? Tick all that apply

- ☐ Supporting Leicestershire Families (SLF)
- ☐ Children's Centres
- ☐ Youth Offending Service (YOS)
- ☐ Community Safety
- ☐ Early Help Information, Support and Assessment (EHISA)
- ☐ Don't know/ can't remember

Please briefly describe the service you received:

Q6 Where did you access these services? Tick all that apply

- ☐ At a Children's Centre
- ☐ At a Supporting Leicestershire Families Centre (The Satellite Centre/ Venture House/ Mountfields Lodge/ Greenhill Youth Centre)
- ☐ At home
- ☐ At another location
- ☐ Don't know/ can't remember

Our proposals

Please see page 7 of the supporting document for information about our detailed proposals.

Q7 To what extent do you agree or disagree with the following principles we are proposing?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
An integrated service for 0-19 year olds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children and young people are at the heart of the support offered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Whole family approach - families receive a co-ordinated approach that works for each member	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support targeted at the families who are facing the most complex and significant challenges and would most benefit from support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 To what extent do you agree or disagree with the following ideas for delivering the service?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Self-help information, advice and guidance available online for all parents and carers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Targeted support provided locally through a mix of drop-in sessions, group work and hands-on individual support – supported by specialist support workers operating across the county	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Making effective use of services available from other organisations and groups in the local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivering services from Family Wellbeing Centres and community venues, as well as in people's homes as required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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We are proposing to deliver our integrated family wellbeing service from 15 hubs and centres and through outreach work. There would be five hubs offering space for group work and clinic sessions and a base for staff and 10 centres with space to provide a range of family services. Please see page 9 of the supporting document for a map and list of the proposed locations. Support in the family home would be provided through our family support workers, and local community venues would also be used for drop-in sessions or group work.

Q9 To what extent do you agree or disagree that the 15 proposed locations for the Family Wellbeing Centres are best for delivering the service across the county?

Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree ☐ Tend to disagree ☐ Strongly disagree ☐ Don't know ☐

Why do you say this? Are there any other locations you think should have a centre?

Q10 Overall, to what extent do you agree or disagree with our proposals?

Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree ☐ Tend to disagree ☐ Strongly disagree ☐ Don't know ☐

Q11 Is there anything you particularly **like** about our proposals?

Q12 Is there anything you particularly **dislike** about our proposals?

Q13 Are there any other ways we could deliver the service better within the resources available?

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Q14 How, if at all, do you think our proposals would impact on your ability to get support if you needed it?

- ☐ Make it much harder
- ☐ Make it a little harder
- ☐ No difference
- ☐ Make it a little easier
- ☐ Make it much easier
- ☐ Don't know

Why do you say this?

Q15 What else would help you to access support if you needed it?

Q16 How, if at all, do you think our proposals would impact other people's ability to access the support they need?

- ☐ Make it much harder
- ☐ Make it a little harder
- ☐ No difference
- ☐ Make it a little easier
- ☐ Make it much easier
- ☐ Don't know

Why do you say this?

Q17 What else would help people to access the support they need?

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Any other comments

Q18 Do you have any other comments?

Please continue if you are an 'Early help service user/ or family member of a service user (past or present)' or 'Interested member of the public' as identified in Q1. Otherwise, please skip to the instructions at the end of the questionnaire.

About you

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would therefore be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q19 What is your gender identity?

- ☐ Male
☐ Female
☐ Other (e.g. pangender, non-binary etc.)

Q20 Is your gender identity the same as the gender you were assigned at birth?

- ☐ Yes ☐ No

Q21 What was your age on your last birthday? (Please enter your age in numbers not words)

Q22 What is your full postcode?

This will allow us to see how far people live from our centres. It will not identify your house.

Q23 Are you a parent or carer of a young person aged 17 or under?

- ☐ Yes ☐ No

Q24 If yes to Q23, what are the ages of the children in your care? Please tick all applicable

- ☐ 0-4 ☐ 11-15
☐ 5-10 ☐ 16-17

Q25 If yes to Q23, do any of the children in your care have a long-standing illness, disability or infirmity?

- ☐ Yes ☐ No

Q26 Are you a carer of a person aged 18 or over?

- ☐ Yes ☐ No

Q27 Do you have a long-standing illness, disability or infirmity?

- ☐ Yes ☐ No

Q28 What is your ethnic group? Please tick one box only.

- ☐ White ☐ Black or Black British
☐ Mixed ☐ Other ethnic group
☐ Asian or Asian British

Q29 What is your religion?

- ☐ No religion ☐ Jewish
☐ Christian (all denominations) ☐ Muslim
☐ Buddhist ☐ Sikh
☐ Hindu ☐ Any other religion

Q30 In total, how many cars or vans are owned or available for use by members of your household?

- ☐ None ☐ Three
☐ One ☐ Four or more
☐ Two ☐ Don't know

Early Help Services Review - Public consultation survey results

Q31 What is your highest level of qualification you have obtained?

- | | |
|---|--|
| <input type="checkbox"/> No qualifications | <input type="checkbox"/> Lower degree or PGCE (e.g. BA or BSc etc) |
| <input type="checkbox"/> GCSEs/O-levels or equivalent | <input type="checkbox"/> Higher degree (e.g. MSc, PhD etc) |
| <input type="checkbox"/> A-levels or equivalent | <input type="checkbox"/> Professional, vocational or work-related qualifications |
| <input type="checkbox"/> Diploma in higher education | <input type="checkbox"/> Other |

Q32 Which of these activities best describes what you are doing at present?

- | | |
|--|--|
| <input type="checkbox"/> Employee in full-time job (30 hours plus per week) | <input type="checkbox"/> Full-time education at school, college or university. |
| <input type="checkbox"/> Employee in part-time job (less than 30 hours per week) | <input type="checkbox"/> Unemployed and available for work |
| <input type="checkbox"/> Self employed full or part-time | <input type="checkbox"/> Permanently sick / disabled |
| <input type="checkbox"/> On a government supported training programme - e.g. Modern Apprenticeship / Training for Work | <input type="checkbox"/> Wholly retired from work |
| | <input type="checkbox"/> Looking after the home |
| | <input type="checkbox"/> Doing something else |

Q33 Are you an employee of Leicestershire County Council?

- ☐ Yes ☐ No

Q34 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- | | |
|--|----------------------------------|
| <input type="checkbox"/> Bi-sexual | <input type="checkbox"/> Lesbian |
| <input type="checkbox"/> Gay | <input type="checkbox"/> Other |
| <input type="checkbox"/> Heterosexual / straight | |

Thank you for your assistance. Your views are important to us.

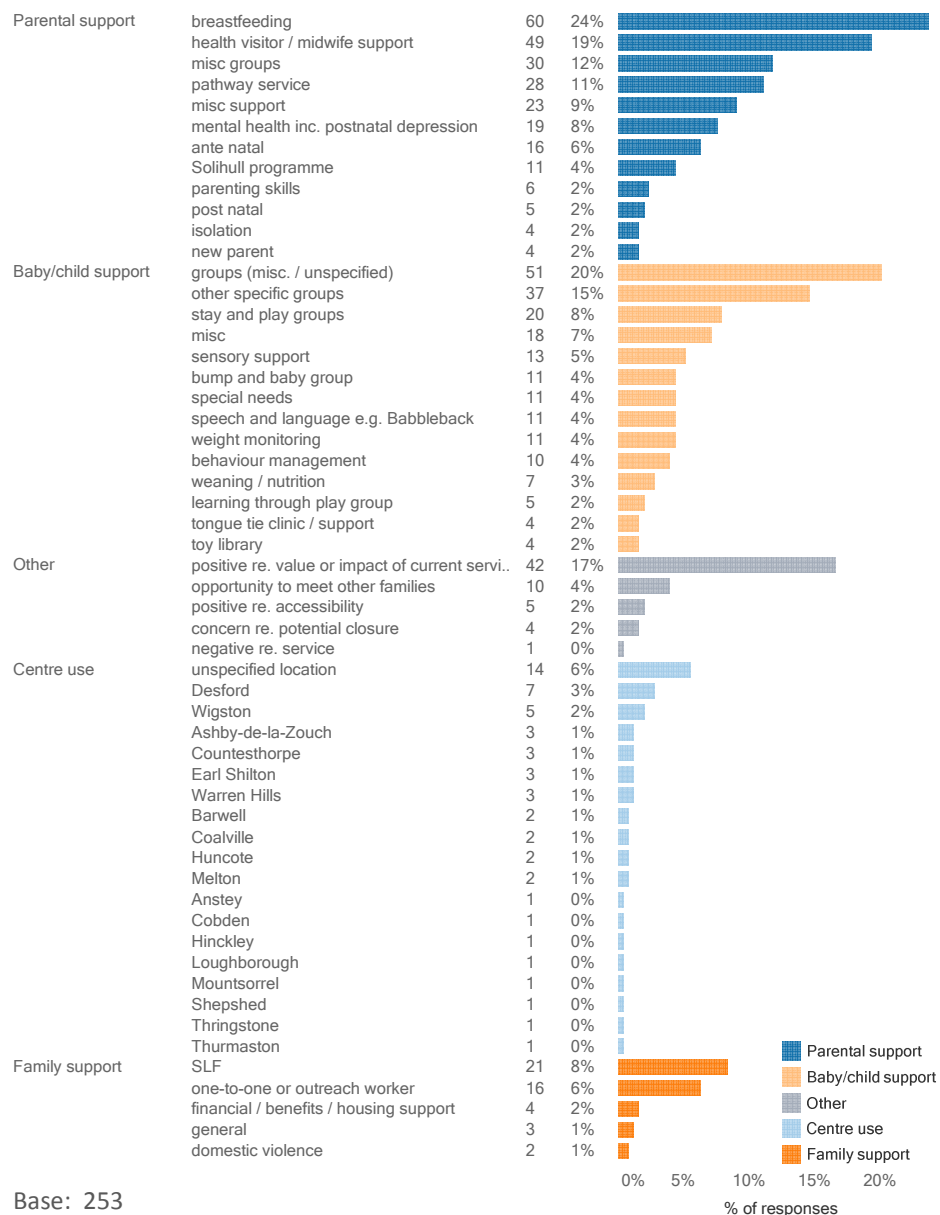
When the consultation closes on Sunday 22nd April 2018, we will report the results back to Cabinet in Summer 2018.

Please return your completed survey to: Early Help Consultation, Leicestershire County Council, Have Your Say, FREEPOST NAT18685, Leicester, LE3 8XR

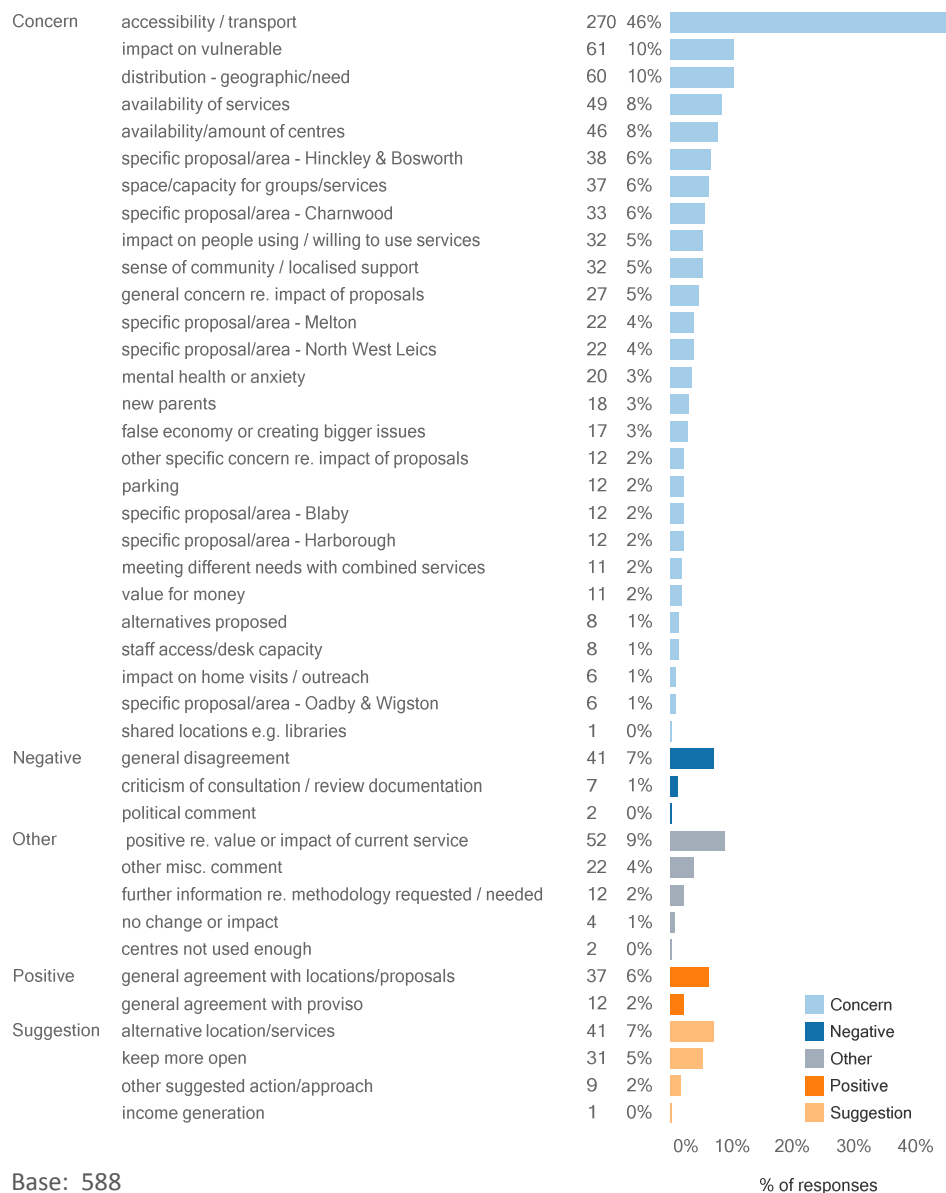
Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any information collected from the 'About you' section of this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.

Appendix 2 - All open comment themes

Descriptions of services used (Q5a) - by code family

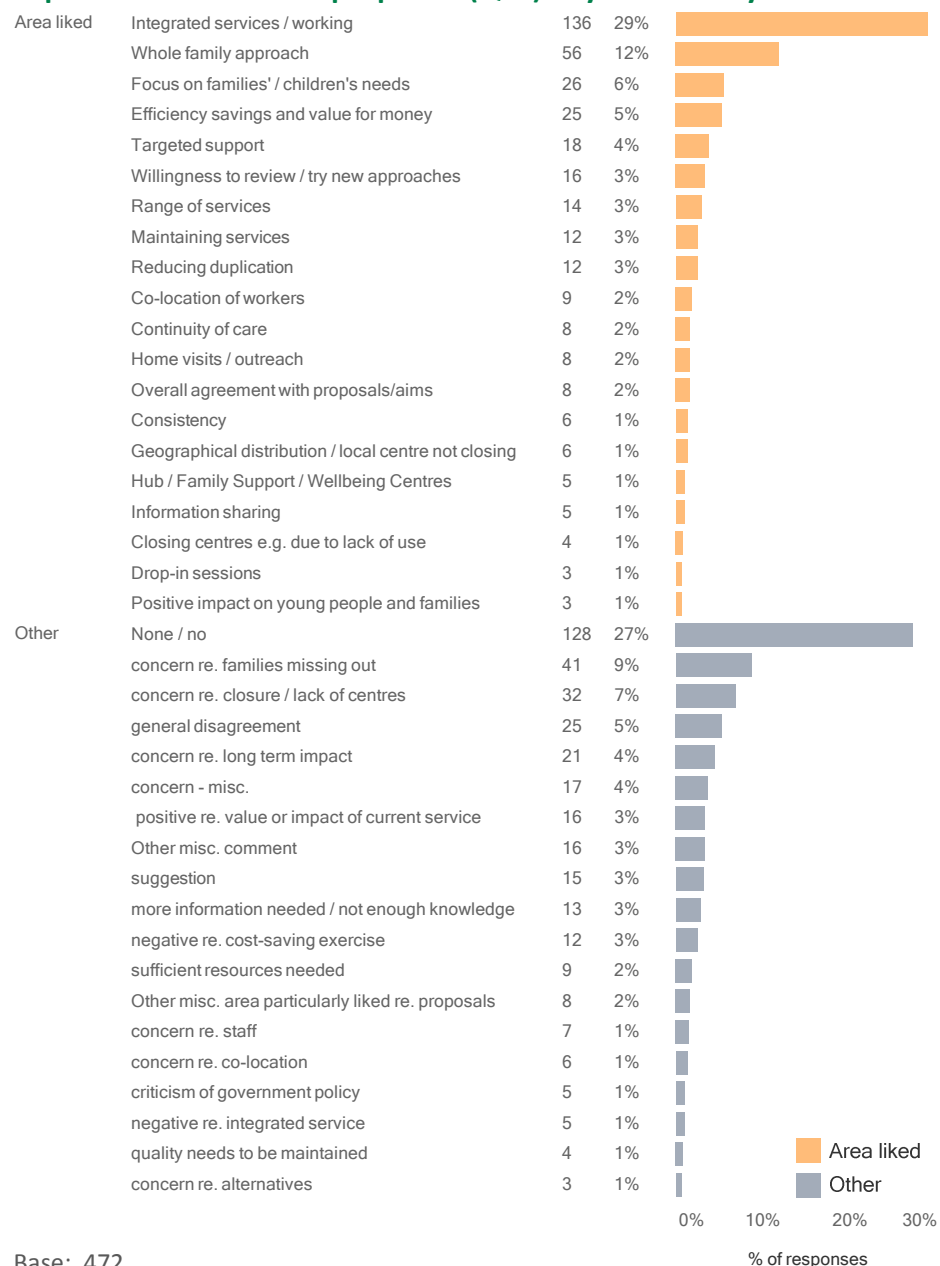


Comments regarding proposed locations (Q9a) - by sentiment

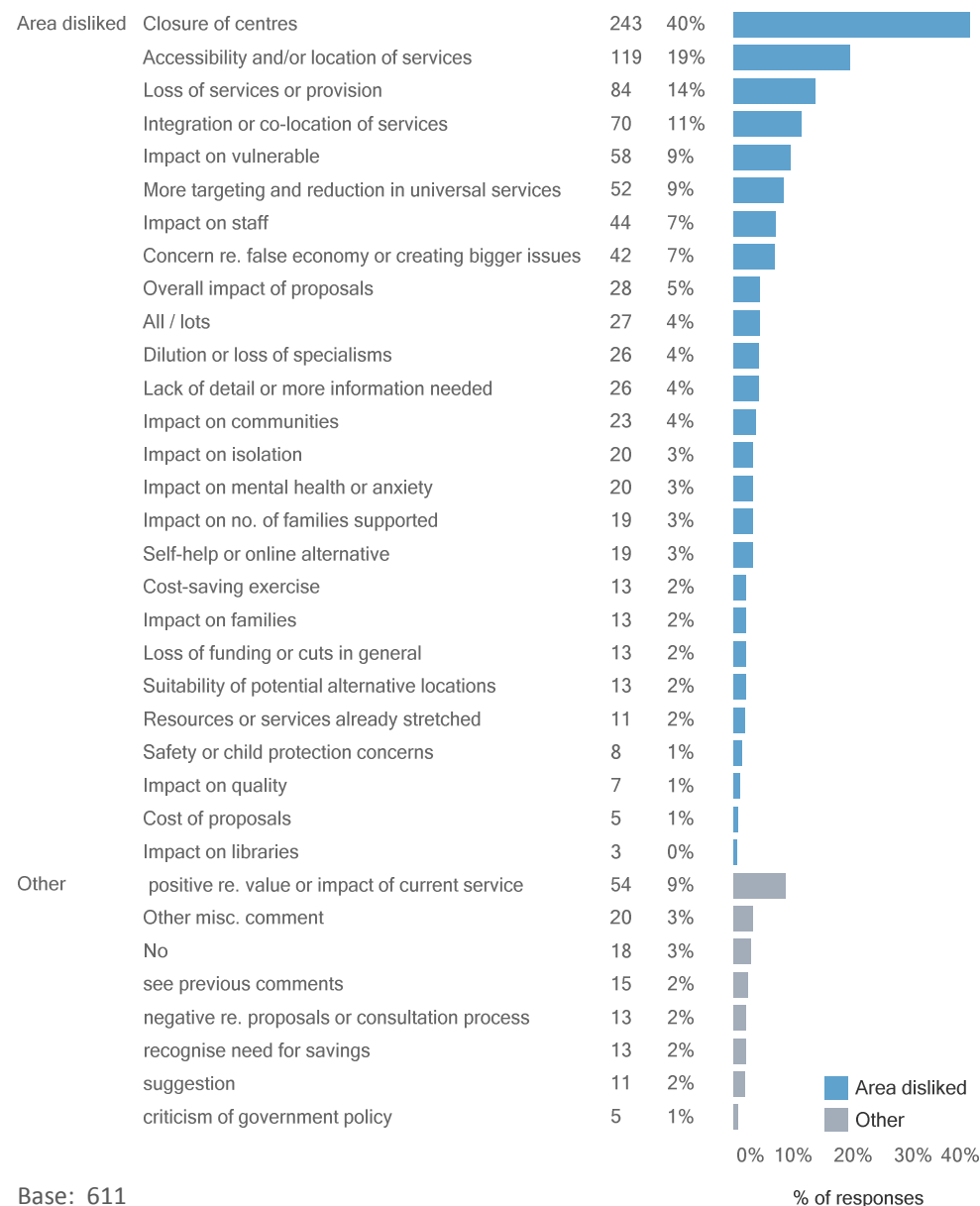


Early Help Services Review - Public consultation survey results

Aspects liked about the proposals (Q11) - by code family

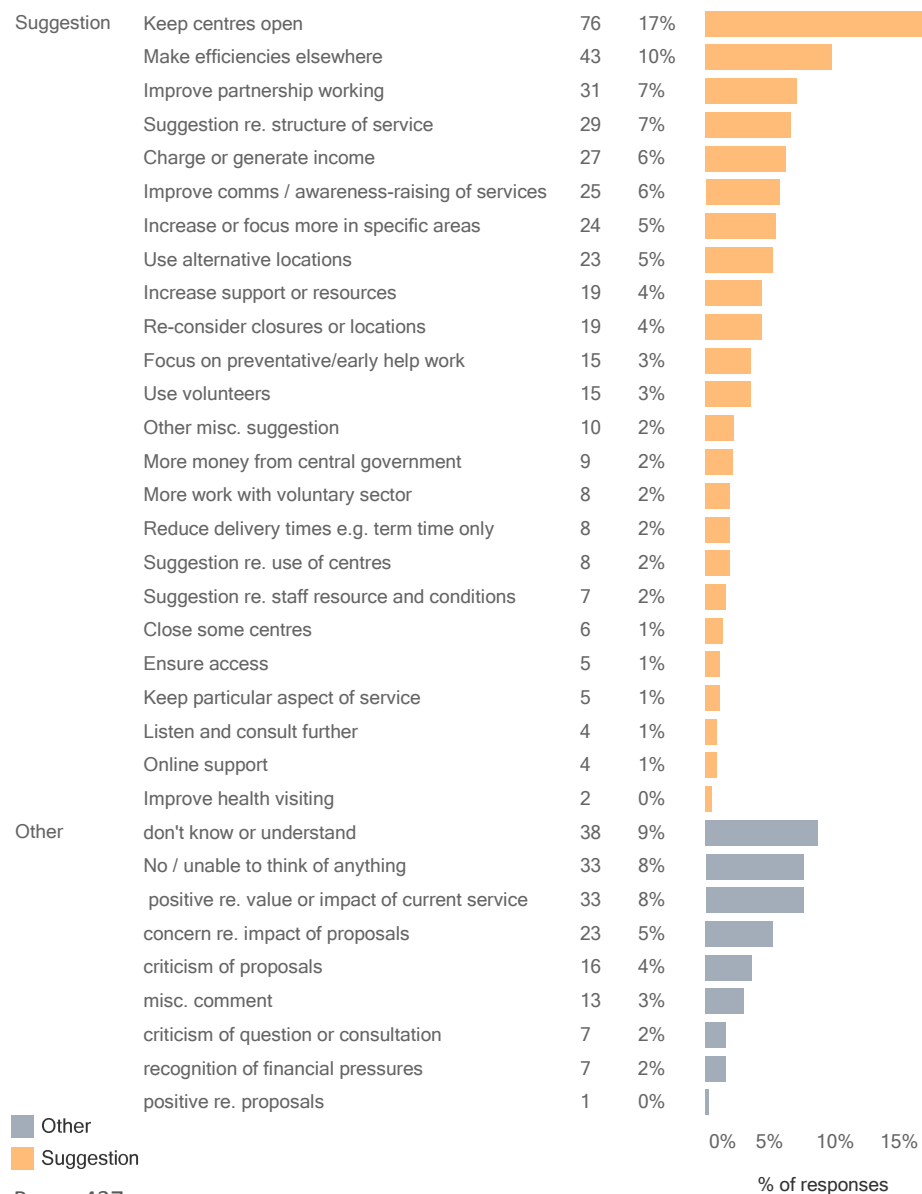


Aspects disliked about the proposals (Q12) - by code family

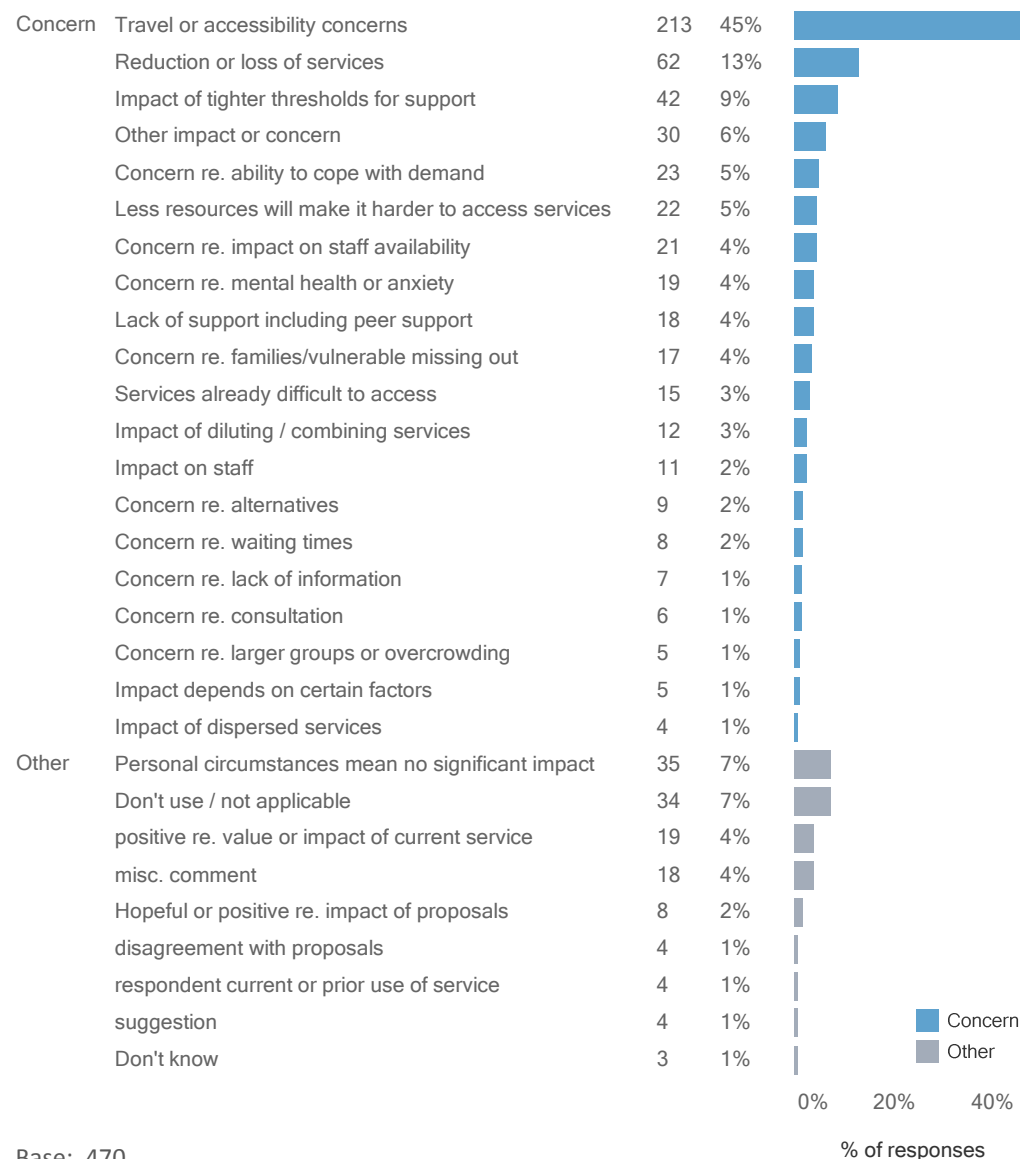


Early Help Services Review - Public consultation survey results

Suggestions for service delivery (Q13) - by code family

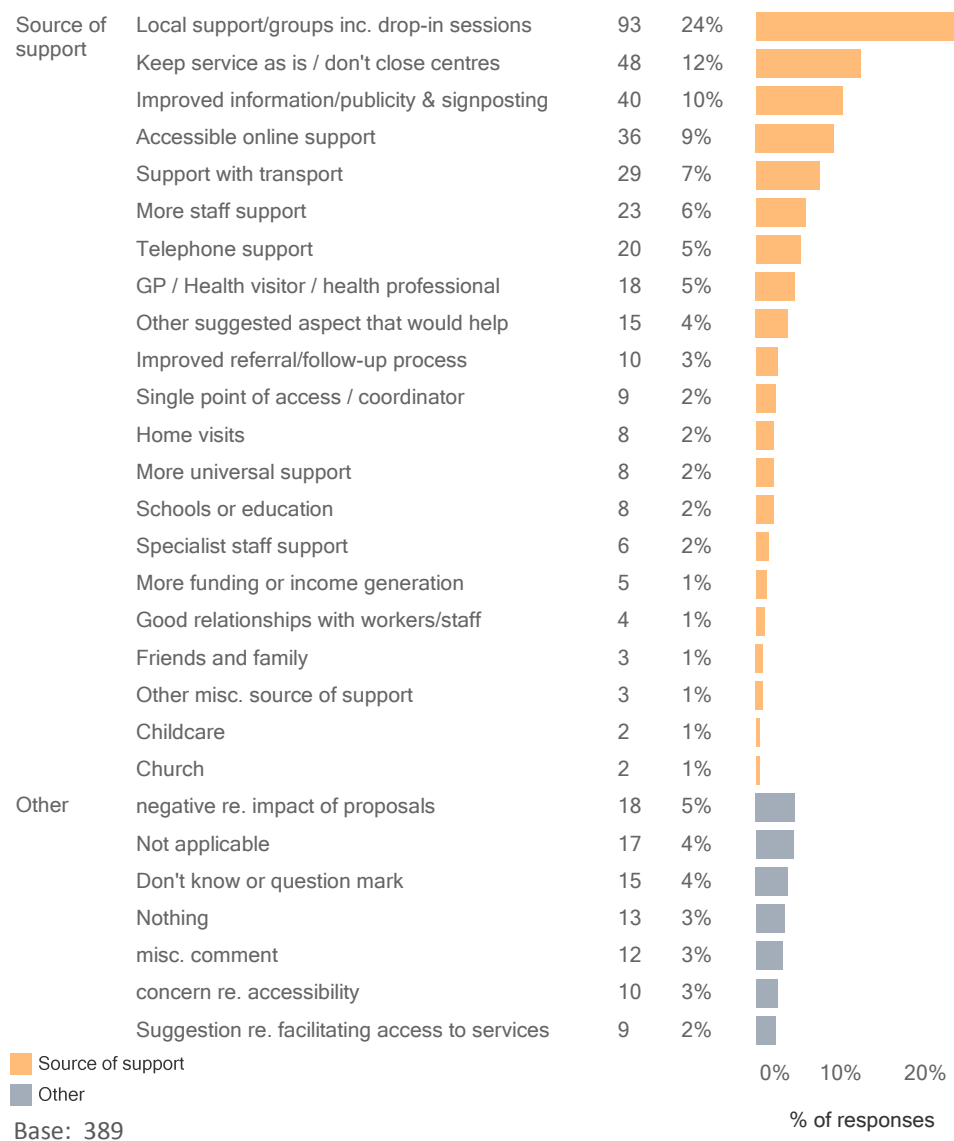


Impact of proposals to access support (Q14a—why do you say this?) - by code family

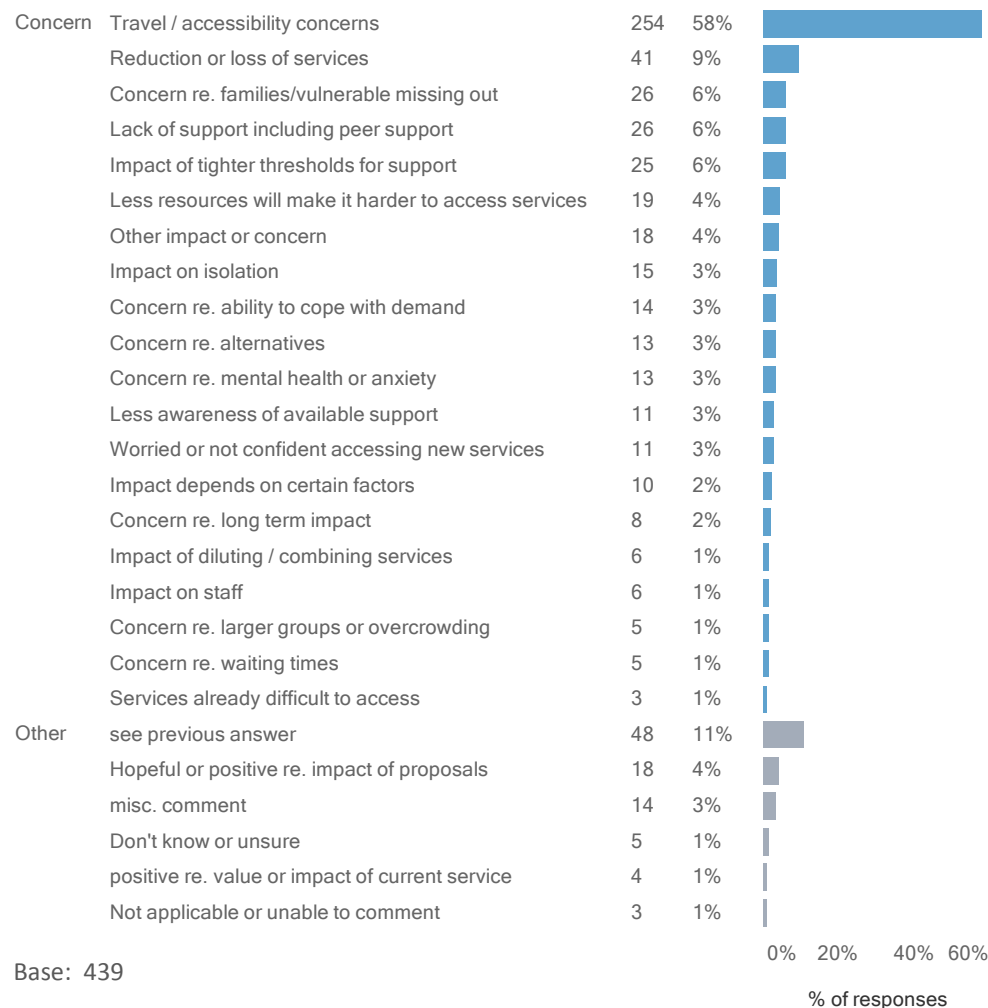


Early Help Services Review - Public consultation survey results

Suggestions for accessing support (Q15) - by code family

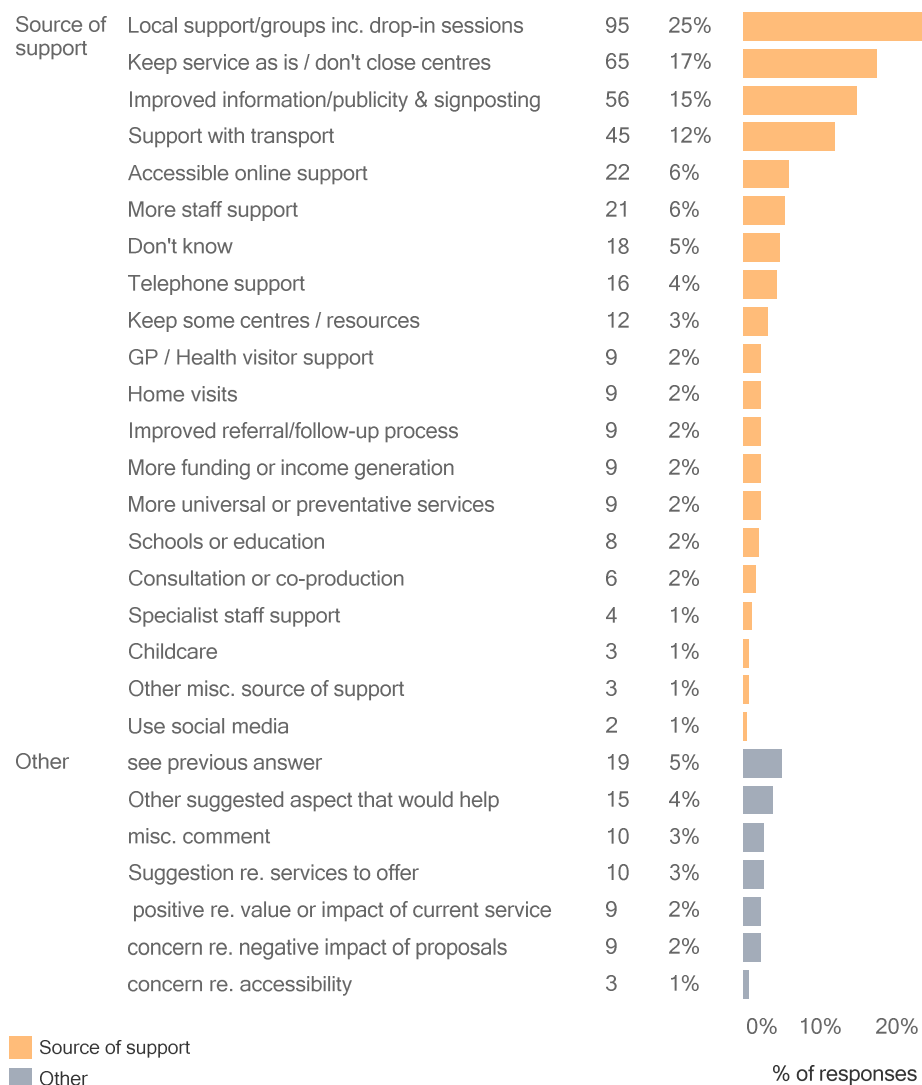


Impact of proposals for other people to access support (Q16a) - by code family

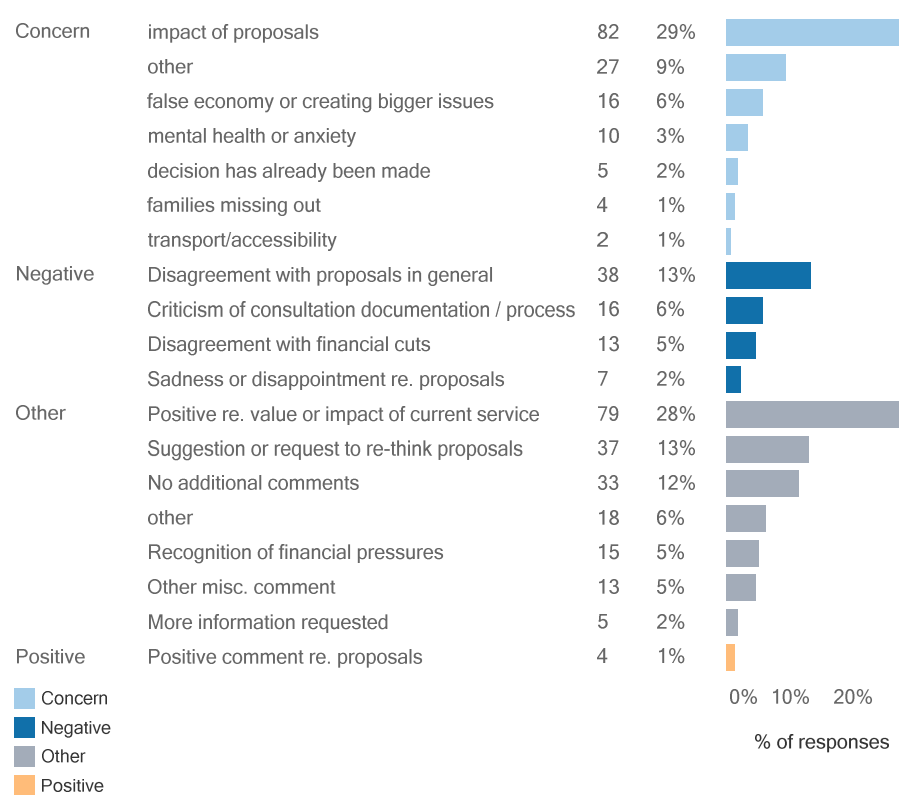


Early Help Services Review - Public consultation survey results

Suggestions for people to access support (Q17) - by code family



Any other comments (Q18) - by code family



Appendix 3 - Respondent profile

Gender identity*	Survey Responses			2011 Census (16+)
	794	% Ex NR*	% Inc NR*	%
Male	60	10.8	7.6	49.0
Female	495	88.7	62.3	51.0
Other (e.g. pangender, nonbinary etc.)	3	0.5	0.4	
No reply	236		29.7	

*2011 Census asks for respondent gender

Is your gender identity the same as the gender you were assigned at birth?	794			
		% Ex NR*	% Inc NR*	%
Yes	545	99.1	68.6	
No	5	0.9	0.6	N/A
No reply	244		30.7	

Age	794	% Ex NR*	% Inc NR*	%
15-24	59	11.0	7.4	14.3
25-44	391	72.8	49.2	13.2
45-64	74	13.8	9.3	17.8
65-84	12	2.2	1.5	11.6
85 and over	1	0.2	0.1	
No reply	257		32.4	

District	Survey Responses			2011 Census (16+)
	794	% Ex NR*	% Inc NR*	%
Blaby	44	9.4	5.5	14.3
Charnwood	85	18.1	10.7	25.9
Harborough	31	6.6	3.9	12.9
Hinckley & Bosworth	139	29.6	17.5	16.2
Melton	33	7.0	4.2	7.7
North West Leicestershire	112	23.9	14.1	14.2
Oadby & Wigston	21	4.5	2.6	8.7
Leicester City	4	0.9	0.5	
No reply	325		40.9	

IMD 2015 County band	794	% Ex NR*	% Inc NR*	%
Top 10% (most deprived)	93	20.0	11.7	
10-50%	191	41.1	24.1	
50-90%	142	30.5	17.9	N/A
Bottom 10% (least deprived)	39	8.4	4.9	
No reply	329		41.4	

RUC 2011	794	% Ex NR*	% Inc NR*	%
Rural town and fringe	108	23.0	13.6	12.2
Rural village and dispersed	37	7.9	4.7	9.2
Urban city and town	324	69.1	40.8	78.0
No reply	325		40.9	

*NR = No reply

Early Help Services Review - Public consultation survey results

	Survey Responses			2011 Census (16+)
Are you a parent or carer of a young person aged 17 or under?	794	% Ex NR*	% Inc NR*	%
Yes	493	88.0	62.1	(Data includes all people cared for regardless of age)
No	67	12.0	8.4	
No reply	234		29.5	

If yes, what are the ages of the children in your care?	794	% Ex NR*	% Inc NR*	%
0-4	362	54.3	45.6	(Data includes all people cared for regardless of age)
5-10	195	29.2	24.6	
11-15	78	11.7	9.8	
16-17	32	4.8	4.0	
	127		16.0	

Do any of the children in your care have a long-standing illness, disability or infirmity?	794	% Ex NR*	% Inc NR*	%
Yes	94	19.8	11.8	N/A
No	380	80.2	47.9	
No reply	320		40.3	

Are you a carer of a person aged 18 or over?	794	% Ex NR*	% Inc NR*	%
Yes	47	8.5	5.9	(Data includes all people cared for regardless of age)
No	509	91.5	64.1	
No reply	238		30.0	

Do you have a long-standing illness or disability?*	794	% Ex NR*	% Inc NR*	%
Yes	96	17.4	12.1	19.1
No	457	82.6	57.6	80.9
No reply	241		30.4	

*2011 Census asks if respondents day-to-day activities are limited a lot

	Survey Responses			2011 Census (16+)
Ethnicity	794	% Ex NR*	% Inc NR*	%
White	519	94.0	65.4	92.2
Mixed	7	1.3	0.9	0.8
Asian or Asian British	10	1.8	1.3	6.0
Black or Black British	4	0.7	0.5	0.6
Other ethnic group	12	2.2	1.5	0.4
No reply	242		30.5	

Religion	794	% Ex NR*	% Inc NR*	%
No religion	304	54.7	38.3	25.3
Christian (All denominations)	221	39.7	27.8	62.6
Buddhist	2	0.4	0.3	0.3
Hindu	3	0.5	0.4	2.8
Jewish	1	0.2	0.1	0.1
Muslim	4	0.7	0.5	1.2
Sikh	3	0.5	0.4	1.2
Any other religion or belief	18	3.2	2.3	0.4
No reply	238		30.0	6.3

Cars/vans in household	794	% Ex NR*	% Inc NR*	%
None	103	18.9	13.0	15.3
One	193	35.5	24.3	41.3
Two	222	40.8	28.0	33.0
Three	14	2.6	1.8	7.7
Four or more	9	1.7	1.1	2.7
Don't know	3	0.6	0.4	
No reply	250		31.5	

*NR = No reply

Early Help Services Review - Public consultation survey results

	Survey Responses			2011 Census (16+)
Highest qualification	794	% Ex NR*	% Inc NR*	%
No qualifications	36	6.5	4.5	
GCSEs/O-levels or equivalent	100	18.2	12.6	
A-levels or equivalent	46	8.4	5.8	
Diploma in higher education	77	14.0	9.7	
Lower degree or PGCE (e.g. BA or BSc etc)	152	27.6	19.1	N/A
Higher degree (e.g. MSc, Phd etc)	57	10.4	7.2	
Professional, vocational or work-related qualifications	68	12.4	8.6	
Other	14	2.5	1.8	
No reply	244		30.7	

Employment status	794	% Ex NR*	% Inc NR*	%
Employee in full-time job (30 hours plus per week)	168	30.6	21.2	
Employee in part-time job (less than 30 hours per week)	145	26.4	18.3	
Self employed full or part-time	30	5.5	3.8	
On a government supported training programme - e.g. Modern Apprenticeship / Training for Work	1	0.2	0.1	
Full-time education at school, college or university	7	1.3	0.9	N/a
Unemployed and available for work	40	7.3	5.0	
Permanently sick / disabled	15	2.7	1.9	
Wholly retired from work	17	3.1	2.1	
Looking after the home	100	18.2	12.6	
Doing something else	26	4.7	3.3	
No reply	245		30.9	

*NR = No reply

May 2018

	Survey Responses			2011 Census (16+)
LCC employee	794	% Ex NR*	% Inc NR*	%
Yes	37	6.8	4.7	N/A
No	507	93.2	63.9	N/A
No reply	250		31.5	N/A
Sexual orientation	794	% Ex NR*	% Inc NR*	%
Bisexual	13	2.5	1.6	N/A
Gay	0	0	0	N/A
Heterosexual/straight	497	94.1	62.6	N/A
Lesbian	1	0.2	0.1	N/A
Other	17	3.2	2.1	N/A
No reply	266		33.5	N/A

*NR = No reply

Appendix 4 - Organisations providing an official response to the survey

Beacon Academy	Priory Belvoir Academy
Blaby District Council, Council Offices, Desford Road, Narborough	The Bridge (East Midlands)
Bosom Babies Breastfeeding Support	Think Family Partnership, Charnwood Borough
Castle Donington College	Tiny tigers childminding
Charnwood Borough Council	together partnership
Childminders Support Group, Bagworth	VASL
East Leicester and Rutland CCG	Warren Hills Community Primary School
Grobby Nursery & Playgroup	West Leicestershire Clinical Commissioning Group
HBBC	Whitwick Parish Council
Hinckley and Bosworth Borough Council	Woodcote Primary School
Ibstock Day Nursery	Young Leicestershire
Imagination, mobile childcare service	
Infant Tongue Tie Division and Support	
Little Rainbows Community Preschool	
Melton Borough Council	
Moirs Primary	
MRC Community Action	
Oadby & Wigston Borough Council	
On behalf of the Partnership of Leicestershire Home-Start Schemes	

About the Strategic Business Intelligence Team

The team provides research and insight support to the council, working with both internal departments and partner organisations.

The team provides assistance with:

- Asset Mapping
- Benchmarking
- Business case development
- Community profiling
- Consultation
- Cost benefit analysis
- Journey mapping
- Data management
- Data cleaning/matching
- Data visualisation/ Tableau
- Engagement
- Ethnography
- Factor/cluster analysis
- Focus groups/workshops
- Forecasts/modelling
- Literature reviews
- GIS Mapping/ Mapinfo
- Needs analysis
- Profiling
- Questionnaire design
- Randomised control trials
- Segmentation
- Social Return on Investment/evaluations
- Statistical analysis/SPSS
- Surveys (all formats)/ SNAP
- Voting handsets
- Web analytics
- Web usability testing

Contact

Jo Miller
Strategic Business Intelligence Team Leader

Strategic Business Intelligence Team
Strategy and Business Intelligence
Leicestershire County Council
County Hall, Glenfield
Leicester LE3 8RA

Tel: 0116 305 7341

Email: jo.miller@leics.gov.uk

Web: www.lsr-online.org

Strategic Business Intelligence Team
Strategy and Business Intelligence
Chief Executive's Department
Leicestershire County Council
County Hall
Glenfield
Leicester
LE3 8RA

ri@leics.gov.uk
www.lsr-online.org

If you require information contained in this leaflet in another version e.g. large print, Braille, tape or alternative language please telephone: 0116 305 6803, Fax: 0116 305 7271 or Minicom: 0116 305 6160.

જો આપ આ માહિતી આપની ભાષામાં સમજવામાં થોડી મદદ ઇચ્છતાં હો તો 0116 305 6803 નંબર પર ફોન કરશો અને અમે આપને મદદ કરવા અવસ્થા કરીશું.

જેકર તુહાનું ઇસ જાતકારી નું સમજાવ વિષ વ્રજ મદદ જાગીદી હૈ તાં કિરપા કરવે 0116 305 6803 નંબર કે ફોન કરે અતે અસીં તુહાડી મદદ લઈ કિસે દા પૂર્ણ કર દવાંગે।

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন সাহায্যের প্রয়োজন হয়, তবে 0116 305 6803 এই নম্বরে ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

اگر آپ کو یہ معلومات سمجھنے میں کچھ مدد درکار ہے تو براہ مہربانی اس نمبر پر کال کریں 0116 305 6803 اور ہم آپ کی مدد کے لئے کسی کا انتظام کر دیں گے۔

假如閣下需要幫助，用你的語言去明白這些資訊，請致電 0116 305 6803，我們會安排有關人員為你提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji w Twoim języku, zadzwoń pod numer 0116 305 6803, a my Ci pomożemy.

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APPENDIX J

Early Help Services consultation information events**Purpose of the consultation information events**

As part of the consultation, a series of consultation information events were held. These meetings were held to provide an opportunity for local residents and service users to hear about the proposals in person from Early Help Service managers and provide an opportunity for people to ask questions and make comments about the proposals for the Early Help Service. One consultation information event was held in each of the 7 districts at a suitable and accessible local venue.

Promotion

The consultation events were promoted via the County Council website, via posters at Children's Centres and other Early Help venues as well as through press releases and via community contacts, including Parish Councils.

The consultation information events

- Each meeting was attended by a lead facilitator (chief executive's department), various Children & Family Services managers, a note taker (transformation unit) and the Lead Cabinet Member, Mr Ivan Ould (replaced by Mr Pendleton for the meeting in Coalville)
- Each meeting included a presentation with an overview of proposals for the Early Help Service and its constituent elements. The presentation broadly followed the same structure as the consultation document.
- Following the presentation, there was extensive opportunity for attendees to ask questions and make comments, with Service managers and/or the lead facilitator answering questions where possible.
- Attendees were reminded and encouraged to complete the main consultation survey by the consultation deadline.

Hard copies of consultation documents and surveys were available for delegates to take away.

A total of 61 people attended the events. Attendance per event was as follows:

Information event	Date (6.30 start time)	Attendees
Roman Way Community Centre, Market Harborough	13/03/2018	0
Beauchamp College, Oadby	19/03/2018	1
Marleine Reid Centre, Coalville	21/03/2018	1
Leysland College, Countesthorpe	09/04/2018	4
Melton Theatre, MeltonMowbray	11/04/2018	5
Green Towers, Hinckley	17/04/2018	20
Rosebery St.Peters Community Centre, Loughborough	18/04/2018	30

Data Collection and Analysis

This report of the consultation information events feedback is based on analysis of a record of the notes taken by Lead facilitators immediately following each event of key points raised in relation to the key elements of the consultation, alongside the notes of the questions asked and comments made at the event.

Key feedback from the consultation information events with regards to the proposals

Views expressed about proposal / situation in general & rationale behind change

Strong feelings that proposals will lead to higher costs for statutory provision later down the line as service will be less effective in reaching people early on.

Views that proposals will therefore end up costing more than they save.

Concerns that future (housing/population) growth has not been taken into account in the proposals.

Views expressed on the principles for an integrated 0-19 Family Support Service (incl whole family approach, targeting)

Concerns that targeting will reduce number of families that will receive support.

Strong feelings that the 'universal' offer should continue to be maintained / supported in future by working closely with volunteers / communities involved

Concerns that the cuts are protecting targeted services provided by SLF at the expense of the universal services provided at / by Children's Centres.

Some concerns about skills required for staff to be able to deal with supporting wider age ranges & related wide range of potential issues.

Views expressed about the way the service would be delivered in future (drop-in sessions, group support, family support)

Feelings this approach would be missing the crucial 'walk-in' service that Children's Centres currently have.

Strong concerns over loss of 'universal' services (volunteer-led) and (public) health services due to reduction in children's centres

Concerns about how volunteer-led activity fits into this model. Views that volunteer-led activity should be supported to continue – including in (some) centres that are proposed to close.

Views expressed about the general approach to using 15 hubs and centres alongside using community venues

Strong disagreement re closure of children's centres and views that as many children's centres as possible should be retained.

Some concerns that remaining hubs would not be able to cope with demand – especially as they will also cater for wider age-range.

Views that community venues cannot always accommodate the kind of activities that are offered at a Children's Centre.

Views expressed on the preferred location of services

Strong views that a centre in Barwell would continue to be needed – but not at the expense of centres in Earl Shilton or Hinckley.

Comment that deprivation in South Wigston is higher than in Wigston

Views that Huncote is not a very accessible location for

	<p>people in rest of Blaby.</p> <p>Views that preferred location in Melton (Venture House) is not a suitable venue.</p> <p>Views that Shelthorpe and Cobden (Loughborough) should remain as they are areas of most need – and Regent Street too far for Shelthorpe residents and burdened by historical stigma of being a centre where ‘bad parents’ were sent.</p> <p>View that there is no suitable alternative in new model for Mountsorrel.</p>
Views expressed about (the future of) particular Children’s Centres	<p>General concerns about health services currently provided at these centres.</p> <p>General concerns about ‘universal’ support (volunteer-led activity) and how that could be continued in future.</p> <p>Specific concerns about the future of The Cove (Melton) once LCC withdraw services.</p>
Views expressed about accessibility of services	<p>Views that service is not very accessible as it is.</p> <p>Concerns that reducing number of hubs will disadvantage people without (access to) a car and that remaining centres will not be accessible for everyone currently able to access services.</p>
Views expressed about potential impact of service change on current/future users	<p>Strong views that changes will lead to people’s needs going unmet, leading to escalating issues for those people and ultimately higher costs to the public purse.</p> <p>Concerns in particular for post-natal mothers.</p>

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Minute extract - Meeting of Children and Families Overview and Scrutiny Committee,
Monday, 5 March 2018 1.30 pm

Consultation on the Proposed Early Help Review.

The Committee considered a report of the Director of Children and Family Services which sought its views on the proposed changes to the Early Help Service. A copy of the report marked 'Agenda Item 11' is filed with these minutes.

The Committee also received a presentation from the Director of Children and Family Services which provided additional information regarding the current location and usage of Children's Centres and Supporting Leicestershire Families (SLF) Centres, areas of deprivation and the proposed location and rationale for the proposed family centres. A copy of the slides forming the presentation is filed with these minutes.

The Committee then considered a petition, signed by 204 people and presented by Councillor Mary Draycott, Lead Petitioner, in the following terms:-

"We oppose Leicestershire County Council's proposal to close the Cobden Sure Start Centre, Hastings Ward, Loughborough".

At the invitation of the Chairman, Councillor Draycott set out her objections to the proposal. In summary, she felt that Children's Centres provided valuable services which benefitted vulnerable and potentially vulnerable people. Closing them would have a disproportionate impact on women and children in areas of deprivation and poverty. She also felt that, through cutting preventative work, there could be additional service pressures and costs to mainstream care service in the long term.

The Committee also noted that a representation had been received from 'Save Our Children's Centres Leicestershire', a group of Leicestershire parents, volunteers and community groups who were concerned about the proposed closure of 24 Children's Centres across Leicestershire. A copy of this representation is filed with the minutes.

The Cabinet Lead Member advised that he was seeking to influence the Government with regard to its proposal to cease the Troubled Families Grant in 2020, especially as the programme, called 'Supporting Leicestershire Families' in Leicestershire, had been very successful. However, he felt that the County Council was acting correctly in planning for the funding to be withdrawn.

Arising from discussion the following points were raised:-

- (i) Given the financial pressures that were facing the County Council, members felt that the proposed changes to the early help service represented the best option to provide a sustainable service in the future. It was understood that the removal of a building would not prevent services from being provided in that area. There was a need to balance a reduction in the number of buildings with savings from the staffing budget, so as to have the least impact on service provision. Through integrating four separate services,

there would be some opportunities for efficiencies through reduced management and back office staff, thus providing further protection to frontline services.

- (ii) It was recognised that the requirement for the Early Help Review to make a £3 million through staffing reductions would mean that thresholds for accessing the early help service would have to be reviewed. The service would become more targeted and would see a reduction in the number of families it could support, estimated at 290 families.
- (iii) The costs that had been provided in Appendix 3 to the report related to the total running costs for the buildings and would depend on the size of the building and the other activities that were provided from it. It would be possible for a breakdown of these figures to be provided.
- (iv) The deprivation level of Braunstone Town did not include the area of Braunstone in Leicester City, although it was possible that City residents used the Braunstone Town Children's Centre. It was suggested that further consideration be given to the Braunstone area to ensure that deprivation was fully taken into account.
- (v) A view was expressed that Children's Centres were important buildings for local communities, especially where there was a level of deprivation in the area. However, the Committee was reminded that not all areas currently had access to a Children's Centre and that current location was not based on deprivation levels. It was proposed that, for the new model, the hub and spoke buildings would be located in areas where there was a high density of early help service users. Where service users were not able to travel to services, transport or an outreach service could be provided.
- (vi) The proposed location of the hubs had been chosen to take into account their role as a base for members of staff, from which outreach work could be delivered in communities. Group work and other building based services would also be delivered from the hubs. The spokes would only be used for delivery of services and would generally be smaller buildings. In both Loughborough and Coalville, it was proposed there would be hub as well as a spoke building in fairly close proximity. This was because there was a large number of service users in these areas and the locations were felt to be accessible.
- (vii) One of the proposed ways in which services would be delivered in the new model was through renting rooms in community centres. The cost of this was not yet known, but it would not outweigh the cost of running a building. It was confirmed that, where health services were provided from a Children's Centre, this was on the basis that it was a shared community building rather than a tenancy arrangement. The health service would address this in its response to the consultation. Where Children's Centres were located in community libraries, work was being undertaken with the library to understand the impact that withdrawal of services would have.

- (viii) Alternative options for the buildings that the County Council was proposing to cease using were being considered. For example, where the buildings were on school sites, discussions with the schools were taking place to see if they could use the buildings for early years provision. The terms of the Government grant that had been used to create Children's Centres required 60 percent of the buildings' use to be for early years so this could help ensure that the terms of the grant continued to be met. It was recognised that this might not be possible but the risk of clawback of the grant was not considered to be significant. In any case, the savings would be achieved through a reduction in the ongoing revenue costs of the service and would not be affected by any clawback of capital funding from the Government.
- (ix) Some concern was expressed that the Impact Team, which was part of the Youth Offending Service and dealt with low-level anti-social behaviour, was included in the Early Help Review, particularly as any reductions in this area would result in increased pressure on the Police. However, the Committee was advised that no decision had been made regarding whether savings would be required from the Impact Team.

RESOLVED:

That the Cabinet be advised of the views of the Children and Families Overview and Scrutiny Committee on the proposed changes to the Early Help Service.

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