



*Meeting:* **Corporate Governance Committee**

*Date/Time:* **Friday, 17 November 2023 at 10.00 am**

*Location:* **Sparkenhoe Committee Room, County Hall, Glenfield**

*Contact:* **Mrs J. Twomey (tel: 0116 305 2583)**

*Email:* **joanne.twomey@leics.gov.uk**

### **Membership**

Mr. T. Barkley CC (Chairman)

Mr. N. D. Bannister CC    Mr G. Grimes (Independent Member)  
Mr. D. C. Bill MBE CC    Mr A. Maxfield (Independent Member)  
Mr. G. A. Boulter CC    Mr. J. T. Orson CC  
Mr. B. Champion CC    Mr. T. J. Richardson CC

### **AGENDA**

<u>Item</u>	<u>Report by</u>
1. Minutes of the meeting held on 22 September 2023	(Pages 3 - 8)
2. Question Time.	
3. Questions asked by members under Standing Order 7(3) and 7(5).	
4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.	
5. Declarations of interest in respect of items on the agenda.	
6. Presentation of Petitions under Standing Order 35.	
7. Clinical Governance Annual Report	Director of Public (Pages 9 - 28)



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|-----|---|---|-------------------|
|     |   | Health  |                   |
| 8.  | Local Government and Social Care Ombudsman Annual Review 2022/23 and Update on Corporate Complaints and Freedom of Information Requests | Chief Executive and Director of Corporate Resources | (Pages 29 - 64)   |
| 9.  | Local Government and Social Care Ombudsman Consultation on Joint Code of Practice for Complaints  | Chief Executive and Director of Corporate Resources | (Pages 65 - 110)  |
| 10. | Revised Protocol on Member/Officer Relations  | Director of Law and Governance                      | (Pages 111 - 122) |
| 11. | Risk Management Update  | Director of Corporate Resources                     | (Pages 123 - 138) |
| 12. | Treasury Management Update  | Director of Corporate Resources                     | (Pages 139 - 154) |
| 13. | Date of next meeting.   |   |                   |

The next meeting of the Corporate Governance Committee is scheduled to be held on Friday, 26<sup>th</sup> January 2024 at 2.00pm.

14. Any other items which the Chairman has decided to take as urgent.