

# APPENDIX B

## LEICESTER, LEICESTERSHIRE AND RUTLAND SAFEGUARDING ADULTS BOARD BUSINESS PLAN APRIL 2021 to MARCH 2022 (V1.0)

This plan outlines the priorities of the Leicestershire Safeguarding Adults Board and Leicestershire & Rutland Safeguarding Adults Board for 2021-2022.

In addition to the priorities identified for this year the Board will continue to operate business as usual to improve safeguarding of adults with care and support needs and meet its statutory obligations as follows:

Group	Role	Specific additional deliverables for 2021/22
Review Group	Carry out Safeguarding Adults Reviews and disseminate learning from these to identify and implement improvement to partnership approaches to safeguarding adults.	
Procedures Group	Review and develop Multi-agency safeguarding adults procedures to support effective safeguarding responses	
Audit Group	Carry out multi-agency case audits to gain assurance regarding practice and identify opportunities for improvement in adult safeguarding.	
Training Group	Seek assurance regarding each agencies safeguarding adults training provision. Assess additional multi-agency training needs and co-ordinate and oversee delivery regarding these.	Review the current training strategy to cover Leicester, Leicestershire & Rutland. Work with the Local Implementation Network (LIN) re: Liberty Protection Safeguards
Performance Group	Maintain an overview of multi-agency performance and assurance regarding safeguarding adults.	Agreement of performance framework and role of this group as it functions across the two SABs
Engagement Group (Leicester SAB only)	Strengthen user and carer engagement and raise awareness within our diverse communities in Leicester City.	
Safeguarding Adults Board	Produce Annual Reports. Review and develop business plan. Explore specific areas of concern.	Consider and agree appropriate supporting structures for the work of the Boards across the two SAB areas.

**Cross Cutting Shared Priority** – Understanding and responding to the impact of Covid-19 on Safeguarding adults and children

***This is a joint priority with the Leicester, Leicestershire & Rutland Safeguarding Children Partnerships***

Rationale:

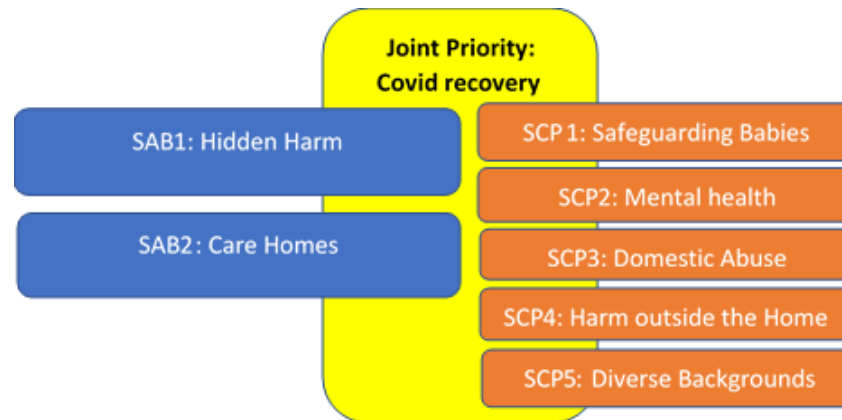
- Covid-19 continues to have a significant impact on children and on adults with care and support needs in how they live their lives, their support structures and services in place for them.
- The Safeguarding Children Partnerships and Safeguarding Adults Boards have been monitoring and responding to safeguarding changes through the past year. During 2021/22 we expect to move further into recovery from Covid-19.

Outcome statement

- Safeguarding approaches are effective in recovery from Covid-19 and informed by learning from the pandemic.

In order to work across the SCPs and SABs to understand the impact of Covid upon our workforce, and those we work to safeguard, and to support effective recovery the SABs and SCPs will meet in the second half of the year to collate and review learning and assurance related to safeguarding and the Covid-19 response and recovery and agree joint approaches going forward.

In addition within our thematic SCP and SAB priorities we will consider the impact of Covid and Covid recovery and respond to it



## 1. Hidden Harm

### Rationale:

- Local and national SARs identify people “hidden in plain sight” as a recurring theme for improvement.
- We are concerned that that during Covid-19 services have less physical contact with and ‘eyes on’ people to fully understand their needs and circumstances, in addition some informal care arrangements that support safeguarding of individuals may not be functioning as they were with restrictions in place.
- Increase in domestic abuse in safeguarding adults cases and across services. Increase in number of alerts relating to Psychological abuse.
- Other areas of concern include self-neglect and individuals with mental ill-health and/or learning disabilities.

Focus will be on community culture shift across practitioners and public to: Help people to: a) see concerns b) have confidence to want to respond and c) respond.

### What will success look like?

- The SAB has a clearer understanding of the extent and nature of hidden harm
- Prevention of escalation of harm
- An increase in reports of certain types of harm and from certain groups, based upon our understanding of hidden harm
- The SAB has assurance that the partnership approach responds quickly and appropriately to harm reported.

Key Deliverables	Lead	Other Partnerships involved	Activity	Timescale
Analysis that outlines the nature and extent of hidden harm relating to Safeguarding Adults in Leicester, Leicestershire & Rutland.	Performance Group Engagement Group Audit Group		<ul style="list-style-type: none"> <li>• Engagement Group (L) / Engagement Activity (L&amp;R) to feed information on hidden harm into performance group.</li> <li>• Collate information from across subgroups and partnerships on hidden harm, including analysis of insights project, alerts and community concerns.</li> <li>• Multi-agency audit regarding transitional safeguarding encompassing those with care and support needs regarding mental health and learning disability.</li> <li>• Take part in DA research project and receive report.</li> </ul>	<p>Oct 2021</p> <p>Jan 2022</p> <p>Sept 2021</p> <p>Mar 2022</p>
Plan in place to respond to the learning identified regarding hidden harm.	SAB		<ul style="list-style-type: none"> <li>• Review learning from analysis and amend business plan with key activities to address learning identifying what is require for different groups.</li> </ul>	Mar 2022
Training and campaigns for managers to enable effective safeguarding - encourage professional curiosity, escalation and advocacy, including ‘Was not brought’	Training Group  Task and Finish group as required  Audit Group	Safeguarding Children Partnerships	<ul style="list-style-type: none"> <li>• Promote guidance and training regarding Mental Capacity Act</li> <li>• Identify key messages regarding good practice and routes for communications</li> <li>• Develop or commission training for managers around supporting professional curiosity in staff and knowledge of local escalation policy</li> <li>• Plan and deliver communications campaign through partners</li> <li>• Embed professional curiosity within multi-agency audits.</li> </ul>	<p>Jul 2021</p> <p>Sep 2021</p> <p>Oct 2021</p> <p>Dec 2021</p> <p>Jul 2021</p>

Public communications and engagement campaign	Task and Finish Group	Safeguarding Children Partnerships	<ul style="list-style-type: none"> <li>Identify key messages and routes</li> <li>Establish links with existing community engagement work across Leicester, Leicestershire &amp; Rutland.</li> <li>Plan and deliver communications campaign building on #ourdoorisopen</li> </ul>	<p>Jun 2021 Jul 2021</p> <p>Jun-Sep 2021</p>
Assurance that safeguarding processes are minimising risk of hidden harm.	Audit Group	Transforming Care Partnership	<ul style="list-style-type: none"> <li>Receive assurance report regarding 'Transforming Care' cohort.</li> <li>Multi-agency audit regarding cuckooing</li> <li>Follow up Multi-agency audit regarding strategy meetings in new financial year as required.</li> </ul>	<p>July 2021 Feb 2022 Jan 2023</p>

**2. Care Homes**  
Rationale:  
A number of issues in care homes regarding quality of care and safeguarding have become apparent during Covid lockdowns with increase in safeguarding alerts relating to care homes and care homes closing.  
Closure of care homes and lack of capacity in the system increases risk around safeguarding.  
As care homes open up for visitors more people are seeing those in care homes, and therefore potential for more concerns to be raised.

What will success look like?

- Approach in place to prevent escalation of harm
- Indicators of concern regarding Care Homes and safeguarding are identified and responded to sooner
- Fewer incidences of significant harm in care home settings

Key Deliverables	Lead	Other Partnerships involved	Activity	Timescale
Clear view of learning regarding care homes and impact on safeguarding of recent care home closures in particular.	Performance Group	(MAIP / Contracts teams, CQC) LSCDG	<ul style="list-style-type: none"> <li>Collate intelligence regarding safeguarding in care homes and recent events including: Analysis of concerns data, information from CQC, findings from SARs, Local Authority reports and criminal investigations regarding Care homes.</li> <li>Seek assurance that care homes understand and respond to care staff welfare to support effective safeguarding.</li> <li>Identify action for the SAB to support prevention in future in relation to care homes</li> </ul>	<p>Sep 2021</p> <p>Sep 2021</p> <p>Mar 2022</p>
The SAB is supporting safeguarding in Care homes appropriately	Procedures Group & Trainers Network	LSCDG & Contracts teams	<ul style="list-style-type: none"> <li>Review escalation procedures in line with NICE guidance on safeguarding in Care homes</li> <li>Review the reach of SAB information and learning into all care homes.</li> </ul>	<p>Sep 2021</p> <p>Sep 2021</p>