

APPENDIX B

PHARMACEUTICAL NEEDS ASSESSMENT – WORKING OUTLINE

Purpose

1. To support local commissioners in deciding on the provision of NHS funded services through community pharmacies in Leicestershire. These services are part of the local healthcare provision and affect NHS and Local Authority budgets.
2. To support NHS England in the determination of market entry decisions.
3. To provide a robust governance framework should a market entry decision are contested or challenged legally by an applicant or by existing NHS contractors.
4. To provide a source of relevant reference to Leicester, Leicestershire and Rutland local authorities, clinical commissioning groups and NHS England for the commissioning of any future local pharmaceutical services.

Publication Outline

The PNA will review and include:

- Existing pharmacy provision and services including dispensing, health care and lifestyle advice, medicines reviews and information and implementation of public health messages and services.
- Dispensing by GP surgeries.
- Services available in neighbouring Health and Wellbeing Board areas that could affect the need for services.
- Demographics of the relevant population shown as a whole and more specifically by locality with clear indication of needs specific to each area.
- Gaps in the provision of services, taking into account future requirements that could be met by providing more pharmacies or pharmacy services.
- Local area maps locating pharmacies and pharmaceutical services.
- Impact of “The Community Pharmacy Contractual Framework for 2019/20 to 2023/24: supporting delivery for the NHS Long Term Plan” document.
- Commentary about increased use of online pharmacy services (with data if available) and the potential impact this is having, plus any concerns about digital exclusion.

- Commentary about services that pharmacies could potentially offer in the future to support the ICS (sourced from survey of pharmacies).

The PNA will not include:

- Prison pharmaceutical services;
- Hospital pharmacies.

The published document will cover the following key areas of review (this list is a guide and will evolve alongside the development of the report and subject to advice from the wider Reference Group):

1. Context for the Pharmaceutical Needs Assessment
2. Description of current services
 - 2.1. Essential Services
 - Dispensing
 - Repeat Dispensing
 - Disposal of Unwanted Medication
 - Promotion of Healthy Lifestyles
 - Sign Posting
 - Support for Self Care
 - Clinical Governance
 - 2.2. Advanced Services – these are optional services that are commissioned nationally by NHS England through the core contract
 - Medicine Use Review and Prescription Intervention Service (MUR) Activity
 - New Medicines Services (NMS)
 - Appliance use reviews (AUR)
 - Stoma Appliance Customisation Service
 - Community Pharmacist Consultation Service (CPCS) Activity
 - Hepatitis C Antibody Testing Service Activity – **no data made available yet**
 - FLU Vaccinations
 - Seasonal Influenza Vaccination Advances Service (FLU) Income
 - Discharge Medicine Service Income
 - Covid Vaccination Service Activity
 - 2.3. Enhanced Services which are locally commissioned (list is an example)
 - Out of Hours Services
 - Supply of Palliative Care Drugs
 - Minor Ailment Scheme
 - Advice and Support to Care Homes

- Emergency Hormonal Contraception (EHC)
- Stop Smoking Services
- Supervised Consumption
- Needle Exchange
- Healthy living pharmacies

2.4. Pharmacies facilities

- Wheelchair access
- Access to disabled car parking within 100m
- Private consultation rooms
- Customer toilets
- IT facilities
- Foreign languages spoken
- Electronic prescription service

2.5. Different types of pharmacy contract

- Internet/distance selling
- 100 hour dispensing
- Dispensing practices
- Dispensing appliance contractors
- Cross-border pharmacies affecting local population
- Hospital pharmacy discharge medication arrangements
- Rurality

2.6. Potential to offer additional services to support the ICS

3. Each local authority will produce an overarching health needs document as part of their JSNA process which will inform the PNA.

3.1. Local Health Needs

- This will be the section that identifies the health needs that need to inform the commissioning of the pharmaceutical needs assessment – so the interpretation of the health needs document into the services that can be commissioned through community pharmacy
- For example, mapping of teenage pregnancy hotspot wards to EHC provision.
- Include a review of patients that are not within a 10-minute drive time or a 20 minute walk time of a pharmacy
- Leicestershire and Rutland need to include a section on rurality and the changes to the areas designated as rural linked to the existing PNA

4. Changes to demography, services, etc. that will affect pharmaceutical needs

- Demographic changes

- Planning intentions and housing developments
- Care homes and retirement villages
- Issues such as the impact of the co-operative pharmacy plans
- Increased use of online services

5. Key Strategic Priorities

- Local Authority JHWS
- NHS England Primary Care Strategy
- NHS Long Term Plan

6. Neighbouring and Regional Services

7. Engagement

8. Conclusions

9. Recommendations

10. Equality Impact Assessment

11. Table of Abbreviations/Glossary

12. Appendices