

Appendix 2: Impact Assessment on equality groups

Group	Positive Impact	Negative impact	Neutral/ Indirect	Response
Age	✓	✓		<p>Positive Working age: The Practice offers extended and longer appointment times at the Warren Lane site and is planning to offer similar services at the New Lubbesthorpe site when it opens. Utilising twin sites at Warren Lane and New Lubbesthorpe with modern facilities will allow greater flexibility for working age individuals for appointments and procedures. This will allow the delivery of services around working patterns where relevant. Children/young: Acute services are currently offered at Warren lane for this age group only. The use of Warren Lane and New Lubbesthorpe will allow greater flexibility in terms of site and availability of appointments. There is a possibility of an increase in home visit requests from residents living in the east of the catchment area (i.e. the Braunstone Town and Winstanley Drive areas) who may not be able to travel to Warren Lane or New Lubbesthorpe but this will built into capacity planning in the run up to New Lubbesthorpe opening.</p> <p>Negative Elderly and those with young children with transport issues may find it difficult to access services at Warren Lane or New Lubbesthorpe although this impact is considered to be minimal. The Practice assesses patients by telephone reducing the need for face to face appointments where clinically appropriate. This will reduce some of the travel needs. The Practice is already utilising new technology such as virtual consultations as a result of changes required during the COVID-19 pandemic. Public transport provision at the time of opening is an unknown quantity at this point as the size of the development and the resident population ill increase between now and the projected opening date. The practice is working with partners and stakeholders to ensure the best possible public transport infrastructure is available.</p>

Disability	✓	✓		<p>Positive</p> <p>There are more trained staff at the main site to help and support patients. Disabled parking is available at the Warren Lane site and is planned into the New Lubbesthorpe development site..</p> <p>Hearing loop service are on site at Warren Lane and will be fitted at new Lubbesthorpe. Designated Disabled toilets are available at Warren Lane and will be included within the New Lubbesthorpe development.</p> <p>All rooms are either on the ground floor, easily accessible by wheelchair/mobility scooter or rooms are accessible via a lift or ramp. The New Lubbesthorpe development will be completely accessible for all users regardless of physical ability.</p> <p>There are staff with specialist LD skills, including GPs, within the practice and will be available at both sites.</p> <p>Negative</p> <p>There is the Perception that the site at Warren lane is busier and that that the car park is often full.</p> <p>It may be more difficult to access the Warren Lane and New Lubbesthorpe sites for patients with a disability that do not have access to their own transport.</p>
Gender Reassignment			✓	Unisex facilities are available at Warren Lane and will be provided at New Lubbesthorpe.
Pregnancy & Maternity			✓	All midwife services are currently provided at the Warren Lane site and this will continue with services expanded into New Lubbesthorpe when appropriate.
Race	✓			Multi-lingual staff are available within the practice.
Religion or belief	✓			There is the opportunity to offer a range of appointments to meet personal requirements e.g. male/female, multilingual staff, chaperone, etc.
Sex (Gender)	✓			Family planning services are offered at Warren Lane. Opportunities to book with male/female GPs Chaperone service available within the practice.
Sexual orientation			✓	As above
Carers	✓	✓		<p>Positive</p> <p>There is greater flexibility of appointments at warren Lane for people who need to bring a carer, or people who are carers themselves. This will be replicated at New Lubbesthorpe.</p> <p>The Practice is looking at group consultations to support carers and those living with</p>

				<p>people with cancer and dementia. The wider team within the practice can provide a greater support network for carers.</p>
				<p>Negative Travel – if using public transport then carers may be away from home longer when attending their own appointments Loss of independence – Carers may be required to assist/attend appointments with the person they care for, whereas they may have been able to attend alone at the branch site if closer to home.</p>
Deprived communities	✓	✓		<p>Positive The range of services available at Warren Lane is much wider and will be replicated at New Lubbesthorpe.</p>
				<p>Negative The cost of travelling to an appointment by public transport, or fuel costs, may be increased.</p>
Vulnerable groups	✓	✓		<p>Positive The range of services is greater at the Warren Lane site and will be so at the New Lubbesthorpe development. There is flexibility in appointment times and length of appointments to cater for requirements Staff able to identify vulnerable patients and make recommendations for social prescribing Lone working can make main site services safer for vulnerable patients and staff</p>
				<p>Negative Travelling to Warren Lane and New Lubbesthorpe may be more difficult for vulnerable patients, and they may be dissuaded from attending.</p>

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