

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**18<sup>th</sup> MARCH 2022**

### **LSCSB UPDATE: ANTI-SOCIAL BEHAVIOUR SYSTEM GOVERNANCE CO-ORDINATION OFFICER UPDATE**

#### **Background**

1. At the Board meeting on 10 December 2021 a presentation was provided by Charlotte Keedwell regarding her new role as Anti-Social Behaviour (ASB) System Governance Co-ordination Officer (Sentinel Co-ordinator). The role was to centrally co-ordinate work in relation to ASB, rather than having many partners carrying out the work individually. The District Councils, Leicester City Council and Leicestershire Police all contributed to the funding for the role.
2. The Board received a detailed presentation outlining intended workstreams and asked to be provided with regular updates. This short report provides an update and should be read as supplemental to the previous Board input.

#### **Latest position**

3. The sentinel officer is now established, pushing forward the necessary workstreams required to support the most effective use of the Sentinel Anti-Social Behaviour System. The remit involves working with the partners to improve and develop the system and its supporting procedures/policies.

#### **Notable developments and challenges:**

4. Notable developments are as follows:
  - Bitesize Training is being offered to all sentinel users and being run weekly as refreshers on differing topics as identified at the Sentinel Task and Finish Group.
  - The Sentinel case management module is undergoing some physical changes and will be released to Charnwood Borough Council to test in the near future once the system partners agree recent suggested changes.
  - Deduplication work is still ongoing and there has been a great reduction in the amount of duplicate data held within the system.

- The Review Retain Delete (RRD) Policy has now been signed by all partners and the RRD module is ready to be built within the system.

### **Key issues for partnership working or affecting partners**

5. The key issues are as follows:

- Data within the system is still being reviewed and the outcomes are being challenged and where possible rectified.
- Training is being delivered to as many staff as possible to ensure going forward the issues identified are avoided.
- Community Trigger review work is being looked at to identify where the system can assist with a more robust management and consistency for all victims.

### **Recommendations for the Board**

6. It is recommended that:

- (a) The Board note the contents of this report;
- (b) Partners continue to support the ongoing workstreams outlined within the report.

### **Officer to Contact**

**Charlotte Keedwell – Sentinel Coordinator**  
**Leicestershire County Council**  
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### **Appendix**

Presentation slides from meeting on 10 December 2021.