

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**17<sup>th</sup> JUNE 2022**

### **LSCSB UPDATE: ANTI-SOCIAL BEHAVIOUR SYSTEM GOVERNANCE CO-ORDINATION OFFICER UPDATE**

#### **Background**

1. At the Board meeting on 10 December 2021 a presentation was provided by Charlotte Keedwell regarding her new role as Anti-Social Behaviour (ASB) System Governance Co-ordination Officer (Sentinel Co-ordinator). The role was to centrally co-ordinate work in relation to ASB, rather than having many partners carrying out the work individually. The District Councils, Leicester City Council and Leicestershire Police all contributed to the funding for the role. The Board received a detailed presentation outlining intended workstreams and asked to be provided with regular updates.
2. The Board received a further update at the meeting on 18 March 2022.
3. This short report provides the latest update and should be read as supplemental to the previous Board input.

#### **Latest position**

4. The sentinel officer is now established, pushing forward the necessary workstreams required to support the most effective use of the Sentinel Anti-Social Behaviour System. The remit involves working with the partners to improve and develop the system and its supporting procedures/policies.

#### **Notable developments and challenges:**

5. Notable developments are as follows:
  - Bitesize Training is being offered to all sentinel users and being run weekly as refreshers on differing topics as identified at the Sentinel Task and Finish Group. There has been four topics delivered so far to over 100 officers and the Task and finish group are due to meet again to decide on the next round. Feedback has been really positive and the sentinel officer is looking into a sustainable training package for all council staff moving forward.
  - Charnwood are currently testing the Case management module and results of this test will be brought to the next meeting.

- The Review Retain Delete (RRD) module is currently being developed by Vantage and will be added to the test site shortly to be tested by Charlotte. A full training package is being created and will be delivered accordingly to appropriate partners delegated officers.
- A system User guide is in the process of being developed alongside the training module which will ensure that training facilities remain after the ASB Sentinel role comes to an end.
- A review of the service being provided by Vantage is being carried out and will be considered as part of the new contracts between the partners and Vantage.
- All poor data held within the system is being removed imminently to clear out the system as agreed which will bring the system in line with GDPR requirements.

### **Key issues for partnership working or affecting partners**

6. The key issues are as follows:

- Data within the system is still being reviewed and the outcomes are being challenged and where possible rectified.
- Review Retain and Delete process to be progressed to ensure data held falls in line with GDPR requirements.
- Costs of the system to the partnership to be reviewed and contracts renewed where necessary.

### **Recommendations for the Board**

7. It is recommended that:

- (a) The Board note the contents of this report.
- (b) Partners continue to support the ongoing workstreams outlined within the report.

### **Officer to Contact**

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