

Assessment of Priority for Assessment in Adult Social Care

Team Managers/Leaders review the lists of unallocated cases as they are received into the team trays. Cases are given a priority status – High, Medium, Low - based on the adult social care system definitions. The tables below set out the breadth of activity in terms of high, medium and low priority.

High priority	<ul style="list-style-type: none"> • New cases requiring care and support assessment • Environmental concerns • Safeguarding concerns • Care placements at risk • Significant carer strain • Hospital discharge to assess reviews • Mental Capacity Assessments • Deputyship concerns • Re-assessment due to change in needs • Hospital discharge with no assessment • Court of Protection • Legal involvement cases • Significant self-neglect concerns • Complex family issues impacting on care and support needs • Urgent home closures and reprovision • Urgent respite or carer unavailability
Medium priority	<ul style="list-style-type: none"> • Planned respite • Fund droppers • Social inclusion • Change in direct payments rates • Direct payment queries • Assessment for supported living/family relinquishing care • Request for reablement • Sourcing new provider Court of Protection for deputyship • Review non-urgent • Reablement (existing service provision) • Carers assessment • Section 117 aftercare • Mental Health reablement assessments • Change in need – requires review • Review for potential for supported living • Carers - personal budget/one off grants • Prison discharge and Continuing Healthcare reviews • Direct payments increase requested • Direct payments balance clawback review
Low priority	<ul style="list-style-type: none"> • Fund droppers • Await package of care • Request for increase in care home/residential charges (no change in needs)

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| | <ul style="list-style-type: none">• Change of service provider requests• Mental Capacity Act finances• Request to find new Personal Assistant• Housing issues• Consideration of Community Life Choices• Debt resolution from finance – not paying contribution• Community DOLS referral• Ordinary Residence dispute• Debt cases |
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