



**POLICE & CRIME
COMMISSIONER**
For Leicester,
Leicestershire & Rutland

Your Communities - Your Commissioner

Police and Crime Panel for Leicester, Leicestershire and Rutland

18th June 2024

Corporate Governance Board

Report Date	18 June 2024
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Security Classification	Official

Purpose of Report

1. In his role as the Police and Crime Commissioner (PCC) the Commissioner is required to secure efficient and effective policing for Leicester, Leicestershire and Rutland, appoint a Chief Constable and hold them to account.
2. The PCC brings this report to outline for the Police and Crime Panel how he is fulfilling his duty by holding the Chief Constable to account for the performance of the force.

Request of the Panel

3. In their role to scrutinise the actions and decisions of the PCC, the Commissioner requests that the panel examines the contents of this report. He would specifically like to ask the panel their opinion on the following questions;
 - a. Is the Panel content in the way that the PCC has held the Chief Constable to account through the Corporate Governance Board?
 - b. Would the panel like to make any recommendations to the PCC in relation to this matter?

Summary

4. It is the opinion of the PCC that there is a robust system in place to challenge the Chief Constable on performance and the standardised performance metrics that have been introduced provide greater accountability of the Police to the Public.
5. It is the opinion of the PCC that the issues escalated to the Corporate Governance Board, a board attended by the Chief Constable and his Chief Officer Team, have been fully considered by the force and the PCC is content in the actions put in place by the force to improve performance in these areas.

Background

6. In advance of the Corporate Governance Board meeting and in support of setting the agenda, the PCC was presented a report that outlines the Key Performance Indicators (KPIs) for Force performance and a summary of the other scrutiny and assurance work undertaken by the team on his behalf to support him in his statutory duties to hold the Chief Constable to account.
7. The report presented on the 7th February 2024, highlighted two areas in which further scrutiny of the force was appropriate and therefore warranted escalation to the board meeting, there was also one item in which further monitoring was agreed. These items were;
 - a. 999 Performance – for escalation at the board meeting;
 - b. Rape Performance – for escalation at the board meeting;

- c. Response times – recommended to continue to closely monitor performance.
8. The Force were requested to provide a paper for the topics detailed in paragraphs 7a and 7b above to outline the reasons for the declines in performance and covering what the Force are doing in response to these issues.
9. In preparing the report the team consider the data available to them and review force dashboards and performance reports, performance across other boards for example the Local Criminal Justice Boards. The team look at national performance and forces similar in size/make up to determine outliers and also take into consideration feedback from the PCC and the communications team to include community perceptions of crime and the impact they are having.
10. The full report of the board meeting in which these performance exceptions are discussed is attached as Appendix One.

Impact of Scrutiny for the March Agenda

11. Operational Summary: The PCC noted his thanks to the Force for all the hard work of Chief Officer Team (CoT), Officers and Police Staff. An intranet article went out across the Force on the 22nd March 2024.
12. Call Performance: The Force shares the PCC concerns for performance in this area and, with PCC support through the budget, invested in this area. 101 call performance has significantly improved and, as of April 2024, is currently at 86.7% with only a 5% abandonment rate.
13. Rape Performance: This is a clear priority in the Force and the Chief Constable (CC) demonstrated a determination to drive up performance in this area. Through the activity presented the Force are making positive progress towards their target of 8% positive outcome rate, from a baseline of 3.4% in 21/22. Both the PCC and CC recognise the need to drive this as high as possible on behalf of victims. To ensure this issue remains a priority the PCC has requested a further paper to the Board in four months time to show the impact of the actions taken, however the impact could take a while to show in the performance metrics due to the time required to achieve a court outcome.
14. Finance: The programme to identify savings to close the budget gap for this year are ongoing. The PCC has requested a full business case, including detail around the impact this programme could have on service delivery, to come to the next Corporate Governance Board in May.

15. Reserves: The Reserves Strategy was debated and adopted.
16. His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS): The Force outlined that they were well prepared for the coming inspection and had welcomed HMI into various forums. They will continue to feedback progress to the PCC, who will be involved in the debrief. Final inspection reports are not expected from HMICFRS until the Autumn.
17. Police and Crime Plan: In March the OPCC presented the Police and Crime Plan progress report to the Police and Crime Panel.
18. The actions captured and discussed within the Corporate Governance board are tracked by the OPCC for completion and the performance reviewed.

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