



# Leicestershire Police Update



Protect vulnerable people



Prevent crime



Deal with those who cause most  
harm



Bring people to justice

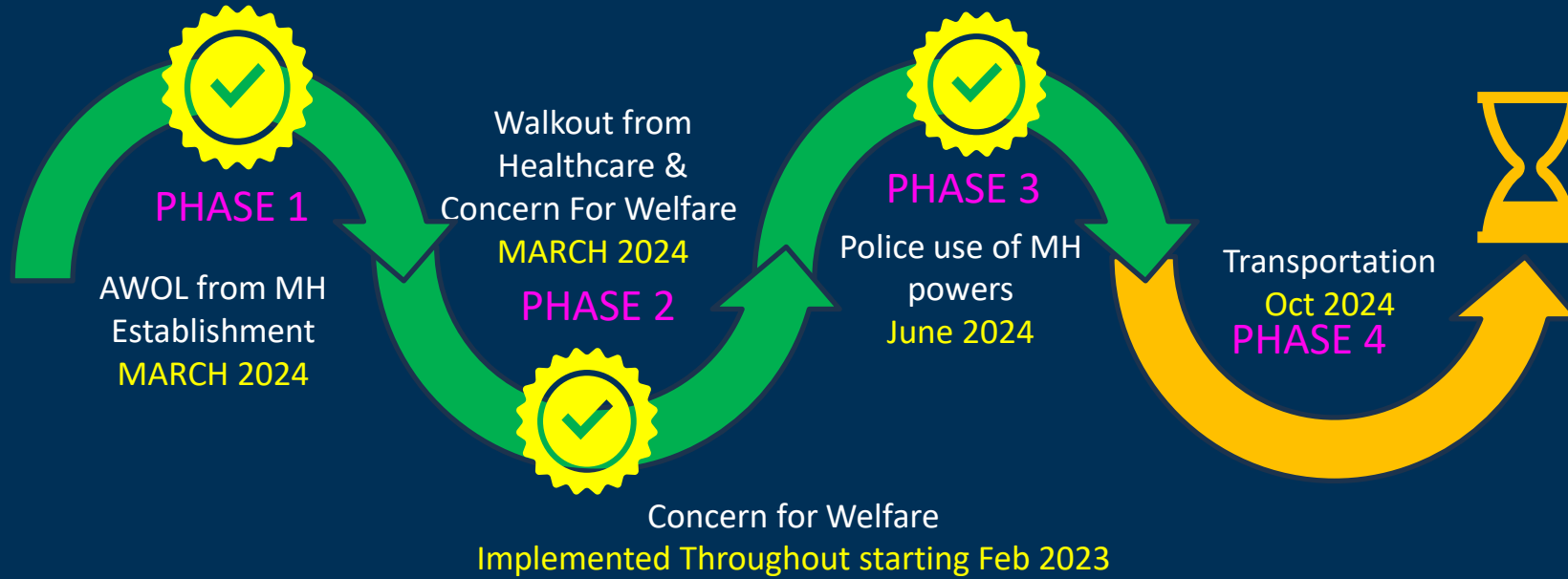


Innovate and  
continuously improve

# MAA & Right Care Right Person Progress Update - October 2024



## RCRP Project Timeline



Year	Total Number of RCRP Incidents Attended
2022-2023	21,518
2023-2024	19,112
2024 - 2025 (estimate)	17,098

2,014 fewer RCRP Incidents a year attended at present compared to 2023/2024

4,420 fewer RCRP incidents attended 2024 compared to 2022/2023

12 fewer RCRP incidents attended a day less than from Project Launch – Despite an increase in demand on total Incidents created at Leicestershire Police

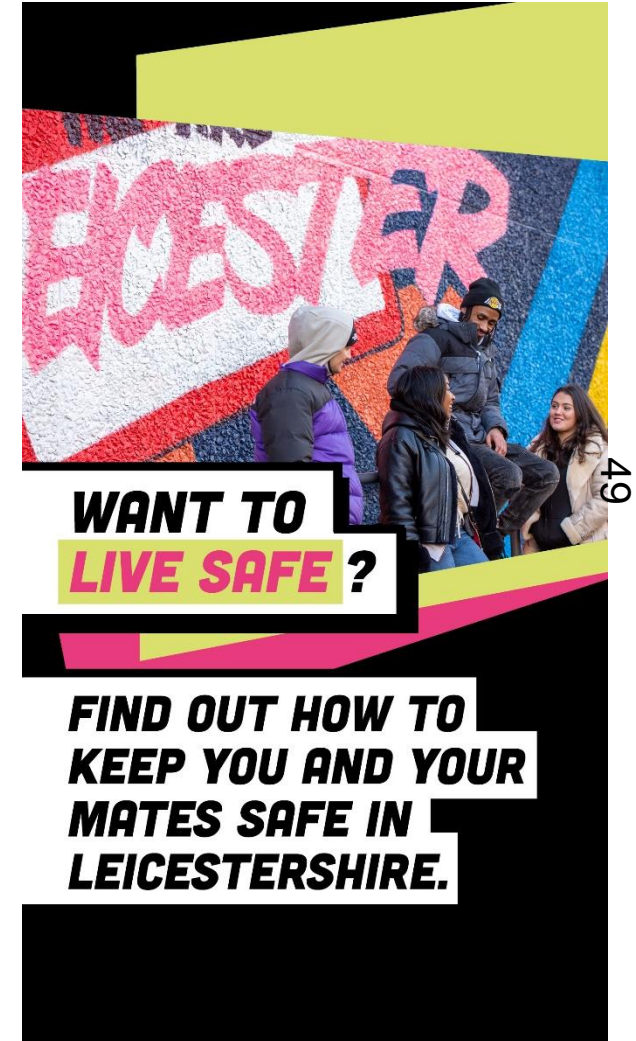
# Preventing and deterring crime, ASB and reducing vulnerability

## Our strengths

- ✓ Further strengthening our neighbourhood policing model
- ✓ Innovative Prevention Directorate and our established range of primary, secondary and tertiary initiatives
- ✓ Op Forefront Engage - IAG structure, LPACT
- ✓ Problem Management Structure - a culture of innovation, assessment and recognition
- ✓ Established Specialist teams - Appropriately trained, skilled and equipped officers to provide best service to vulnerable victims and solve problems
- ✓ Purposeful Partnerships: Mental Health, Right Care Right Person

## Work in progress

- Understanding and minimising our neighbourhood abstractions
- Improving the skills and enhancing the capability of our less experienced officers / staff
- Strengthening our Anti-Social Behaviour recording



# Responding to the public

## Our strengths

- ✓ Our Policing Pledge commitment to the public
- ✓ Improved contact performance having recognised and responded to the challenge
- ✓ An effective governance structure and our public contact strategy
- ✓ Transformation projects in call handling – “Help us, help you” campaign
- ✓ Established Mental Health partnership response and RCRP development

## Work in progress

- Attendance times for priority incidents
- Maintaining call handling standards and vulnerability focus with new workforce
- Continue trajectory of improvements across Areas For Improvement (Repeats and Crime Prevention Advice)
- Exploring a technical / process solution to ensuring evidence preservation advice is provided

The graphic features the Leicestershire Police crest and logo at the top left, with the tagline 'Protecting our communities'. To the right are five circular icons: a green shield, a red hand, purple handcuffs, an orange magnifying glass, and a blue Wi-Fi symbol. Below these is the title 'The Leicestershire Police Pledge' and the text: 'Leicestershire Police is an emergency service. We protect our communities, maintain the peace, prevent and detect crime.' A blue banner at the bottom reads 'Working day and night to carry out our duty and service, we will:'. The main body of the graphic is a dark blue rectangle containing ten commitments, each with a colored chevron icon and a text box.

**The Leicestershire Police Pledge**

Leicestershire Police is an emergency service.  
We protect our communities, maintain the peace, prevent and detect crime.

Working day and night to carry out our duty and service, we will:

- answer emergency calls by telephone and give a non-emergency service 24/7 365
- offer support to victims in all cases and share crime prevention advice
- prioritise emergencies and direct you to an appropriate agency if it is not the police
- protect you from harm and pursue reasonable lines of enquiry to catch criminals
- have a customer service desk in each local policing area
- update you about your crime with a minimum of contact every 28 days
- be visible and active, with regular updates available about police activity in your area
- treat you with respect and courtesy and act with integrity
- work with communities and partners to fix local problems to prevent and detect crime
- innovate and invest in our people and technology to press for high standards always

# Protecting vulnerable people

## Our strengths

- ✓ Clear vulnerability strategy underpinned by delivery plans
- ✓ Our strategic commitment to the VRN partnership and established VAWG foundations
- ✓ Investment in specialist teams to provide bespoke service to victims
- ✓ Robust performance framework and our drive for continual improvement through consultation including regular surveys
- ✓ Our Domestic Abuse Resolution Team's innovation and national best practice
- ✓ Our commitment and investment to the development of Op Soteria in Leicestershire
- ✓ Our focus on Domestic Abuse and improving performance

## Work in progress

- Maintaining the resilience of our Detectives and their workloads
- Strengthening suspect management (suspects, compliance with ancillary orders)
- Enhancing strategic Partnership arrangements

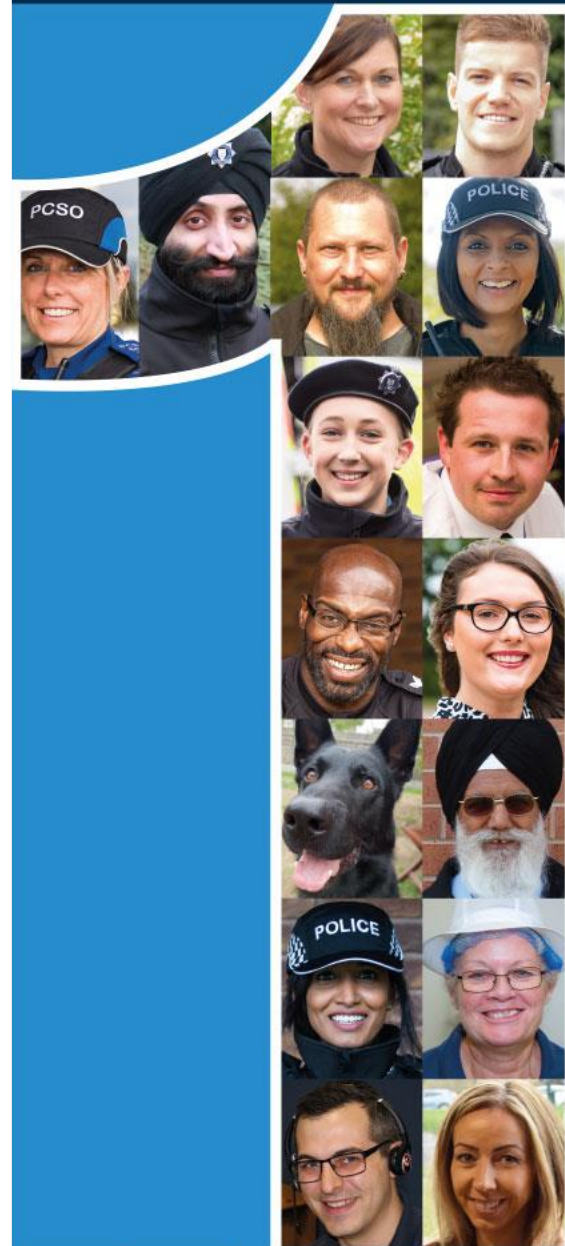


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# Discussion



# TEAM

# Working together as one.

## #Team Leicestershire



Leicestershire  
**Police**  
Protecting our communities