



**Fiona Barber**

**Vice Chair, Healthwatch Leicester and Leicestershire**  
**September 2025**

**healthwatch**  
Leicester and  
Leicestershire



# Purpose

- Summarise Healthwatch Leicester and Leicestershire activities and impact 2024-25
- Present forward plan 2025-26
- The Health and Wellbeing Board are asked to note report and plans



# Your Local Healthwatch Leicester and Leicestershire

- Statutory Functions: Health and Social Care Act 2012
- Funding and host organisation
- Independent and hold statutory powers
- Local Champion for patients and public voice ensuring peoples experiences influence and help to improve health and social care provision
- Share our findings at key strategic meetings across Leicester and Leicestershire



# Engagement and Activity 2024-25

- 10434 people engaged
- 9259 people came to us for advice, information and signposting
- 24 reports published
- 20 Enter and View were conducted with recommendations for providers
- 18 #SpeakUp events
- County events delivered: Charnwood and Loughborough, Oadby and Wigston, Hinckley and Bosworth, Ashby, Syston, Sileby, Coalville and Shepshed in addition to ensuring all seven district/ boroughs had presence.





# Impact

- Representation at key strategic and board meetings
- Collaborative approach with stakeholders 'critical friend'
- Children's Emergency Department
- Children's and Adolescent Mental Health Service
- Pre-hospital model of Care
- Learning Disabilities



# Forward Plan 2025–26

## GP Access

Getting a GP appointment remains the number one issue for local people. We'll keep listening to communities to understand their experiences of booking, getting advice and accessing care.

## Mental Health

Mental health remains a key concern for both adults and young people. We'll listen to people's stories about what's working and what isn't, especially in underrepresented communities.

## Adult Social Care

We'll engage with people who use care services and their families to understand what's working and what needs to change.

- Planned activities  
Surveys | Enter & View visits | Events

Insights will be shared with providers and commissioners to help shape better support across the system.

# For more information

Healthwatch Leicester and Leicestershire  
9 Newarke Street  
Leicester  
LE1 5SN

[www.healthwatchll.com](http://www.healthwatchll.com)

t: 0116 257 4999

e: [enquiries@healthwatchll.com](mailto:enquiries@healthwatchll.com)

 @HealthwatchLeic

 [Facebook.com/HealthwatchLeic](https://www.facebook.com/HealthwatchLeic)

## Get involved

**Community Champions**

**Community events**

**Volunteer opportunities –** [www.healthwatchll.com/get-involved/](http://www.healthwatchll.com/get-involved/)

**Sign up for our newsletter –** <https://healthwatchll.com/>

**Share local feedback –** [www.healthwatchll.com/have-your-say/](http://www.healthwatchll.com/have-your-say/)

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